

**The Influence of Locus of Control, Extrinsic Motivation, and
Non-Physical Work Environment on Employee Job Satisfaction
(A Study at the Regional Tax and Retribution Management Agency of
Bandar Lampung)**

ABSTRACT

This study aims to empirically prove the influence of Locus of Control, Extrinsic Motivation, and Non-Physical Work Environment on Employee Job Satisfaction (a study at the Regional Tax and Retribution Management Agency of Bandar Lampung). The independent variables in this study are Locus of Control, Extrinsic Motivation, and Non-Physical Work Environment. The dependent variable in this study is employee job satisfaction. The sampling technique used is purposive sampling, with the sample criteria being all employees with at least one year of work experience. The sample was obtained from the Regional Tax and Retribution Management Agency of Bandar Lampung, resulting in 30 respondents. The analysis method used is Multiple Regression Analysis using SPSS version 20. The results of the tests and discussions in this study prove that extrinsic motivation affects job satisfaction. Locus of control and non-physical work environment do not have an effect on job satisfaction.

Keywords: *Locus of Control, Extrinsic Motivation, Non-Physical Work Environment, Job Satisfaction*