Daftar Pustaka

- Adji, D. P., Gunarto, T., & Ratih, A. (2022). Analisis daya saing pariwisata provinsi Lampung. *Peradaban Journal of Economic and Business*, 1(2), 19-26.
- Asimah, V. K. (2018). Factors that influence labour turnover intentions in the hospitality industry in Ghana. *African Journal of Hospitality, Tourism and Leisure*, 7(1), 1-11.
- Dwesini, N. F. (2019). Causes and prevention of high employee turnover within the hospitality industry: A literature review. *African Journal of Hospitality, Tourism and Leisure*, 8(3), 1-15.
- Fadila, K. (2020). Persepsi Emosi Karyawan Pasca Akuisisi Industri Perhotelan di Brunei. *Jurnal Bisnis Darmajaya*, 6(1), 55-67.
- Gragnano, A., Simbula, S., & Miglioretti, M. (2020). Work–life balance: weighing the importance of work–family and work–health balance. *International journal of environmental research and public health*, *17*(3), 907.
- Han, J. W. (2020). A review of antecedents of employee turnover in the hospitality industry on individual, team and organizational levels. *International Hospitality Review*, 36(1), 156-173.
- Han, J. W. (2020). A review of antecedents of employee turnover in the hospitality industry on individual, team and organizational levels. *International Hospitality Review*, 36(1), 156-173.
- Holston-Okae, B. (2017). *Employee turnover intentions in the hospitality industry* (Doctoral dissertation, Walden University).
- Huang, S., van der Veen, R., & Song, Z. (2018). The impact of coping strategies on occupational stress and turnover intentions among hotel employees. *Journal of Hospitality Marketing & Management*, 27(8), 926-945.
- Jaharuddin, N. S., & Zainol, L. N. (2019). The impact of work-life balance on job engagement and turnover intention. *The South East Asian Journal of Management*.
- Karakaş, A., & Tezcan, N. (2019). The relation between work stress, work-family life conflict and worker performance: A research study on hospitality employees. *European Journal of Tourism Research*, 21, 102-118.
- Lee, L., & Madera, J. M. (2019). A systematic literature review of emotional labor research from the hospitality and tourism literature. *International Journal* of Contemporary Hospitality Management, 31(7), 2808-2826.
- Palumbo, R. (2020). Let me go to the office! An investigation into the side effects of working from home on work-life balance. *International Journal of Public Sector Management*, 33(6/7), 771-790.

- Park, J., & Min, H. K. (2020). Turnover intention in the hospitality industry: A meta-analysis. *International Journal of Hospitality Management*, 90, 102599.
- Rehman, N., & Mubashar, T. (2017). Job stress, psychological capital and turnover intentions in employees of hospitality industry. *Journal of Behavioural Sciences*, 27(2), 59-79.
- Schwepker Jr, C. H., & Dimitriou, C. K. (2021). Using ethical leadership to reduce job stress and improve performance quality in the hospitality industry. *International Journal of Hospitality Management*, 94, 102860.
- Smith, T. D., Hughes, K., DeJoy, D. M., & Dyal, M. A. (2018). Assessment of relationships between work stress, work-family conflict, burnout and firefighter safety behavior outcomes. *Safety science*, 103, 287-292.
- Tews, M. J., Hoefnagels, A., Jolly, P. M., & Stafford, K. (2020). Turnover among young adults in the hospitality industry: examining the impact of fun in the workplace and training climate. *Employee Relations: The International Journal*, 43(1), 245-261.
- UNWTO (2022). Rethink Tourism: Sector Gets Ready To Celebrate World Tourism Day 2022. <u>https://www.unwto.org/news/rethink-tourism-sector-gets-ready-to-celebrate-world-tourism-day-2022</u>.
- Wang, I. A., Lee, B. W., & Wu, S. T. (2017). The relationships among work-family conflict, turnover intention and organizational citizenship behavior in the hospitality industry of Taiwan. *International Journal of Manpower*, 38(8), 1130-1142.
- Wiradendi Wolor, C., Solikhah, S., Fidhyallah, N. F., & Lestari, D. P. (2020). Effectiveness of e-training, e-leadership, and work life balance on employee performance during COVID-19. *Journal of Asian Finance*, *Economics and Business*, 7(10).
- Yousaf, S., Rasheed, M. I., Hameed, Z., & Luqman, A. (2020). Occupational stress and its outcomes: the role of work-social support in the hospitality industry. *Personnel Review*, 49(3), 755-773.