

ABSTRACT

THE INFLUENCE OF SOCIAL SECURITY AND DIRECT COMMUNICATION ON THE LEVEL OF EMPLOYEE JOB SATISFACTION AT Hospital. Dr. H. ABDUL MOELOEK BANDAR LAMPUNG

By

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Job satisfaction is an abstract and relative thing. Every employee does not necessarily have the same views on the level of satisfaction. According to Robbins, there are several indicators that determine job satisfaction, namely salary, promotion, supervision, benefits, rewards, operational procedures, co-workers, nature of work, communication. Direct communication is said to be effective if the message is received and understood as intended by the sender of the message, the message is followed up with a voluntary action by the recipient of the message, can improve the quality of interpersonal relationships, and there are no obstacles to this. Social security itself covers the areas of prevention and development, recovery and healing as well as development. If these three areas are linked further, they will lead to what is called worker protection.

The problem formulation in this research is whether social security has an effect on the level of employee job satisfaction, whether direct communication has an effect on the level of employee job satisfaction and whether social security and direct communication have an effect on the level of employee job satisfaction at Dr. Hospital. h. Abdul Moeloek Bandar Lampung.

development. If these three areas are linked further, they will lead t In this research, researchers used quantitative research. Quantitative is defined as a research method based on the philosophy of positivism, used to research certain populations and samples, data collection using research instruments, data analysis is quantitative/statistical. The influence of social security on employee job satisfaction at RSUD Dr. H. Abdul Moeloek Bandar Lampung has no relationship with job satisfaction (Y). The influence of direct communication on employee job satisfaction at RSUD Dr. H. Abdul Moeloek Bandar Lampung has a very weak relationship with the dependent variable job satisfaction (Y). The influence of social security and direct communication on employee job satisfaction at RSUD Dr. H. Abdul Moeloek Bandar Lampung has a very weak relationship with the job satisfaction variable (Y) or stimulantly each variable has no effect on job satisfaction.

Key words: job satisfaction, social security, direct communication