

DAFTAR PUSTAKA

- Bangor, A, P Kortum, and J Miller. 2009. "Determining What Individual SUS Scores Mean; Adding an Adjective Rating." *Journal of Usability Studies* 4 (3): 114–23.
- Bastardo, Rute, João Pavão, and Nelson Pacheco Rocha. 2024. "Methodological Quality of User-Centered Usability Evaluation of Digital Applications to Promote Citizens' Engagement and Participation in Public Governance: A Systematic Literature Review." *Digital* 4 (3): 740–61. <https://doi.org/10.3390/digital4030038>.
- Brooke, John. 2020. "SUS : A Retrospective," no. June.
- Chang, Chia Hua, and Husam Almaghalsah. 2020. "Usability Evaluation of E-Government Websites: A Case Study from Taiwan." *International Journal of Data and Network Science* 4 (2): 127–38. <https://doi.org/10.5267/j.ijdns.2020.2.004>.
- Craswell. 2015. *Riset Perencanaan, Dan Evaluasi Riset Kualitatif Dan Kuantitatif Pendidikan*. Yogyakarta: Pustaka Pelajar.
- Cucus, Ahmad. 2019. "Testing User Satisfaction Using *End-User Computing Satisfaction* (EUCS) Method in Hospital Management Information System (SIMRS) (Case Study at the Regional Public Hospital Dr. A. Dadi Tjokrodipo)." *Journal of Information Engineering and Applications* 9 (5): 54–62. <https://doi.org/10.7176/jiea/9-5-06>.
- H.N, Ika Aprilia, Paulus Insap Nugroho, and Ridi Ferdiana. 2015. "Pengujian Usability Website Menggunakan *System Usability Scale*." *JURNAL IPTEKKOM : Jurnal Ilmu Pengetahuan & Teknologi Informasi* 17 (1): 31. <https://doi.org/10.33164/iptekkom.17.1.2015.31-38>.
- Hassan Basri, Nasrah, Wan Adilah Wan Adnan, and Hanif Baharin. 2019. *System Usability Scale Evaluation of E-Participation in Malaysia. Communications in Computer and Information Science*. Vol. 1032. Springer International Publishing. https://doi.org/10.1007/978-3-030-23522-2_1.
- Huda, Nurul, Frans Habrizons, Andre Satriawan, Muhammad Iranda, and Tintou Pramuda. 2023. "Analisis Usability Testing Menggunakan Metode SUS (*System Usability Scale*) Terhadap Kepuasan Pengguna Aplikasi Shopee." *Simkom* 8 (2): 208–20. <https://doi.org/10.51717/simkom.v8i2.158>.
- Ilyas, Amna, Syed Hamza Wajid, and AbdulHafeez Muhammad. 2022. "Usability Evaluation of E-Government Website: A Use of *System Usability Scale*." *Pakistan Journal of Engineering and Technology* 5 (1): 11–15. <https://doi.org/10.51846/vol5iss1pp11-15>.
- Irwan, Soehartono. 2015. *Metode Penelitian Sosial*. Bandung: Remaja Rosydakarya.
- Lupita Dyayu, Arine, Beny Beny, and Herti Yani. 2023. "Evaluasi Usability Aplikasi PeduliLindungi Menggunakan Metode Usability Testing Dan *System Usability Scale* (SUS)." *Jurnal Manajemen Teknologi Dan Sistem Informasi (JMS)* 3 (1): 395–404. <https://doi.org/10.33998/jms.2023.3.1.720>

- Ramadhan Rasyid, Mohammad Ricky, and Pravasta Guntur Kinantaka. 2024. "Evaluasi Kepuasan Mahasiswa Pengguna Open Public Access Catalog (Opac) Perpustakaan Modern Sulawesi Tenggara Dengan Metode End User Computing Satisfaction (Eucs)." *AnoaTIK: Jurnal Teknologi Informasi Dan Komputer* 2 (1): 1–5. <https://doi.org/10.33772/anoatik.v2i1.24>.
- Sauro, Jeff. 2011. *A Practical Guide to the System Usability Scale: Background, Benchmarks & Best Practices*. A Practical Guide to the System Usability Scale: Background, Benchmarks & Best Practices. https://books.google.co.id/books/about/A_Practical_Guide_to_the_System_Usabilit.html?id=BL0kKQEACAAJ&redir_esc=y.
- Simamora, Bilson. 2022. "Skala Likert, Bias Penggunaan Dan Jalan Keluarnya." *Jurnal Manajemen* 12 (1): 84–93. <https://doi.org/10.46806/jman.v12i1.978>.
- Sugiyono. 2016. *Metode Penelitian Kuantitatif, Kualitatif, R&D*. Bandung: IKAPI.
- Taherdoost, Hamed. 2016. "Sampling Methods in Research Methodology; How to Choose a Sampling Technique for Research." *SSRN Electronic Journal*. <https://doi.org/10.2139/ssrn.3205035>.
- Wahyudi, Abdi, Sudirman, and Arfan Yunus. 2023. "Analisis Kepuasan Pengguna Website KHARISMA TECH Menggunakan Metode End User Computing Satisfaction." *KHARISMA Tech* 18 (2): 26–40. <https://doi.org/10.55645/kharismatech.v18i2.399>.