

ABSTRACT

OPTIMIZATION OF THE QUALITY OF PROCUREMENT OF GOODS AND SERVICES IN THE REGIONAL SECRETARIAT OF BANDAR LAMPUNG CITY: THE ROLE OF EMPLOYEE COMPETENCE, INTERNAL CONTROL AND WORK ETHIC

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This study aims to analyze the influence of employee competence, internal control and work ethic on the quality of procurement of goods and services in the Bandar Lampung City Regional Secretariat environment. The type of research used is quantitative research, data collection using questionnaires. The population in this study was the number of employees of the Bandar Lampung City Regional Secretariat Environment, which was 132 employees and the number of samples was 99 people. Data analysis was carried out using multiple linear regression analysis. The results of the study showed the F count value of 91.013. When compared with F table at a real level of 95% and $\alpha = 0.05$, which is 8.5494, then $F \text{ count} = 91.013 > F \text{ table} = 8.5494$ So it can be concluded that there is a positive and significant influence between employee competence, internal control and work ethic together on the quality of procurement of goods and services in the Bandar Lampung City Regional Secretariat Environment accepted. The entered remove variable shows that no variables are removed from the regression model. This means that the three independent variables can be included in the multiple regression calculation. The R^2 value = $0.731 \times 100\% = 73.1\%$, which means that the magnitude of the influence of employee competence, internal control and work ethic on the quality of procurement of goods and services in the Regional Secretariat of Bandar Lampung City is 73.1% while the remaining 26.9% is influenced by other factors not examined in this study.

Keywords: Employee Competence, Internal Control, Work Ethic of Procurement of Goods and Services Quality.