

# LAMPIRAN









F18	Pearson Correlation	.223	.530**	.262	.356	.330	.259	.094	.356	.262	.191	.473**	.330	-.029	.117	1	.191	.342	.191	.367*	.040	.331	.542*
	Sig. (2-tailed)	.237	.003	.161	.053	.075	.167	.619	.053	.161	.312	.008	.075	.878	.539		.312	.064	.311	.046	.833	.074	.002
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
F20	Pearson Correlation	.080	.110	.059	.181	.191	-.056	.144	.181	.059	.028	.218	.055	.059	.208	.191	1	.431*	-.031	.272	-.031	.144	.305
	Sig. (2-tailed)	.674	.563	.755	.337	.312	.767	.447	.337	.755	.884	.247	.775	.755	.270	.312		.017	.872	.146	.872	.447	.102
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
F22	Pearson Correlation	.429*	.081	.263	.050	.191	.323	.267	.050	.428*	.123	.413*	.191	.428*	.428*	.342	.431*	1	.318	.641**	.318	.533**	.632*
	Sig. (2-tailed)	.018	.670	.160	.792	.311	.081	.155	.792	.018	.517	.023	.311	.018	.018	.064	.017		.087	.000	.087	.002	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
F23	Pearson Correlation	-.015	.385*	.592*	.050	.342	.636*	.267	.050	.263	.277	.564**	.645*	-.066	-.066	.191	-.031	.318	1	.075	.318	.213	.545*
	Sig. (2-tailed)	.938	.035	.001	.792	.064	.000	.155	.792	.160	.138	.001	.000	.730	.730	.311	.872	.087		.692	.087	.258	.002
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
F24	Pearson Correlation	.294	.404*	.400*	.111	.367*	.484*	.354	.111	.218	.102	.468**	.200	.400*	.400*	.367*	.272	.641*	.075	1	.264	.354	.637*
	Sig. (2-tailed)	.115	.027	.028	.559	.046	.007	.055	.559	.247	.591	.009	.288	.028	.028	.046	.146	.000	.692		.159	.055	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
F26	Pearson Correlation	.429*	.233	.263	.302	-.111	.323	.267	.302	.263	-.031	.262	.191	.428*	.263	.040	-.031	.318	.318	.264	1	.213	.458*
	Sig. (2-tailed)	.018	.215	.160	.105	.560	.081	.155	.105	.160	.872	.162	.311	.018	.160	.833	.872	.087	.087	.159		.258	.011

N		30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	
F28	Pearson	.139	.095	.154	.471*	.047	.342	.350	.471*	.617*	.000	.236	.189	.463*	.154	.331	.144	.533*	.213	.354	.213	1	.550*
	Correlation				*				*	*				*				*					*
	Sig. (2-tailed)	.465	.617	.416	.009	.804	.064	.058	.009	.000	1.000	.209	.317	.010	.416	.074	.447	.002	.258	.055	.258		.002
N		30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
TOTAL	Pearson	.411*	.677**	.693*	.424*	.555*	.671*	.405*	.424*	.553*	.436*	.850**	.710*	.483*	.483*	.542*	.305	.632*	.545*	.637**	.458*	.550**	1
	Correlation			*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
	Sig. (2-tailed)	.024	.000	.000	.019	.001	.000	.027	.019	.002	.016	.000	.000	.007	.007	.002	.102	.000	.002	.000	.011	.002	
N		30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30

\*. Correlation is significant at the 0.05 level (2-tailed).

\*\*. Correlation is significant at the 0.01 level (2-tailed).

#### Reliability Statistics

Cronbach's Alpha	N of Items
.883	21

### Frequencies

	Value	
	0	1
F1	2	98
F2	29	71
F3	22	78
F4	1	99
F5	36	64
F6	25	75
F7	2	98
F8	2	98
F9	15	85
F10	30	70
F11	39	61
F12	32	68
F13	8	92
F14	4	96
F15	46	54
F16	19	81
F17	1	99
F18	21	79
F19	11	89
F20	3	97
F21	6	94

### Test Statistics

N	100
Cochran's Q	359,577 <sup>a</sup>
df	20
Asymp. Sig.	,000

a. 1 is treated as a success.



### Frequencies

	Value	
	0	1
F1	2	98
F2	29	71
F3	22	78
F4	1	99
F5	36	64
F6	25	75
F7	2	98
F8	2	98
F9	15	85
F10	30	70
F11	39	61
F12	32	68
F13	8	92
F14	4	96
F15	19	81
F16	1	99
F17	21	79
F18	11	89
F19	3	97
F20	6	94

### Test Statistics

N	100
Cochran's Q	302,765 <sup>a</sup>
df	19
Asymp. Sig.	,000

a. 1 is treated as a success.

### Frequencies

	Value	
	0	1
F1	2	98
F2	29	71
F3	22	78
F4	1	99
F5	36	64
F6	25	75
F7	2	98
F8	2	98
F9	15	85
F10	30	70
F11	32	68
F12	8	92
F13	4	96
F14	19	81
F15	1	99
F16	21	79
F17	11	89
F18	3	97
F19	6	94

### Test Statistics

N	100
Cochran's Q	258,799 <sup>a</sup>
df	18
Asymp. Sig.	,000

a. 1 is treated as a success.

**Frequencies**

	Value	
	0	1
F1	2	98
F2	29	71
F3	22	78
F4	1	99
F5	25	75
F6	2	98
F7	2	98
F8	15	85
F9	30	70
F10	32	68
F11	8	92
F12	4	96
F13	19	81
F14	1	99
F15	21	79
F16	11	89
F17	3	97
F18	6	94

**Test Statistics**

N	100
Cochran's Q	219,884 <sup>a</sup>
df	17
Asymp. Sig.	,000

a. 1 is treated as a success.

### Frequencies

	Value	
	0	1
F1	2	98
F2	29	71
F3	22	78
F4	1	99
F5	25	75
F6	2	98
F7	2	98
F8	15	85
F9	30	70
F10	8	92
F11	4	96
F12	19	81
F13	1	99
F14	21	79
F15	11	89
F16	3	97
F17	6	94

### Test Statistics

N	100
Cochran's Q	189,718 <sup>a</sup>
df	16
Asymp. Sig.	,000

a. 1 is treated as a success.

### Frequencies

	Value	
	0	1
F1	2	98
F2	29	71
F3	22	78
F4	1	99
F5	25	75
F6	2	98
F7	2	98
F8	15	85
F9	8	92
F10	4	96
F11	19	81
F12	1	99
F13	21	79
F14	11	89
F15	3	97
F16	6	94

### Test Statistics

N	100
Cochran's Q	166,715 <sup>a</sup>
df	15
Asymp. Sig.	,000

a. 1 is treated as a success.

**Frequencies**

	Value	
	0	1
F1	2	98
F2	22	78
F3	1	99
F4	25	75
F5	2	98
F6	2	98
F7	15	85
F8	8	92
F9	4	96
F10	19	81
F11	1	99
F12	21	79
F13	11	89
F14	3	97
F15	6	94

**Test Statistics**

N	100
Cochran's Q	135,666 <sup>a</sup>
df	14
Asymp. Sig.	,000

a. 1 is treated as a success.

### Frequencies

	Value	
	0	1
F1	2	98
F2	22	78
F3	1	99
F4	2	98
F5	2	98
F6	15	85
F7	8	92
F8	4	96
F9	19	81
F10	1	99
F11	21	79
F12	11	89
F13	3	97
F14	6	94

### Test Statistics

N	100
Cochran's Q	110,965 <sup>a</sup>
df	13
Asymp. Sig.	,000

a. 1 is treated as a success.

### Frequencies

	Value	
	0	1
F1	2	98
F2	1	99
F3	2	98
F4	2	98
F5	15	85
F6	8	92
F7	4	96
F8	19	81
F9	1	99
F10	21	79
F11	11	89
F12	3	97
F13	6	94

### Test Statistics

N	100
Cochran's Q	93,218 <sup>a</sup>
df	12
Asymp. Sig.	,000

a. 1 is treated as a success.



### Frequencies

	Value	
	0	1
F1	2	98
F2	1	99
F3	2	98
F4	2	98
F5	15	85
F6	8	92
F7	4	96
F8	19	81
F9	1	99
F10	11	89
F11	3	97
F12	6	94

### Test Statistics

N	100
Cochran's Q	71,638 <sup>a</sup>
df	11
Asymp. Sig.	,000

a. 1 is treated as a success.

### Frequencies

	Value	
	0	1
F1	2	98
F2	1	99
F3	2	98
F4	2	98
F5	15	85
F6	8	92
F7	4	96
F8	1	99
F9	11	89
F10	3	97
F11	6	94

### Test Statistics

N	100
Cochran's Q	47,727 <sup>a</sup>
df	10
Asymp. Sig.	,000

a. 1 is treated as a success.

**Frequencies**

	Value	
	0	1
F1	2	98
F2	1	99
F3	2	98
F4	2	98
F5	8	92
F6	4	96
F7	1	99
F8	11	89
F9	3	97
F10	6	94

**Test Statistics**

N	100
Cochran's Q	28,125 <sup>a</sup>
df	9
Asymp. Sig.	,001

a. 1 is treated as a success.

**Frequencies**

	Value	
	0	1
F1	2	98
F2	1	99
F3	2	98
F4	2	98
F5	8	92
F6	4	96
F7	1	99
F8	3	97
F9	6	94

**Test Statistics**

N	100
Cochran's Q	15,922 <sup>a</sup>
df	8
Asymp. Sig.	,044

a. 1 is treated as a success.

### Frequencies

	Value	
	0	1
F1	2	98
F2	1	99
F3	2	98
F4	2	98
F5	4	96
F6	1	99
F7	3	97
F8	6	94

### Test Statistics

N	100
Cochran's Q	8,124 <sup>a</sup>
df	7
Asymp. Sig.	,322

a. 1 is treated as a success.

**KMO and Bartlett's Test**

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		,617
Bartlett's Test of Sphericity	Approx. Chi-Square	65,145
	df	28
	Sig.	,000

**Anti-image Matrices**

		F1	F2	F3	F4	F5	F6	F7	F8
Anti-image Covariance	F1	,997	,017	,023	,012	,017	-,007	,019	,027
	F2	,017	,998	,017	,008	,012	-,005	,014	,019
	F3	,023	,017	,997	,012	,017	-,007	,019	,027
	F4	,012	,008	,012	,844	,008	-,003	-,330	,014
	F5	,017	,012	,017	,008	,717	-,286	,014	-,170
	F6	-,007	-,005	-,007	-,003	-,286	,705	-,005	-,197
	F7	,019	,014	,019	-,330	,014	-,005	,843	,022
	F8	,027	,019	,027	,014	-,170	-,197	,022	,795
Anti-image Correlation	F1	,592 <sup>a</sup>	,017	,023	,013	,020	-,008	,021	,030
	F2	,017	,576 <sup>a</sup>	,017	,009	,014	-,006	,015	,021
	F3	,023	,017	,592 <sup>a</sup>	,013	,020	-,008	,021	,030
	F4	,013	,009	,013	,507 <sup>a</sup>	,011	-,004	-,391	,017
	F5	,020	,014	,020	,011	,645 <sup>a</sup>	-,403	,018	-,225
	F6	-,008	-,006	-,008	-,004	-,403	,634 <sup>a</sup>	-,007	-,263
	F7	,021	,015	,021	-,391	,018	-,007	,507 <sup>a</sup>	,027
	F8	,030	,021	,030	,017	-,225	-,263	,027	,714 <sup>a</sup>

a. Measures of Sampling Adequacy(MSA)

**Communalities**

	Initial	Extraction
F1	1,000	,655
F2	1,000	,758
F3	1,000	,655
F4	1,000	,688
F5	1,000	,640
F6	1,000	,655
F7	1,000	,690
F8	1,000	,546

Extraction Method: Principal  
Component Analysis.

**Total Variance Explained**

Component	Initial Eigenvalues			Extraction Sums of Squared Loadings		
	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %
1	1,863	23,290	23,290	1,863	23,290	23,290
2	1,392	17,399	40,689	1,392	17,399	40,689
3	1,020	12,755	53,444	1,020	12,755	53,444
4	1,012	12,656	66,099	1,012	12,656	66,099
5	,957	11,958	78,057			
6	,644	8,049	86,107			
7	,606	7,577	93,684			
8	,505	6,316	100,000			

Extraction Method: Principal Component Analysis.

**Component Matrix<sup>a</sup>**

	Component			
	1	2	3	4
F1	-,061	-,104	,714	-,362
F2	-,043	-,071	,000	,866
F3	-,061	-,104	-,714	-,362
F4	-,133	,819	,000	-,008
F5	,795	,090	,000	-,004
F6	,801	,117	,000	-,008
F7	-,143	,818	,000	-,007
F8	,737	,061	,000	,000

Extraction Method: Principal Component Analysis.

a. 4 components extracted.

**Reliability Statistics**

Cronbach's Alpha	N of Items
,883	21



Frequencies

	Value	
	0	1
F1	2	98
F2	29	71
F3	22	78
F4	1	99
F5	36	64
F6	25	75
F7	2	98
F8	2	98
F9	15	85
F10	30	70
F11	39	61
F12	32	68
F13	8	92
F14	4	96
F15	46	54
F16	19	81
F17	1	99
F18	21	79
F19	11	89
F20	3	97
F21	6	94

Test Statistics

N	100
Cochran's Q	359,577 <sup>a</sup>
df	20
Asymp. Sig.	,000

a. 1 is treated as a success.

### Frequencies

	Value	
	0	1
F1	2	98
F2	29	71
F3	22	78
F4	1	99
F5	36	64
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F15	19	81
F16	1	99
F17	21	79
F18	11	89
F19	3	97
F20	6	94

### Test Statistics

N	100
Cochran's Q	302,765 <sup>a</sup>
df	19
Asymp. Sig.	,000

a. 1 is treated as a success.

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	Value	
	0	1
F1	2	98
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F12	8	92
F13	4	96
F14	19	81
F15	1	99
F16	21	79
F17	11	89
F18	3	97
F19	6	94

### Test Statistics

N	100
Cochran's Q	258,799 <sup>a</sup>
df	18
Asymp. Sig.	,000

a. 1 is treated as a success.

**Frequencies**

	Value	
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N	100
Cochran's Q	219,884 <sup>a</sup>
df	17
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N	100
Cochran's Q	189,718 <sup>a</sup>
df	16
Asymp. Sig.	,000

a. 1 is treated as a success.

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	Value	
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F8	15	85
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F11	19	81
F12	1	99
F13	21	79
F14	11	89
F15	3	97
F16	6	94

### Test Statistics

N	100
Cochran's Q	166,715 <sup>a</sup>
df	15
Asymp. Sig.	,000

a. 1 is treated as a success.

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F6	2	98
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F8	8	92
F9	4	96
F10	19	81
F11	1	99
F12	21	79
F13	11	89
F14	3	97
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**Test Statistics**

N	100
Cochran's Q	135,666 <sup>a</sup>
df	14
Asymp. Sig.	,000

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F7	8	92
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F9	19	81
F10	1	99
F11	21	79
F12	11	89
F13	3	97
F14	6	94

### Test Statistics

N	100
Cochran's Q	110,965 <sup>a</sup>
df	13
Asymp. Sig.	,000

a. 1 is treated as a success.



### Frequencies

	Value	
	0	1
F1	2	98
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F4	2	98
F5	15	85
F6	8	92
F7	4	96
F8	19	81
F9	1	99
F10	21	79
F11	11	89
F12	3	97
F13	6	94

### Test Statistics

N	100
Cochran's Q	93,218 <sup>a</sup>
df	12
Asymp. Sig.	,000

a. 1 is treated as a success.

### Frequencies

	Value	
	0	1
F1	2	98
F2	1	99
F3	2	98
F4	2	98
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F6	8	92
F7	4	96
F8	19	81
F9	1	99
F10	11	89
F11	3	97
F12	6	94

### Test Statistics

N	100
Cochran's Q	71,638 <sup>a</sup>
df	11
Asymp. Sig.	,000

a. 1 is treated as a success.

### Frequencies

	Value	
	0	1
F1	2	98
F2	1	99
F3	2	98
F4	2	98
F5	15	85
F6	8	92
F7	4	96
F8	1	99
F9	11	89
F10	3	97
F11	6	94

### Test Statistics

N	100
Cochran's Q	47,727 <sup>a</sup>
df	10
Asymp. Sig.	,000

a. 1 is treated as a success.

**Frequencies**

	Value	
	0	1
F1	2	98
F2	1	99
F3	2	98
F4	2	98
F5	8	92
F6	4	96
F7	1	99
F8	11	89
F9	3	97
F10	6	94

**Test Statistics**

N	100
Cochran's Q	28,125 <sup>a</sup>
df	9
Asymp. Sig.	,001

a. 1 is treated as a success.

**Frequencies**

	Value	
	0	1
F1	2	98
F2	1	99
F3	2	98
F4	2	98
F5	8	92
F6	4	96
F7	1	99
F8	3	97
F9	6	94

**Test Statistics**

N	100
Cochran's Q	15,922 <sup>a</sup>
df	8
Asymp. Sig.	,044

a. 1 is treated as a success.

### Frequencies

	Value	
	0	1
F1	2	98
F2	1	99
F3	2	98
F4	2	98
F5	4	96
F6	1	99
F7	3	97
F8	6	94

### Test Statistics

N	100
Cochran's Q	8,124 <sup>a</sup>
df	7
Asymp. Sig.	,322

a. 1 is treated as a success.

**KMO and Bartlett's Test**

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		,617
Bartlett's Test of Sphericity	Approx. Chi-Square	65,145
	df	28
	Sig.	,000

**Anti-image Matrices**

		F1	F2	F3	F4	F5	F6	F7	F8
Anti-image Covariance	F1	,997	,017	,023	,012	,017	-,007	,019	,027
	F2	,017	,998	,017	,008	,012	-,005	,014	,019
	F3	,023	,017	,997	,012	,017	-,007	,019	,027
	F4	,012	,008	,012	,844	,008	-,003	-,330	,014
	F5	,017	,012	,017	,008	,717	-,286	,014	-,170
	F6	-,007	-,005	-,007	-,003	-,286	,705	-,005	-,197
	F7	,019	,014	,019	-,330	,014	-,005	,843	,022
	F8	,027	,019	,027	,014	-,170	-,197	,022	,795
Anti-image Correlation	F1	,592 <sup>a</sup>	,017	,023	,013	,020	-,008	,021	,030
	F2	,017	,576 <sup>a</sup>	,017	,009	,014	-,006	,015	,021
	F3	,023	,017	,592 <sup>a</sup>	,013	,020	-,008	,021	,030
	F4	,013	,009	,013	,507 <sup>a</sup>	,011	-,004	-,391	,017
	F5	,020	,014	,020	,011	,645 <sup>a</sup>	-,403	,018	-,225
	F6	-,008	-,006	-,008	-,004	-,403	,634 <sup>a</sup>	-,007	-,263
	F7	,021	,015	,021	-,391	,018	-,007	,507 <sup>a</sup>	,027
	F8	,030	,021	,030	,017	-,225	-,263	,027	,714 <sup>a</sup>

a. Measures of Sampling Adequacy(MSA)

**Communalities**

	Initial	Extraction
F1	1,000	,655
F2	1,000	,758
F3	1,000	,655
F4	1,000	,688
F5	1,000	,640
F6	1,000	,655
F7	1,000	,690
F8	1,000	,546

Extraction Method: Principal  
Component Analysis.

**Total Variance Explained**

Component	Initial Eigenvalues			Extraction Sums of Squared Loadings		
	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %
1	1,863	23,290	23,290	1,863	23,290	23,290
2	1,392	17,399	40,689	1,392	17,399	40,689
3	1,020	12,755	53,444	1,020	12,755	53,444
4	1,012	12,656	66,099	1,012	12,656	66,099
5	,957	11,958	78,057			
6	,644	8,049	86,107			
7	,606	7,577	93,684			
8	,505	6,316	100,000			

Extraction Method: Principal Component Analysis.

**Component Matrix<sup>a</sup>**

	Component			
	1	2	3	4
F1	-,061	-,104	,714	-,362
F2	-,043	-,071	,000	,866
F3	-,061	-,104	-,714	-,362



F4	-,133	,819	,000	-,008
F5	,795	,090	,000	-,004
F6	,801	,117	,000	-,008
F7	-,143	,818	,000	-,007
F8	,737	,061	,000	,000

Extraction Method: Principal Component Analysis.

a. 4 components extracted.

**Correlations**

	F1	F2	F3	F4	F5	F6	F7	F8	F9	F11	F12	F13	F14	F16	F18	F20	F22	F23	F24	F26	F28	TOTAL
F1 Pearson Correlation	1	,251	,171	,196	-,170	,109	,069	,196	,171	,280	,367	,026	,385*	,385	,223	,080	,429*	-	,294	,429	,139	,411*
Sig. (2-tailed)		,182	,366	,299	,368	,568	,716	,299	,366	,134	,046	,891	,036	,036	,237	,674	,018	,938	,115	,018	,465	,024
N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
F2 Pearson Correlation	,251	1	,602**	,381*	,530**	,591**	,190	,381*	,015	,384*	,818**	,665**	,015	,015	,530**	,110	,081	,385*	,404*	,233	,095	,677**
Sig. (2-tailed)	,182		,000	,038	,003	,001	,314	,038	,939	,036	,000	,000	,939	,939	,003	,563	,670	,035	,027	,215	,617	,000
N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
F3 Pearson Correlation	,171	,602**	1	,024	,554**	,558**	,309	,024	,206	,505**	,612**	,700**	,206	,206	,262	,059	,263	,592**	,400*	,263	,154	,693**
Sig. (2-tailed)	,366	,000		,899	,001	,001	,097	,899	,274	,004	,000	,000	,274	,274	,161	,755	,160	,001	,028	,160	,416	,000
N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
F4 Pearson Correlation	,196	,381*	,024	1	-,089	,208	,000	1,000**	,267	-,045	,312	,134	,267	,267	,356	,181	,050	,050	,111	,302	,471**	,424*
Sig. (2-tailed)	,299	,038	,899		,640	,271	1,000	,000	,154	,812	,093	,481	,154	,154	,053	,337	,792	,792	,559	,105	,009	,019
N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
F5 Pearson Correlation	-	,530**	,554**	-	1	,397*	,236	-	,262	,327	,607**	,598**	,117	,262	,330	,191	,191	,342	,367*	-	,047	,555**
Sig. (2-tailed)	,170	,003	,001	,640		,030	,209	,640	,161	,077	,000	,000	,539	,161	,075	,312	,311	,064	,046	,560	,804	,001
N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
F6 Pearson Correlation	,109	,591**	,558**	,208	,397*	1	,391*	,208	,106	,226	,712**	,536**	,106	,106	,259	-	,323	,636**	,484**	,323	,342	,671**
Sig. (2-tailed)	,568	,001	,001	,271	,030		,032	,271	,578	,230	,000	,002	,578	,578	,167	,767	,081	,000	,007	,081	,064	,000
N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
F7 Pearson Correlation	,069	,190	,309	,000	,236	,391*	1	,000	,154	-,144	,189	,236	,154	,000	,094	,144	,267	,267	,354	,267	,350	,405*





F24	Pearson	,294	,404*	,400	,111	,367*	,484	,354	,111	,218	,102	,468	,200	,400*	,400	,367*	,272	,641**	,075	1	,264	,354	,637**
	Correlation			*		**						**		*									
	Sig. (2-tailed)	,115	,027	,028	,559	,046	,007	,055	,559	,247	,591	,009	,288	,028	,028	,046	,146	,000	,692		,159	,055	,000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
F26	Pearson	,429	,233	,263	,302	-,111	,323	,267	,302	,263	-,031	,262	,191	,428*	,263	,040	-	,318	,318	,264	1	,213	,458*
	Correlation	*															,031						
	Sig. (2-tailed)	,018	,215	,160	,105	,560	,081	,155	,105	,160	,872	,162	,311	,018	,160	,833	,872	,087	,087	,159		,258	,011
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
F28	Pearson	,139	,095	,154	,471	,047	,342	,350	,471	,617	,000	,236	,189	,463**	,154	,331	,144	,533**	,213	,354	,213	1	,550**
	Correlation				**				**	**													
	Sig. (2-tailed)	,465	,617	,416	,009	,804	,064	,058	,009	,000	1,000	,209	,317	,010	,416	,074	,447	,002	,258	,055	,258		,002
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
TOT	Pearson	,411	,677**	,693	,424	,555**	,671	,405	,424	,553	,436*	,850	,710	,483**	,483	,542**	,305	,632**	,545	,637	,458	,550	1
AL	Correlation	*	**	**	*	**	**	*	*	**	**	**	**	**	**	**	**	**	**	**	*	**	**
	Sig. (2-tailed)	,024	,000	,000	,019	,001	,000	,027	,019	,002	,016	,000	,000	,007	,007	,002	,102	,000	,002	,000	,011	,002	
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30

\*. Correlation is significant at the 0.05 level (2-tailed).

\*\* . Correlation is significant at the 0.01 level (2-tailed).

## KUESIONER PENELITIAN

# FAKTOR-FAKTOR YANG MEMPENGARUHI MINAT KONSUMEN DALAM MENENTUKAN PRODUK PENDANAAN PADA BANK LAMPUNG

Nama Peneliti : AMANDA ALIF MUAMMAR

NPM : 1812110202

Prodi : Manajemen

Data Responden:

Nama :

Usia :

Jenis Kelamin :

Pekerjaan/Jabatan :

Petunjuk Pengisian

Bacalah dengan teliti dan pahami terlebih dahulu pernyataan yang diajukan serta pilihan jawabannya.

Berilah tanda *checklist* (v) pada jawaban yang menurut anda paling sesuai berdasarkan keterangan di bawah ini:

**Produk (X1)**

No	Pernyataan	YA	TIDAK
1	Selain Produk L-Save, produk yang ditawarkan Bank Lampung sangat beragam		
2	Produk L-Save memiliki kelengkapan layanan produk		
3	Produk L-Save merupakan produk yang berkualitas		

**Brand Image (X2)**

No	Pernyataan	YA	TIDAK
1	Bank Lampung memiliki reputasi yang baik		
2	Jaringan yang dimiliki bank Lampung baik		
3	Bank Lampung memberikan kemudahan transaksi kepada nasabah		
4	Pimpinan dan staf Bank Lampung profesional		
5	Karyawan Bank Lampung berkualitas		
6	Promosi produk Bank Lampung sudah sesuai dengan produk yang dijual		

**Lokasi (X3)**

No	Pernyataan	YA	TIDAK
1	Lokasi Bank Lampung mudah dijangkau oleh transportasi umum		
2	Lokasi Bank Lampung berada dekat dengan tempat tinggal/kerja		
3	Lokasi Bank Lampung dapat dilihat jelas dari tepi jalan		
4	Memiliki tempat parkir yang aman dan luas		
5	Bank Lampung memiliki lokasi lahan kosong untuk ekspansi		
6	Lokasi Bank Lampung berada di pusat kota, dekat dengan kantor		

	pemerintahan, hotel, dan fasilitas umum lainnya		
7	Lokasi Bank Lampung dengan lokasi pesaing sangat berdekatan		
8	Lokasi Bank Lampung sangat strategis		

#### Pelayanan (X4)

No	Pernyataan	YA	TIDAK
1	Karyawan Bank Lampung selalu berpenampilan rapih bersih dan ramah dalam melayani nasabah		
2	Karyawan Bank Lampung ketika ada kesalahan yang terjadi akan menindaklanjuti dengan segera.		
3	Karyawan Bank Lampung cepat tanggap dalam melayani nasabah		
4	Karyawan Bank Lampung memiliki integritas yang tinggi dalam melayani nasabah		
5	Karyawan Bank Lampung memberi kemudahan bertransaksi kepada nasabah Bank Lampung		
6	Karyawan Bank Lampung memiliki kredibilitas yang tinggi di bidang keuangan		
7	Karyawan Bank Lampung selalu update informasi tentang produk dan layanan bank kepada nasabah		

#### Minat (Y)

No	Pernyataan	YA	TIDAK
1	Selalu menabung di Bank Lampung		
2	Merekomendasikan kepada orang lain		
3	Menjadikan bank Lampung sebagai locus prioritas untuk menabung		