

ABSTRACT

ANALYSIS OF THE INFLUENCE OF COORDINATION AND WORKING RELATIONSHIP ON THE PERFORMANCE OF POLICE OFFICERS IN THE EAST LAMPUNG RESORT POLICE

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The reform programs in the Indonesian National Police (Polri) aim to enhance good governance, focusing on predictability, responsibility, transparency, and fairness in integrated, modern, user-friendly, and fast police services. These efforts are part of bureaucratic reform to transform Polri into a reputable, clean, and authoritative institution. Challenges at the East Lampung District Police include poor coordination among departments hindering teamwork and individual task execution, along with differing perceptions in problem-solving that disrupt coordination processes. Additionally, there are inadequate inter-personnel relations among Polri members, marked by low morale, frequent unauthorized absences, and single-person dominance in report generation, leading to suboptimal performance.

The research aims to investigate the impact of coordination, inter-personnel relations, and their interactions on the performance of Polri members in East Lampung District.

The study population consists of all 310 members of the East Lampung District Police, with a proportional sample of 78 members.

The findings indicate that both partial and simultaneous coordination and inter-personnel relations significantly influence the performance of Polri members in East Lampung District.

Keywords: *Coordination, Work Relationships, Police Performance*