

## ABSTRACT

# PENGARUH BEBAN KERJA DAN LINGKUNGAN KERJA FISIK TERHADAP KINERJA KARYAWAN PT. PLN ICON PLUS BANDAR LAMPUNG

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PLN Icon Plus One of the companies operating in the telecommunications sector and providing internet services is a subsidiary of PT PLN (Persero which has received approval from the Minister of State/Head of the Agency for Investment and Development of State-Owned Enterprises No. S-21/M-D8 -PM BUMN/2000. This research uses quantitative research to examine the influence of workload and physical work environment on the performance of PT PLN Plus Bandar Lampung employees Icon Plus Bandar Lampung in this research can be identified by collecting data through related theories, interviews with employees of PT PLN Icon Plus Bandar Lampung and questionnaires to measure the level of agreement or disagreement of respondents with a series of statements has a significant effect on the performance of PT PLN Icon Plus Bandar Lampung employees and the physical work environment has a significant effect on the performance of PT employees. PLN Icon Plus Bandar Lampung. Researchers concluded that good workload management and creating a conducive physical work environment can improve employee performance at PT. PLN Icon Plus Bandar Lampung.

Keywords: *Workload, Physical Work Environment, Employee Performance, PT. PLN Icon Plus.*

