

# **LAMPIRAN**

Lampiran 1 Kuesioner



## KUESIONER PENELITIAN

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Kepada Yth,

No Responden

:.....

Bapak/Ibu/Saud

ara/i Responden

Di Tempat

Dengan hormat,

Perkenalkan saya mahasiswa program Studi Akuntansi Fakultas Ekonomi dan Bisnis Institut Informatika dan Bisnis Darmajaya perkenankan saya memohon kesediaan untuk meluangkan sedikit waktu guna mengisi kuesioner ini. Dalam rangka memenuhi syarat untuk memperoleh gelar Sarjana Ekonomi Institut Informatika dan Bisnis Darmajaya Lampung, maka saya ingin bermaksud melakukan penelitian yang berjudul “**Pengaruh Penerapan e-samsat , Sanksi Pajak dan Pelayanan Pajak terhadap Kepatuhan Wajib Pajak Kendaraan Bermotor** (Studi Kasus di Samsat Kabupaten Pringsewu)”

Saya berharap Bapak/Ibu/Saudara/i menjawab sesuai dengan apa yang Bapak/Ibu rasakan, lakukan dan alami, bukan apa yang seharusnya ideal. Bapak/Ibu/Saudara/i diharapkan menjawab dengan jujur dan terbuka, sebab tidak ada jawaban yang benar atau salah. Kesediaan Bapak/Ibu/Saudara/i dalam mengisi kuesioner ini adalah bantuan tak ternilai bagi saya.

Akhir kata saya mengucapkan terima kasih yang sebesar-besarnya atas kerjasama, bantuan dan kesediaan Bapak/Ibu/Saudara/i yang telah meluangkan waktunya dalam pengisian kuesioner ini.

Hormat Saya,

**Ayu Ningtias Saputri**  
**1812120074**

**PETUNJUK PENGISIAN**

1. Identitas Responden

- a. Nama Inisial : .....
- b. Pekerjaan :  PNS  Wirausaha  
 Karyawan Swasta  Mahasiswa  
 Wiraswasta
- c. Jenis Kelamin :  Pria  Wanita
- d. Usia :  < 26 Tahun  27-36 Tahun  
 37-50 Tahun  ≥ 50 Tahun
- e. Pendidikan Terakhir :  SMA  Strata 1  
 Diploma  Strata 2

2. Koesioner ini terdiri dari pertanyaan dengan 4 alternatif jawaban.
3. Silahkan pilih jawaban yang menurut Bapak/Ibu paling sesuai dengan kondisi yang ada dengan memberikan tanda checklist (√) pada pilihan jawaban yang tersedia. Dengan keterangan sebagai berikut:

**Skala Pengukuran**

Penilaian	Skor
Sangat Setuju (SS)	5
Setuju (S)	4
Netral	3
Tidak Setuju (TS)	2
Sangat Tidak Setuju (STS)	1

**PERNYATAAAN KUESIONER**

**Kepatuhan Wajib Pajak**

No	Pernyataan	Jawaban Responden				
		SS	S	N	TS	STS
1	Saya tepat waktu dalam menyetorkan pajak yang terutang					
2	Saya tepat waktu untuk membayar PKB					
3	Saya tepat waktu dalam melaporkan pajak yang sudah dibayar.					
4	Saya tepat dalam menghitung pajak terutang sesuai dengan peraturan perpajakan					
5	Saya tidak mempunyai tunggakan pajak untuk semua jenis pajak					
6	Saya Saya tidak pernah dipidana di bidang perpajakan					
7	Menurut saya sistem administrasi perpajakan yang baik ialah didukung instansi pajak yang efektif					
8	Menurut saya sistem administrasi perpajakan yang bai didukung dengan sumber daya pegawai pajak yang mumpuni					
9	Menurut saya sistem administrasi perpajakan yang baik ialah didukung prosedur perpajakan yang baik pula.					
10	Saya rela untuk membayar pajak kepada negara bila terdapat peningkatan kualitas pelayanan pajak yang diberikan instansi					
11	Apabila kualitas layanan pajak yang diberikan baik, saya rela membayar pajak tanpa mengharapkan timbal balik secara langsung.					

**Penerapan e-Samsat**

No	Pernyataan	Jawaban Responden				
		SS	S	N	TS	STS
1	Saya merasakan layanan yang sederhana dalam Melakukan pembayaran di ATM					
2	Saya sebagai wajib pajak merasakan tidak perlu antri setelah adanya layanan e-samsat					
3	Saya sebagai wajib pajak merasakan kepastian waktu setelah adanya layanan e-samsat					
4	Saya merasakan rasa aman dalam menggunakan layanan e-samsat					
5	Saya merasakan memanfaatkan teknologi yang ada dalam menggunakan layanan e-samsat					
6	Saya telah memiliki data kepemilikan kendaraan yang sesuai dengan data pada server samsat					
7	Saya memiliki rekening bank yang identitasnya sama Dengan pemilik kendaraan yang akan dibayarkan pajaknya					
8	Status kendaraan saya tidak dalam blokir polisi					
9	Status kendaraan saya tidak dalam blokir data kepemilikan (jual-beli)					
10	Kendaraan yang saya miliki tidak memiliki tunggakan > 1 tahun					
11	Saya mengetahui bahwa tidak akan berlakunya pembayaran pajak kendaraan yang bersamaan dengan penggantian STNK 5 tahun					
12	Saya mengetahui masa pajak yang dapat dibayarkan adalah 60 hari sebelum jatuh tempo					
13	Pembayaran pajak KB lebih cepat dilakukan karena dapat diakses kapan saja selama 24 jam					
14	Prosedur pembayaran dengan e-samsat lebih mudah dibandingkan dengan pembayaran manual					
15	Penggunaan e-samsat meminimalisir penggunaan kertas, seperti pengisian data tertulis, FC STNK, FC KTP.					
16	Penggunaan e-samsat menghindari keterlambatan dalam membayar pajak					
17	Penggunaan e-samsat menghindari wajib pajak pada denda pajak					

**Sanksi Perpajakan**

No	Pernyataan	Jawaban Responden				
		SS	S	N	TS	STS
1	Saya sebagai wajib pajak memahami sanksi administrasi berupa denda, bunga dan kenaikan					
2	Saya mengetahui pajak yang tidak dibayarkan pada jangka waktu 24 bulan akan dikenakan sanksi administrasi 25%					
3	Saya memahami bahwa sanksi pidana merupakan alat terakhir yang digunakan agar norma perpajakan dipatuhi					
4	Saya memahami sanksi pidana berupa denda pidana					
5	Saya memahami sanksi pidana berupa denda pidana Kurungan					
6	Saya memahami sanksi yang diberikan agar wajib pajak menaati peraturan perundang- undangan perpajakan					

**Pelayanan Pajak**

No	Pernyataan	Jawaban Responden				
		SS	S	N	TS	STS
1	Lokasi pengurusan pajak kendaraan bermotor mudah dijangkau serta dilengkapi dengan tempat dan ruang tunggu yang nyaman dan aman					
2	Petugas pajak berpenampilan rapi dan bersikap ramah dan sopan					
3	Petugas melayani tanpa membedakan					
4	Petugas menjelaskan prosedur serta hak dan kewajiban dengan jelas dan mudah dimengerti oleh wajib pajak					
5	Petugas pajak selalu memperhatikan keberatan wajib pajak atas pajak yang dikenakan					
6	Proses pembayaran pajak yang mudah dan tidak berbelit-belit					

## Lampiran Karakteristik responden

### Penkerjaan

	Frequency	Percent	Valid Percent	Cumulative Percent
Karyawan Swasta	42	42,0	42,0	42,0
Mahasiswa	9	9,0	9,0	51,0
PNS	18	18,0	18,0	69,0
Wiraswasta	19	19,0	19,0	88,0
Wirauusaha	12	12,0	12,0	100,0
Total	100	100,0	100,0	

### Jenis\_Kelamin

	Frequency	Percent	Valid Percent	Cumulative Percent
Laki-Laki	57	57,0	57,0	57,0
Perempuan	43	43,0	43,0	100,0
Total	100	100,0	100,0	

### Umur

	Frequency	Percent	Valid Percent	Cumulative Percent
< 26 Tahun	43	43,0	43,0	43,0
27-36 Tahun	48	48,0	48,0	91,0
37-50 Tahun	9	9,0	9,0	100,0
Total	100	100,0	100,0	

### Pendidikan

	Frequency	Percent	Valid Percent	Cumulative Percent
Diplona (D3)	19	19,0	19,0	19,0
SMA	24	24,0	24,0	43,0
Strata 1 (S1)	45	45,0	45,0	88,0
Strata 2 (S2)	12	12,0	12,0	100,0
Total	100	100,0	100,0	

## Lampiran Uji Valid &amp; Reliabilitas

## Correlations

		X1P1	X1P2	X1P3	X1P4	X1P5	X1P6	X1P7	X1P8	X1P9	X1P10	X1P11	X1P12	X1P13	X1P14	X1P15	X1P16	X1P17	Penerapan E-Samsat
X1P1	Pearson Correlation	1	,725**	,617**	,261	,143	,325	,251	,339	,484**	,410*	,245	,279	,175	,233	,162	-,086	,059	,506**
	Sig. (2-tailed)		,000	,000	,163	,451	,080	,181	,067	,007	,025	,192	,136	,356	,216	,393	,650	,757	,004
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
X1P2	Pearson Correlation	,725**	1	,763**	,376*	,291	,480**	,500**	,415*	,498**	,486**	,254	,115	,212	,286	,110	,039	,075	,595**
	Sig. (2-tailed)	,000		,000	,041	,119	,007	,005	,023	,005	,007	,176	,543	,261	,126	,561	,840	,694	,001
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
X1P3	Pearson Correlation	,617**	,763**	1	,486**	,447*	,589**	,561**	,644**	,699**	,642**	,399*	,370*	,392*	,377*	,286	,260	,354	,770**
	Sig. (2-tailed)	,000	,000		,006	,013	,001	,001	,000	,000	,000	,029	,044	,032	,040	,126	,166	,055	,000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
X1P4	Pearson Correlation	,261	,376*	,486**	1	,696**	,742**	,780**	,860**	,612**	,723**	,724**	,251	,532**	,380*	,463*	,306	,214	,812**
	Sig. (2-tailed)	,163	,041	,006		,000	,000	,000	,000	,000	,000	,000	,181	,002	,038	,010	,100	,257	,000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
X1P5	Pearson Correlation	,143	,291	,447*	,696**	1	,709**	,644**	,687**	,510**	,629**	,594**	,151	,518**	,431*	,427*	,341	,272	,726**
	Sig. (2-tailed)	,451	,119	,013	,000		,000	,000	,000	,004	,000	,001	,426	,003	,018	,019	,065	,147	,000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
X1P6	Pearson Correlation	,325	,480**	,589**	,742**	,709**	1	,675**	,739**	,580**	,648**	,581**	,188	,390*	,388*	,406*	,284	,252	,775**
	Sig. (2-tailed)	,080	,007	,001	,000	,000		,000	,000	,001	,000	,001	,319	,033	,034	,026	,129	,179	,000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
X1P7	Pearson Correlation	,251	,500**	,561**	,780**	,644**	,675**	1	,813**	,689**	,742**	,675**	,233	,671**	,576**	,459*	,267	,296	,848**





X1P16	Pearson Correlation	-,086	,039	,260	,306	,341	,284	,267	,386*	,406*	,520**	,208	,302	,120	,307	,298	1	,483**	,435*
	Sig. (2-tailed)	,650	,840	,166	,100	,065	,129	,153	,035	,026	,003	,269	,105	,526	,099	,110		,007	,016
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
X1P17	Pearson Correlation	,059	,075	,354	,214	,272	,252	,296	,383*	,435*	,519**	,274	,576**	,405*	,288	,141	,483**	1	,482**
	Sig. (2-tailed)	,757	,694	,055	,257	,147	,179	,112	,037	,016	,003	,143	,001	,027	,123	,456	,007		,007
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
Penerapan E-Samsat	Pearson Correlation	,506**	,595**	,770**	,812**	,726**	,775**	,848**	,895**	,877**	,916**	,752**	,437*	,662**	,642**	,574**	,435*	,482**	1
	Sig. (2-tailed)	,004	,001	,000	,000	,000	,000	,000	,000	,000	,000	,000	,016	,000	,000	,001	,016	,007	
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30

\*\* . Correlation is significant at the 0.01 level (2-tailed).

\* . Correlation is significant at the 0.05 level (2-tailed).

## Correlations

		X2P1	X2P2	X2P3	X2P4	X2P5	X2P6	Sanksi Pajak
X2P1	Pearson Correlation	1	,513**	,478**	,120	,405*	,025	,727**
	Sig. (2-tailed)		,004	,008	,526	,027	,896	,000
	N	30	30	30	30	30	30	30
X2P2	Pearson Correlation	,513**	1	,407*	,307	,288	,214	,747**
	Sig. (2-tailed)	,004		,026	,099	,123	,256	,000
	N	30	30	30	30	30	30	30
X2P3	Pearson Correlation	,478**	,407*	1	,298	,141	-,091	,629**
	Sig. (2-tailed)	,008	,026		,110	,456	,633	,000
	N	30	30	30	30	30	30	30
X2P4	Pearson Correlation	,120	,307	,298	1	,483**	,222	,616**
	Sig. (2-tailed)	,526	,099	,110		,007	,237	,000
	N	30	30	30	30	30	30	30
X2P5	Pearson Correlation	,405*	,288	,141	,483**	1	,299	,664**
	Sig. (2-tailed)	,027	,123	,456	,007		,108	,000
	N	30	30	30	30	30	30	30
X2P6	Pearson Correlation	,025	,214	-,091	,222	,299	1	,369*
	Sig. (2-tailed)	,896	,256	,633	,237	,108		,045
	N	30	30	30	30	30	30	30
Sanksi Pajak	Pearson Correlation	,727**	,747**	,629**	,616**	,664**	,369*	1
	Sig. (2-tailed)	,000	,000	,000	,000	,000	,045	
	N	30	30	30	30	30	30	30

\*\* . Correlation is significant at the 0.01 level (2-tailed).

\* . Correlation is significant at the 0.05 level (2-tailed).

## Correlations

		X3P1	X3P2	X3P3	X3P4	X3P5	X3P6	Pelayanan Pajak
X3P1	Pearson Correlation	1	,513**	,478**	,405*	,256	,344	,771**
	Sig. (2-tailed)		,004	,008	,027	,172	,062	,000
	N	30	30	30	30	30	30	30
X3P2	Pearson Correlation	,513**	1	,407*	,288	,223	,084	,638**
	Sig. (2-tailed)	,004		,026	,123	,237	,661	,000
	N	30	30	30	30	30	30	30
X3P3	Pearson Correlation	,478**	,407*	1	,141	,127	,241	,602**
	Sig. (2-tailed)	,008	,026		,456	,504	,200	,000
	N	30	30	30	30	30	30	30
X3P4	Pearson Correlation	,405*	,288	,141	1	,248	,280	,566**
	Sig. (2-tailed)	,027	,123	,456		,186	,134	,001
	N	30	30	30	30	30	30	30
X3P5	Pearson Correlation	,256	,223	,127	,248	1	,715**	,669**
	Sig. (2-tailed)	,172	,237	,504	,186		,000	,000
	N	30	30	30	30	30	30	30
X3P6	Pearson Correlation	,344	,084	,241	,280	,715**	1	,686**
	Sig. (2-tailed)	,062	,661	,200	,134	,000		,000
	N	30	30	30	30	30	30	30
Pelayanan Pajak	Pearson Correlation	,771**	,638**	,602**	,566**	,669**	,686**	1
	Sig. (2-tailed)	,000	,000	,000	,001	,000	,000	
	N	30	30	30	30	30	30	30

\*\* . Correlation is significant at the 0.01 level (2-tailed).

\* . Correlation is significant at the 0.05 level (2-tailed).



YP10	Pearson Correlation	,479**	,386*	,276	,082	,197	,256	,223	,127	,248	1	,715**	,594**
	Sig. (2-tailed)	,007	,035	,139	,665	,298	,172	,237	,504	,186		,000	,001
	N	30	30	30	30	30	30	30	30	30	30	30	30
YP11	Pearson Correlation	,392*	,234	,256	,262	,366*	,344	,084	,241	,280	,715**	1	,618**
	Sig. (2-tailed)	,032	,213	,173	,162	,047	,062	,661	,200	,134	,000		,000
	N	30	30	30	30	30	30	30	30	30	30	30	30
Kepatuhan Wajib Pajak	Pearson Correlation	,750**	,744**	,684**	,465**	,576**	,734**	,559**	,488**	,470**	,594**	,618**	1
	Sig. (2-tailed)	,000	,000	,000	,010	,001	,000	,001	,006	,009	,001	,000	
	N	30	30	30	30	30	30	30	30	30	30	30	30

\*\* . Correlation is significant at the 0.01 level (2-tailed).

\* . Correlation is significant at the 0.05 level (2-tailed).

**Reliability Statistics**

Cronbach's Alpha	N of Items
,930	17

**Reliability Statistics**

Cronbach's Alpha	N of Items
,702	6

**Reliability Statistics**

Cronbach's Alpha	N of Items
,738	6

**Reliability Statistics**

Cronbach's Alpha	N of Items
,830	11

## Uji Asumsi Klasik

## One-Sample Kolmogorov-Smirnov Test

		Penerapan E-Samsat	Sanksi Pajak	Pelayanan Pajak	Kepatuhan Wajib Pajak
N		100	100	100	100
Normal Parameters <sup>a,b</sup>	Mean	64,99	23,37	23,10	42,82
	Std. Deviation	6,645	2,905	3,073	5,231
	Absolute	,070	,121	,128	,088
Most Extreme Differences	Positive	,070	,121	,120	,054
	Negative	-,036	-,087	-,128	-,088
Kolmogorov-Smirnov Z		,696	1,214	1,278	,884
Asymp. Sig. (2-tailed)		,718	,105	,076	,415

a. Test distribution is Normal.

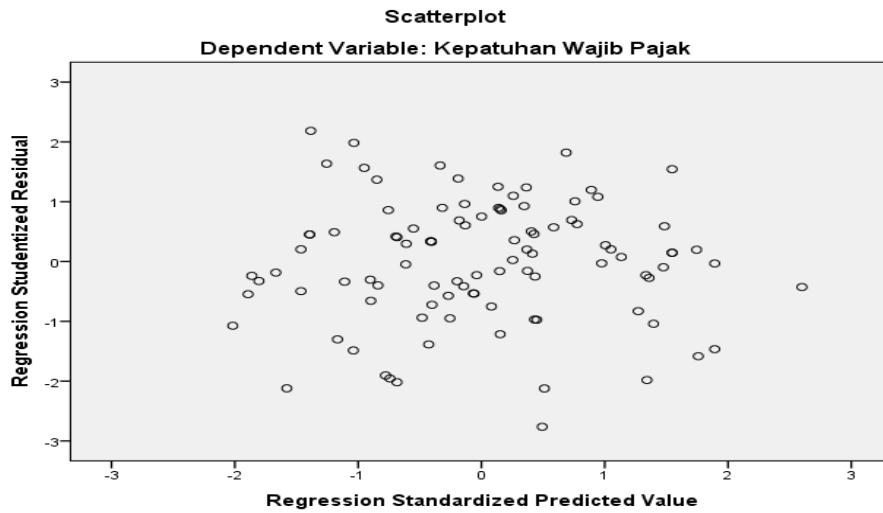
b. Calculated from data.

Coefficients<sup>a</sup>

Model	Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Collinearity Statistics	
	B	Std. Error	Beta			Tolerance	VIF
(Constant)	1,515	2,899		,523	,602		
Penerapan E-Samsat	,310	,080	,393	3,889	,000	,306	3,266
Sanksi Pajak	,581	,191	,323	3,047	,003	,280	3,575
Pelayanan Pajak	,329	,142	,193	2,324	,022	,453	2,207

a. Dependent Variable: Kepatuhan Wajib Pajak





Uji F & T

**Model Summary**

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	,836 <sup>a</sup>	,699	,690	2,914

a. Predictors: (Constant), Pelayanan Pajak, Penerapan E-Samsat, Sanksi Pajak

**ANOVA<sup>a</sup>**

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	1893,655	3	631,218	74,343	,000 <sup>b</sup>
	Residual	815,105	96	8,491		
	Total	2708,760	99			

a. Dependent Variable: Kepatuhan Wajib Pajak

b. Predictors: (Constant), Pelayanan Pajak, Penerapan E-Samsat, Sanksi Pajak

**Coefficients<sup>a</sup>**

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
1	(Constant)	1,515	2,899		,523	,602
	Penerapan E-Samsat	,310	,080	,393	3,889	,000
	Sanksi Pajak	,581	,191	,323	3,047	,003
	Pelayanan Pajak	,329	,142	,193	2,324	,022

a. Dependent Variable: Kepatuhan Wajib Pajak

Lampiran jawaban responden

### Frequency Table

**X1P1**

	Frequency	Percent	Valid Percent	Cumulative Percent
1	1	1,0	1,0	1,0
2	2	2,0	2,0	3,0
3	19	19,0	19,0	22,0
4	44	44,0	44,0	66,0
5	34	34,0	34,0	100,0
Total	100	100,0	100,0	

**X1P2**

	Frequency	Percent	Valid Percent	Cumulative Percent
2	8	8,0	8,0	8,0
3	18	18,0	18,0	26,0
4	35	35,0	35,0	61,0
5	39	39,0	39,0	100,0
Total	100	100,0	100,0	

**X1P3**

	Frequency	Percent	Valid Percent	Cumulative Percent
1	2	2,0	2,0	2,0
2	14	14,0	14,0	16,0
3	29	29,0	29,0	45,0
4	28	28,0	28,0	73,0
5	27	27,0	27,0	100,0
Total	100	100,0	100,0	

**X1P4**

	Frequency	Percent	Valid Percent	Cumulative Percent
2	6	6,0	6,0	6,0
3	35	35,0	35,0	41,0
4	36	36,0	36,0	77,0
5	23	23,0	23,0	100,0
Total	100	100,0	100,0	

**X1P5**

	Frequency	Percent	Valid Percent	Cumulative Percent
1	1	1,0	1,0	1,0
2	3	3,0	3,0	4,0
3	29	29,0	29,0	33,0
4	38	38,0	38,0	71,0
5	29	29,0	29,0	100,0
Total	100	100,0	100,0	

**X1P6**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	1	1,0	1,0	1,0
2	14	14,0	14,0	15,0
3	21	21,0	21,0	36,0
4	33	33,0	33,0	69,0
5	31	31,0	31,0	100,0
Total	100	100,0	100,0	

**X1P7**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	1	1,0	1,0	1,0
2	11	11,0	11,0	12,0
3	22	22,0	22,0	34,0
4	29	29,0	29,0	63,0
5	37	37,0	37,0	100,0
Total	100	100,0	100,0	

**X1P8**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	1	1,0	1,0	1,0
2	11	11,0	11,0	12,0
3	21	21,0	21,0	33,0
4	36	36,0	36,0	69,0
5	31	31,0	31,0	100,0
Total	100	100,0	100,0	

**X1P9**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 2	6	6,0	6,0	6,0
3	34	34,0	34,0	40,0
4	40	40,0	40,0	80,0
5	20	20,0	20,0	100,0
Total	100	100,0	100,0	

**X1P10**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 2	10	10,0	10,0	10,0
3	32	32,0	32,0	42,0
4	36	36,0	36,0	78,0
5	22	22,0	22,0	100,0
Total	100	100,0	100,0	

**X1P11**

	Frequency	Percent	Valid Percent	Cumulative Percent
2	8	8,0	8,0	8,0
3	30	30,0	30,0	38,0
Valid 4	39	39,0	39,0	77,0
5	23	23,0	23,0	100,0
Total	100	100,0	100,0	

**X1P12**

	Frequency	Percent	Valid Percent	Cumulative Percent
2	6	6,0	6,0	6,0
3	34	34,0	34,0	40,0
Valid 4	38	38,0	38,0	78,0
5	22	22,0	22,0	100,0
Total	100	100,0	100,0	

**X1P13**

	Frequency	Percent	Valid Percent	Cumulative Percent
2	6	6,0	6,0	6,0
3	29	29,0	29,0	35,0
Valid 4	42	42,0	42,0	77,0
5	23	23,0	23,0	100,0
Total	100	100,0	100,0	

**X1P14**

	Frequency	Percent	Valid Percent	Cumulative Percent
2	5	5,0	5,0	5,0
3	33	33,0	33,0	38,0
Valid 4	43	43,0	43,0	81,0
5	19	19,0	19,0	100,0
Total	100	100,0	100,0	

**X1P15**

	Frequency	Percent	Valid Percent	Cumulative Percent
1	2	2,0	2,0	2,0
2	14	14,0	14,0	16,0
Valid 3	29	29,0	29,0	45,0
4	28	28,0	28,0	73,0
5	27	27,0	27,0	100,0
Total	100	100,0	100,0	

**X1P16**

	Frequency	Percent	Valid Percent	Cumulative Percent
2	9	9,0	9,0	9,0
3	20	20,0	20,0	29,0
Valid 4	28	28,0	28,0	57,0
5	43	43,0	43,0	100,0
Total	100	100,0	100,0	

**X1P17**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2,0	2,0	2,0
2	12	12,0	12,0	14,0
3	22	22,0	22,0	36,0
4	35	35,0	35,0	71,0
5	29	29,0	29,0	100,0
Total	100	100,0	100,0	

**X2P1**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	1	1,0	1,0	1,0
2	2	2,0	2,0	3,0
3	19	19,0	19,0	22,0
4	44	44,0	44,0	66,0
5	34	34,0	34,0	100,0
Total	100	100,0	100,0	

**X2P2**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 2	8	8,0	8,0	8,0
3	18	18,0	18,0	26,0
4	35	35,0	35,0	61,0
5	39	39,0	39,0	100,0
Total	100	100,0	100,0	

**X2P3**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2,0	2,0	2,0
2	14	14,0	14,0	16,0
3	29	29,0	29,0	45,0
4	28	28,0	28,0	73,0
5	27	27,0	27,0	100,0
Total	100	100,0	100,0	

**X2P4**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	1	1,0	1,0	1,0
2	3	3,0	3,0	4,0
3	29	29,0	29,0	33,0
4	38	38,0	38,0	71,0
5	29	29,0	29,0	100,0
Total	100	100,0	100,0	

**X2P5**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	1	1,0	1,0	1,0
2	14	14,0	14,0	15,0
3	21	21,0	21,0	36,0
4	33	33,0	33,0	69,0
5	31	31,0	31,0	100,0
Total	100	100,0	100,0	

**X2P6**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	1	1,0	1,0	1,0
2	11	11,0	11,0	12,0
3	22	22,0	22,0	34,0
4	29	29,0	29,0	63,0
5	37	37,0	37,0	100,0
Total	100	100,0	100,0	

**X3P1**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	1	1,0	1,0	1,0
2	2	2,0	2,0	3,0
3	19	19,0	19,0	22,0
4	44	44,0	44,0	66,0
5	34	34,0	34,0	100,0
Total	100	100,0	100,0	

**X3P2**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 2	8	8,0	8,0	8,0
3	18	18,0	18,0	26,0
4	35	35,0	35,0	61,0
5	39	39,0	39,0	100,0
Total	100	100,0	100,0	

**X3P3**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2,0	2,0	2,0
2	14	14,0	14,0	16,0
3	29	29,0	29,0	45,0
4	28	28,0	28,0	73,0
5	27	27,0	27,0	100,0
Total	100	100,0	100,0	

**X3P4**

	Frequency	Percent	Valid Percent	Cumulative Percent
2	6	6,0	6,0	6,0
3	35	35,0	35,0	41,0
Valid 4	36	36,0	36,0	77,0
5	23	23,0	23,0	100,0
Total	100	100,0	100,0	

**X3P5**

	Frequency	Percent	Valid Percent	Cumulative Percent
1	1	1,0	1,0	1,0
2	3	3,0	3,0	4,0
Valid 3	29	29,0	29,0	33,0
4	38	38,0	38,0	71,0
5	29	29,0	29,0	100,0
Total	100	100,0	100,0	

**X3P6**

	Frequency	Percent	Valid Percent	Cumulative Percent
1	2	2,0	2,0	2,0
2	6	6,0	6,0	8,0
Valid 3	36	36,0	36,0	44,0
4	36	36,0	36,0	80,0
5	20	20,0	20,0	100,0
Total	100	100,0	100,0	

**YP1**

	Frequency	Percent	Valid Percent	Cumulative Percent
1	1	1,0	1,0	1,0
2	6	6,0	6,0	7,0
Valid 3	20	20,0	20,0	27,0
4	40	40,0	40,0	67,0
5	33	33,0	33,0	100,0
Total	100	100,0	100,0	

**YP2**

	Frequency	Percent	Valid Percent	Cumulative Percent
2	9	9,0	9,0	9,0
3	20	20,0	20,0	29,0
Valid 4	28	28,0	28,0	57,0
5	43	43,0	43,0	100,0
Total	100	100,0	100,0	

**YP3**

	Frequency	Percent	Valid Percent	Cumulative Percent
1	1	1,0	1,0	1,0
2	8	8,0	8,0	9,0
Valid 3	22	22,0	22,0	31,0
4	34	34,0	34,0	65,0
5	35	35,0	35,0	100,0
Total	100	100,0	100,0	

**YP4**

	Frequency	Percent	Valid Percent	Cumulative Percent
1	2	2,0	2,0	2,0
2	7	7,0	7,0	9,0
Valid 3	23	23,0	23,0	32,0
4	40	40,0	40,0	72,0
5	28	28,0	28,0	100,0
Total	100	100,0	100,0	

**YP5**

	Frequency	Percent	Valid Percent	Cumulative Percent
2	10	10,0	10,0	10,0
3	28	28,0	28,0	38,0
Valid 4	30	30,0	30,0	68,0
5	32	32,0	32,0	100,0
Total	100	100,0	100,0	

**YP6**

	Frequency	Percent	Valid Percent	Cumulative Percent
1	1	1,0	1,0	1,0
2	3	3,0	3,0	4,0
Valid 3	19	19,0	19,0	23,0
4	43	43,0	43,0	66,0
5	34	34,0	34,0	100,0
Total	100	100,0	100,0	

**YP7**

	Frequency	Percent	Valid Percent	Cumulative Percent
2	9	9,0	9,0	9,0
3	17	17,0	17,0	26,0
Valid 4	36	36,0	36,0	62,0
5	38	38,0	38,0	100,0
Total	100	100,0	100,0	

**YP8**

	Frequency	Percent	Valid Percent	Cumulative Percent
1	2	2,0	2,0	2,0
2	14	14,0	14,0	16,0
Valid 3	28	28,0	28,0	44,0
4	29	29,0	29,0	73,0
5	27	27,0	27,0	100,0
Total	100	100,0	100,0	

**YP9**

	Frequency	Percent	Valid Percent	Cumulative Percent
1	1	1,0	1,0	1,0
2	5	5,0	5,0	6,0
Valid 3	29	29,0	29,0	35,0
4	37	37,0	37,0	72,0
5	28	28,0	28,0	100,0
Total	100	100,0	100,0	



**YP10**

	Frequency	Percent	Valid Percent	Cumulative Percent
1	1	1,0	1,0	1,0
2	17	17,0	17,0	18,0
3	21	21,0	21,0	39,0
4	31	31,0	31,0	70,0
5	30	30,0	30,0	100,0
Total	100	100,0	100,0	

**YP11**

	Frequency	Percent	Valid Percent	Cumulative Percent
1	1	1,0	1,0	1,0
2	11	11,0	11,0	12,0
3	22	22,0	22,0	34,0
4	35	35,0	35,0	69,0
5	31	31,0	31,0	100,0
Total	100	100,0	100,0	