



Institut Informatika & Bisnis

**DARMAJAYA**

Yayasan Alfian Husin

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Kepada YTH.:

Bapak/Ibu/Saudara/i Responden

Di Tempat

Dengan Hormat, Untuk memenuhi sebagian persyaratan dalam penyelesaian pendidikan Program Studi Manajemen Fakultas Ekonomi dan Bisnis IIB Darmajaya, saya Dian Safitri mahasiswi IIB Darmajaya memerlukan beberapa informasi sebagai bahan penulisan skripsi yang berjudul **“Pengaruh *Perceived Usefulness*, *Perceived Ease Of Use* dan *Perceived Risk* Terhadap *Intention To Transact* Pada Pengguna Aplikasi Traveloka Di Bandar Lampung”** Sehubungan dengan maksud diatas, saya sangat mengharapkan bantuan Bapak/Ibu/Saudara/i untuk bersedia mengisi instrumen penelitian ini sesuai dengan pendapat dan pengalaman yang dimiliki. Oleh karena itu Bapak/Ibu/Saudara/i diharapkan dapat memberikan jawaban dengan sejujur-jujurnya. Apapun pendapat dan informasi yang Bapak/Ibu/Saudara/i berikan, saya akan jamin kerahasiaannya dan ini semata-mata untuk kepentingan penelitian. Saya sangat menghargai pengorbanan waktu dan sumbangan pemikiran Bapak/Ibu/Saudara/i untuk mengisi kuesioner ini. Oleh karena itu, Saya mengucapkan banyak terimakasih, semoga bantuan dan amal baik Bapak/Ibu/Saudara/i sekalian mendapat imbalan dari Allah SWT. Aamiin.

Peneliti

**A. DEKSRIpsi RESPONDEN**

**Petunjuk Pengisian:**

- Bacalah sejumlah pernyataan dibawah ini dengan teliti
- Berilah Tanda [√] pada kolom jawaban yang anda pilih pada angka 1 sampai dengan 5 di kotak yang tersedia berdasarkan persepsi anda.

**Karakteristik Responden**

1. Usia 17-55 tahun, baik laki-laki maupun wanita.
2. Masyarakat yang berdomisili di Bandar Lampung.
3. Orang yang sudah menggunakan Aplikasi Traveloka, Minimal sudah 3 kali penggunaan.

|              |   |  |
|--------------|---|--|
| Nama         | : | .....  |
| JenisKelamin | : | <input type="checkbox"/> Laki-laki<br><input type="checkbox"/> Perempuan   |
| Usia         | : | <input type="checkbox"/> 17 – 25 tahun<br><input type="checkbox"/> 26 – 35 tahun<br><input type="checkbox"/> 36 – 45 tahun<br><input type="checkbox"/> 46 – 55 tahun |
| Pekerjaan    | : | <input type="checkbox"/> Pelajar / Mahasiswa<br><input type="checkbox"/> Wiraswasta<br><input type="checkbox"/> PNS<br><input type="checkbox"/> Petani               |

Apakah anda pernah menggunakan aplikasi Traveloka?

- Ya
- Tidak

Berapa kali anda melakukan pemesanan tiket pada aplikasi Traveloka?

- lebih dari 3 kali
- kurang dari 3 kali

### 1. Persepsi Kegunaan (*Perceived Usefulness*)

| No | Pernyataan  | STS<br>(1) | TS<br>(2) | N<br>(3) | S<br>(4) | SS<br>(5) |
|----|---|------------|-----------|----------|----------|-----------|
| 1  | Penggunaan aplikasi Traveloka dapat meningkatkan kinerja pekerjaan saya.          |            |           |          |          |           |
| 2  | Penggunaan aplikasi Traveloka dapat meningkatkan efisiensi kerja saya.            |            |           |          |          |           |
| 3  | Menggunakan aplikasi Traveloka dapat meningkatkan produktifitas kerja saya.       |            |           |          |          |           |
| 4  | Menggunakan aplikasi Traveloka dapat meningkatkan kualitas kerja saya.            |            |           |          |          |           |
| 5  | Penggunaan aplikasi Traveloka dapat meningkatkan efektifitas kerja saya.          |            |           |          |          |           |
| 6  | Penggunaan aplikasi Traveloka dapat meningkatkan waktu kerja saya secara efisien. |            |           |          |          |           |
| 7  | Aplikasi Traveloka merupakan sistem yang bermanfaat sebagai pemesanan hotel.      |            |           |          |          |           |
| 8  | Aplikasi Traveloka bermanfaat sebagai pembayaran tiket transportasi dengan mudah. |            |           |          |          |           |

### 2. Persepsi Kemudahan (*Perceived Ease of Use*)

| No | Pernyataan  | STS<br>(1) | TS<br>(2) | N<br>(3) | S<br>(4) | SS<br>(5) |
|----|---|------------|-----------|----------|----------|-----------|
| 1  | Secara keseluruhan fitur yang diberikan aplikasi Traveloka jelas dan dapat dimengerti penggunaanya. |            |           |          |          |           |
| 2  | Secara keseluruhan instruksi yang diberikan aplikasi Traveloka mudah dimengerti penggunaanya.       |            |           |          |          |           |

|   |  |  |  |  |  |  |
|---|--|--|--|--|--|--|
| 3 | Saya tidak mengalami kesulitan dalam mengakses aplikasi Traveloka.                           |  |  |  |  |  |
| 4 | Saya tidak membutuhkan banyak usaha dalam mendownload aplikasi Traveloka.                    |  |  |  |  |  |
| 5 | Aplikasi Traveloka mudah untuk digunakan bagi para pemula.                                   |  |  |  |  |  |
| 6 | Aplikasi Traveloka mudah untuk digunakan sebagai pembelian tiket secara online.              |  |  |  |  |  |
| 7 | Secara keseluruhan aplikasi Traveloka mudah untuk mengoperasikannya.                         |  |  |  |  |  |
| 8 | Secara keseluruhan aplikasi Traveloka mudah untuk dioperasikan di segala <i>Smartphone</i> . |  |  |  |  |  |

### 3. Persepsi Risiko (*Perceived Risk*)

| No | Pernyataan  | STS<br>(1) | TS<br>(2) | N<br>(3) | S<br>(4) | SS<br>(5) |
|----|---|------------|-----------|----------|----------|-----------|
| 1  | Aplikasi Traveloka dapat menghemat waktu penggunaanya dalam pemesanan tiket transportasi.         |            |           |          |          |           |
| 2  | Aplikasi Traveloka dapat menghemat waktu bagi penggunaanya dalam melakukan pemesanan tiket hotel. |            |           |          |          |           |
| 3  | Dengan menggunakan aplikasi Traveloka kecil kemungkinan terjadinya risiko pribadi.                |            |           |          |          |           |
| 4  | Dengan menggunakan aplikasi Traveloka tidak menimbulkan kebocoran pada data pribadi penggunaanya. |            |           |          |          |           |

|   |  |  |  |  |  |  |
|---|--|--|--|--|--|--|
| 5 | Adanya aplikasi Traveloka tidak memberikan dampak risiko yang besar terhadap kinerja saya. |  |  |  |  |  |
| 6 | Adanya aplikasi Traveloka tidak memberikan penurunan terhadap kinerja saya.                |  |  |  |  |  |

4. **Niat untuk Bertransaksi (*Intention to Transact*)**

| No | Pernyataan  | STS<br>(1) | TS<br>(2) | N<br>(3) | S<br>(4) | SS<br>(5) |
|----|---|------------|-----------|----------|----------|-----------|
| 1  | Saya mempunyai niat untuk membeli tiket melalui aplikasi Traveloka sebagai pilihan saya.                      |            |           |          |          |           |
| 2  | Saya mempunyai niat untuk membeli tiket pada masa yang akan di rencanakan pada aplikasi Traveloka.            |            |           |          |          |           |
| 3  | Sebelum menggunakan aplikasi Traveloka, pengguna hendaknya mempertimbangkan dalam menggunakannya.             |            |           |          |          |           |
| 4  | Sebelum melakukan pemesanan tiket transportasi dengan aplikasi Traveloka, pengguna harus mempertimbangkannya. |            |           |          |          |           |
| 5  | Dengan menggunakan aplikasi Traveloka dapat memudahkan pengguna dalam melakukan kegiatannya.                  |            |           |          |          |           |
| 6  | Dengan menggunakan aplikasi Traveloka dapat mengubah sikap penggunanya.                                       |            |           |          |          |           |

|    |   |  |  |  |  |  |
|----|---|--|--|--|--|--|
| 7  | Setelah saya menggunakan aplikasi Traveloka, saya ingin merekomendasikan kepada orang lain.                 |  |  |  |  |  |
| 8  | Setelah saya melakukan pemakaian aplikasi Traveloka, saya akan merekomendasikan kepada orang terdekat.      |  |  |  |  |  |
| 9  | Aplikasi Traveloka menjadikan pilihan pengguna sebagai situs pemesanan hotel dan transportasi dengan mudah. |  |  |  |  |  |
| 10 | Aplikasi Traveloka menjadikan pilihan pengguna sebagai situs pemesanan tiket online nomer satu.             |  |  |  |  |  |
| 11 | Sebelum melakukan pembelian tiket pada aplikasi Traveloka, perlunya mencari informasi terlebih dahulu.      |  |  |  |  |  |
| 12 | Sebelum melakukan pemesanan tiket pada aplikasi Traveloka, hendaknya mengisi data pribadi.                  |  |  |  |  |  |

## Lampiran 2

### Karakteristik Responden

#### 1. Responden Berdasarkan Jenis Kelamin

|       |             | jenis_kelamin |         |               |                    |
|-------|-------------|---------------|---------|---------------|--------------------|
|       |             | Frequency     | Percent | Valid Percent | Cumulative Percent |
| Valid | Laki - Laki | 78            | 45.9    | 45.9          | 45.9               |
|       | Perempuan   | 92            | 54.1    | 54.1          | 100.0              |
|       | Total       | 170           | 100.0   | 100.0         |                    |

#### Responden Berdasarkan Usia

|       |         | Usia      |         |               |                    |
|-------|---------|-----------|---------|---------------|--------------------|
|       |         | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 17 - 25 | 21        | 12.4    | 12.4          | 12.4               |
|       | 26 - 35 | 66        | 38.8    | 38.8          | 51.2               |
|       | 36 - 45 | 52        | 30.6    | 30.6          | 81.8               |
|       | 46 - 55 | 31        | 18.2    | 18.2          | 100.0              |
|       | Total   | 170       | 100.0   | 100.0         |                    |

#### 2. Responden Berdasarkan Pekerjaan

|       |                  | pekerjaan |         |               |                    |
|-------|------------------|-----------|---------|---------------|--------------------|
|       |                  | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | Pelajar / Mahasi | 26        | 15.3    | 15.3          | 15.3               |
|       | Petani           | 18        | 10.6    | 10.6          | 25.9               |
|       | PNS              | 54        | 31.8    | 31.8          | 57.6               |
|       | Wiraswasta       | 72        | 42.4    | 42.4          | 100.0              |
|       | Total            | 170       | 100.0   | 100.0         |                    |

### Lampiran 3

#### Jawaban Responden

##### 1. Jawaban Kuesioner Persepsi Kegunaan (*Perceived Usefulness XI*)

| No | Butir Pernyataan |   |   |   |   |   |   |   | Total Skor |
|----|------------------|---|---|---|---|---|---|---|------------|
|    | 1                | 2 | 3 | 4 | 5 | 6 | 7 | 8 |            |
| 1  | 3                | 4 | 4 | 3 | 4 | 4 | 5 | 3 | 30         |
| 2  | 5                | 4 | 5 | 4 | 5 | 4 | 5 | 4 | 36         |
| 3  | 2                | 4 | 4 | 4 | 5 | 4 | 2 | 4 | 29         |
| 4  | 4                | 4 | 4 | 5 | 4 | 3 | 3 | 4 | 31         |
| 5  | 4                | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32         |
| 6  | 3                | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 23         |
| 7  | 4                | 5 | 4 | 4 | 5 | 4 | 5 | 5 | 36         |
| 8  | 5                | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 34         |
| 9  | 5                | 5 | 5 | 5 | 5 | 4 | 2 | 5 | 36         |
| 10 | 4                | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 30         |
| 11 | 5                | 5 | 4 | 4 | 4 | 4 | 2 | 4 | 32         |
| 12 | 5                | 4 | 5 | 5 | 4 | 4 | 4 | 3 | 34         |
| 13 | 4                | 5 | 4 | 4 | 4 | 4 | 3 | 3 | 31         |
| 14 | 5                | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 40         |
| 15 | 5                | 5 | 5 | 5 | 3 | 4 | 1 | 5 | 33         |
| 16 | 5                | 5 | 5 | 5 | 5 | 5 | 1 | 5 | 36         |
| 17 | 5                | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 39         |
| 18 | 5                | 4 | 4 | 4 | 3 | 3 | 2 | 4 | 29         |
| 19 | 4                | 4 | 2 | 5 | 3 | 4 | 3 | 4 | 29         |
| 20 | 4                | 4 | 3 | 4 | 3 | 4 | 1 | 4 | 27         |
| 21 | 5                | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 39         |
| 22 | 4                | 4 | 4 | 4 | 4 | 3 | 2 | 3 | 28         |
| 23 | 5                | 5 | 4 | 5 | 2 | 4 | 4 | 3 | 32         |
| 24 | 4                | 3 | 4 | 5 | 5 | 4 | 5 | 4 | 34         |
| 25 | 4                | 4 | 5 | 5 | 5 | 5 | 3 | 4 | 35         |



|           |   |   |   |   |   |   |   |   |    |
|-----------|---|---|---|---|---|---|---|---|----|
| <b>26</b> | 3 | 4 | 3 | 4 | 4 | 4 | 3 | 4 | 29 |
| <b>27</b> | 5 | 5 | 5 | 5 | 4 | 4 | 4 | 5 | 37 |
| <b>28</b> | 5 | 4 | 5 | 4 | 4 | 4 | 5 | 3 | 34 |
| <b>29</b> | 5 | 4 | 4 | 4 | 4 | 4 | 1 | 4 | 30 |
| <b>30</b> | 5 | 5 | 4 | 5 | 4 | 5 | 5 | 4 | 37 |
| <b>31</b> | 4 | 4 | 4 | 4 | 3 | 2 | 2 | 3 | 26 |
| <b>32</b> | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 40 |
| <b>33</b> | 4 | 5 | 5 | 5 | 5 | 5 | 2 | 5 | 36 |
| <b>34</b> | 5 | 4 | 4 | 4 | 3 | 3 | 2 | 4 | 29 |
| <b>35</b> | 5 | 5 | 5 | 5 | 5 | 5 | 1 | 5 | 36 |
| <b>36</b> | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 40 |
| <b>37</b> | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| <b>38</b> | 5 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 30 |
| <b>39</b> | 3 | 3 | 3 | 4 | 2 | 3 | 1 | 3 | 22 |
| <b>40</b> | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 5 | 34 |
| <b>41</b> | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| <b>42</b> | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 33 |
| <b>43</b> | 4 | 4 | 4 | 5 | 5 | 4 | 5 | 3 | 34 |
| <b>44</b> | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| <b>45</b> | 5 | 5 | 3 | 4 | 5 | 3 | 2 | 2 | 29 |
| <b>46</b> | 4 | 2 | 3 | 3 | 3 | 3 | 3 | 4 | 25 |
| <b>47</b> | 5 | 5 | 5 | 5 | 4 | 5 | 1 | 4 | 34 |
| <b>48</b> | 5 | 3 | 3 | 4 | 2 | 5 | 1 | 4 | 27 |
| <b>49</b> | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 39 |
| <b>50</b> | 5 | 5 | 5 | 5 | 5 | 5 | 1 | 5 | 36 |
| <b>51</b> | 4 | 4 | 4 | 5 | 5 | 4 | 4 | 2 | 32 |
| <b>52</b> | 3 | 4 | 5 | 5 | 3 | 5 | 3 | 3 | 31 |
| <b>53</b> | 4 | 5 | 3 | 4 | 4 | 4 | 3 | 4 | 31 |
| <b>54</b> | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 40 |
| <b>55</b> | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 4 | 38 |

|           |   |   |   |   |   |   |   |   |    |
|-----------|---|---|---|---|---|---|---|---|----|
| <b>56</b> | 5 | 3 | 5 | 5 | 5 | 1 | 1 | 3 | 28 |
| <b>57</b> | 5 | 5 | 4 | 4 | 4 | 5 | 2 | 5 | 34 |
| <b>58</b> | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 40 |
| <b>59</b> | 4 | 4 | 4 | 5 | 5 | 4 | 3 | 4 | 33 |
| <b>60</b> | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 31 |
| <b>61</b> | 5 | 4 | 4 | 4 | 3 | 4 | 2 | 4 | 30 |
| <b>62</b> | 5 | 5 | 2 | 4 | 5 | 4 | 2 | 4 | 31 |
| <b>63</b> | 4 | 4 | 4 | 5 | 4 | 3 | 5 | 5 | 34 |
| <b>64</b> | 3 | 4 | 4 | 5 | 4 | 3 | 3 | 4 | 30 |
| <b>65</b> | 5 | 4 | 5 | 4 | 4 | 5 | 3 | 4 | 34 |
| <b>66</b> | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| <b>67</b> | 5 | 4 | 5 | 5 | 5 | 5 | 3 | 5 | 37 |
| <b>68</b> | 5 | 5 | 4 | 5 | 4 | 5 | 5 | 5 | 38 |
| <b>69</b> | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 40 |
| <b>70</b> | 5 | 4 | 5 | 4 | 5 | 4 | 4 | 5 | 36 |
| <b>71</b> | 4 | 5 | 4 | 5 | 4 | 5 | 5 | 5 | 37 |
| <b>72</b> | 5 | 4 | 5 | 4 | 5 | 4 | 4 | 5 | 36 |
| <b>73</b> | 5 | 4 | 5 | 4 | 5 | 4 | 5 | 5 | 37 |
| <b>74</b> | 5 | 5 | 4 | 5 | 4 | 5 | 5 | 3 | 36 |
| <b>75</b> | 5 | 4 | 5 | 4 | 5 | 5 | 5 | 5 | 38 |
| <b>76</b> | 5 | 4 | 5 | 4 | 5 | 4 | 5 | 4 | 36 |
| <b>77</b> | 5 | 5 | 4 | 5 | 5 | 4 | 4 | 5 | 37 |
| <b>78</b> | 5 | 3 | 2 | 5 | 4 | 5 | 5 | 4 | 33 |
| <b>79</b> | 4 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 38 |
| <b>80</b> | 5 | 5 | 5 | 3 | 3 | 5 | 5 | 5 | 36 |
| <b>81</b> | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 5 | 32 |
| <b>82</b> | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| <b>83</b> | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 33 |
| <b>84</b> | 4 | 5 | 4 | 5 | 3 | 4 | 4 | 4 | 33 |
| <b>85</b> | 5 | 5 | 5 | 5 | 3 | 3 | 5 | 3 | 34 |

|            |   |   |   |   |   |   |   |   |    |
|------------|---|---|---|---|---|---|---|---|----|
| <b>86</b>  | 5 | 4 | 5 | 4 | 5 | 4 | 4 | 5 | 36 |
| <b>87</b>  | 4 | 4 | 4 | 4 | 4 | 4 | 2 | 4 | 30 |
| <b>88</b>  | 5 | 4 | 5 | 5 | 4 | 5 | 5 | 5 | 38 |
| <b>89</b>  | 3 | 3 | 3 | 3 | 2 | 1 | 2 | 3 | 20 |
| <b>90</b>  | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 4 | 26 |
| <b>91</b>  | 3 | 4 | 3 | 5 | 4 | 3 | 4 | 5 | 31 |
| <b>92</b>  | 4 | 3 | 4 | 4 | 5 | 3 | 3 | 5 | 31 |
| <b>93</b>  | 4 | 5 | 4 | 5 | 4 | 5 | 5 | 4 | 36 |
| <b>94</b>  | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 39 |
| <b>95</b>  | 3 | 5 | 4 | 5 | 4 | 5 | 5 | 5 | 36 |
| <b>96</b>  | 5 | 4 | 5 | 5 | 5 | 4 | 4 | 5 | 37 |
| <b>97</b>  | 5 | 4 | 5 | 4 | 5 | 4 | 4 | 4 | 35 |
| <b>98</b>  | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 29 |
| <b>99</b>  | 3 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 34 |
| <b>100</b> | 5 | 5 | 4 | 4 | 4 | 4 | 2 | 4 | 32 |
| <b>101</b> | 3 | 4 | 4 | 3 | 4 | 4 | 5 | 3 | 30 |
| <b>102</b> | 5 | 4 | 5 | 4 | 5 | 4 | 5 | 4 | 36 |
| <b>103</b> | 2 | 4 | 4 | 4 | 5 | 4 | 2 | 4 | 29 |
| <b>104</b> | 4 | 4 | 4 | 5 | 4 | 3 | 3 | 4 | 31 |
| <b>105</b> | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| <b>106</b> | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 23 |
| <b>107</b> | 4 | 5 | 4 | 4 | 5 | 4 | 5 | 5 | 36 |
| <b>108</b> | 5 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 34 |
| <b>109</b> | 5 | 5 | 5 | 5 | 5 | 4 | 2 | 5 | 36 |
| <b>110</b> | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 30 |
| <b>111</b> | 5 | 5 | 4 | 4 | 4 | 4 | 2 | 4 | 32 |
| <b>112</b> | 5 | 4 | 5 | 5 | 4 | 4 | 4 | 3 | 34 |
| <b>113</b> | 4 | 5 | 4 | 4 | 4 | 4 | 3 | 3 | 31 |
| <b>114</b> | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 40 |
| <b>115</b> | 5 | 5 | 5 | 5 | 3 | 4 | 1 | 5 | 33 |

|            |   |   |   |   |   |   |   |   |    |
|------------|---|---|---|---|---|---|---|---|----|
| <b>116</b> | 5 | 5 | 5 | 5 | 5 | 5 | 1 | 5 | 36 |
| <b>117</b> | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 39 |
| <b>118</b> | 5 | 4 | 4 | 4 | 3 | 3 | 2 | 4 | 29 |
| <b>119</b> | 4 | 4 | 2 | 5 | 3 | 4 | 3 | 4 | 29 |
| <b>120</b> | 4 | 4 | 3 | 4 | 3 | 4 | 1 | 4 | 27 |
| <b>121</b> | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 39 |
| <b>122</b> | 4 | 4 | 4 | 4 | 4 | 3 | 2 | 3 | 28 |
| <b>123</b> | 5 | 5 | 4 | 5 | 2 | 4 | 4 | 3 | 32 |
| <b>124</b> | 4 | 3 | 4 | 5 | 5 | 4 | 5 | 4 | 34 |
| <b>125</b> | 4 | 4 | 5 | 5 | 5 | 5 | 3 | 4 | 35 |
| <b>126</b> | 3 | 4 | 3 | 4 | 4 | 4 | 3 | 4 | 29 |
| <b>127</b> | 5 | 5 | 5 | 5 | 4 | 4 | 4 | 5 | 37 |
| <b>128</b> | 5 | 4 | 5 | 4 | 4 | 4 | 5 | 3 | 34 |
| <b>129</b> | 5 | 4 | 4 | 4 | 4 | 4 | 1 | 4 | 30 |
| <b>130</b> | 5 | 5 | 4 | 5 | 4 | 5 | 5 | 4 | 37 |
| <b>131</b> | 4 | 4 | 4 | 4 | 3 | 2 | 2 | 3 | 26 |
| <b>132</b> | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 40 |
| <b>133</b> | 4 | 5 | 5 | 5 | 5 | 5 | 2 | 5 | 36 |
| <b>134</b> | 5 | 4 | 4 | 4 | 3 | 3 | 2 | 4 | 29 |
| <b>135</b> | 5 | 5 | 5 | 5 | 5 | 5 | 1 | 5 | 36 |
| <b>136</b> | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 40 |
| <b>137</b> | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| <b>138</b> | 5 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 30 |
| <b>139</b> | 3 | 3 | 3 | 4 | 2 | 3 | 1 | 3 | 22 |
| <b>140</b> | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 5 | 34 |
| <b>141</b> | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| <b>142</b> | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 33 |
| <b>143</b> | 4 | 4 | 4 | 5 | 5 | 4 | 5 | 3 | 34 |
| <b>144</b> | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| <b>145</b> | 5 | 5 | 3 | 4 | 5 | 3 | 2 | 2 | 29 |

|     |   |   |   |   |   |   |   |   |    |
|-----|---|---|---|---|---|---|---|---|----|
| 146 | 4 | 2 | 3 | 3 | 3 | 3 | 3 | 4 | 25 |
| 147 | 5 | 5 | 5 | 5 | 4 | 5 | 1 | 4 | 34 |
| 148 | 5 | 3 | 3 | 4 | 2 | 5 | 1 | 4 | 27 |
| 149 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 39 |
| 150 | 5 | 5 | 5 | 5 | 5 | 5 | 1 | 5 | 36 |
| 151 | 4 | 4 | 4 | 5 | 5 | 4 | 4 | 2 | 32 |
| 152 | 3 | 4 | 5 | 5 | 3 | 5 | 3 | 3 | 31 |
| 153 | 4 | 5 | 3 | 4 | 4 | 4 | 3 | 4 | 31 |
| 154 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 40 |
| 155 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 4 | 38 |
| 156 | 5 | 3 | 5 | 5 | 5 | 1 | 1 | 3 | 28 |
| 157 | 5 | 5 | 4 | 4 | 4 | 5 | 2 | 5 | 34 |
| 158 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 40 |
| 159 | 4 | 4 | 4 | 5 | 5 | 4 | 3 | 4 | 33 |
| 160 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 31 |
| 161 | 5 | 4 | 4 | 4 | 3 | 4 | 2 | 4 | 30 |
| 162 | 5 | 5 | 2 | 4 | 5 | 4 | 2 | 4 | 31 |
| 163 | 4 | 4 | 4 | 5 | 4 | 3 | 5 | 5 | 34 |
| 164 | 3 | 4 | 4 | 5 | 4 | 3 | 3 | 4 | 30 |
| 165 | 5 | 4 | 5 | 4 | 4 | 5 | 3 | 4 | 34 |
| 166 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| 167 | 5 | 4 | 5 | 5 | 5 | 5 | 3 | 5 | 37 |
| 168 | 5 | 5 | 4 | 5 | 4 | 5 | 5 | 5 | 38 |
| 169 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 40 |
| 170 | 5 | 4 | 5 | 4 | 5 | 4 | 4 | 5 | 36 |

**Lampiran 4**

**1. Jawaban Kuesioner Persepsi Kemudahan (*Perceived Ease of Use X2*)**

| No | Butir Pernyataan |   |   |   |   |   |   |   | Total Skor |
|----|------------------|---|---|---|---|---|---|---|------------|
|    | 1                | 2 | 3 | 4 | 5 | 6 | 7 | 8 |            |

|           |   |   |   |   |   |   |   |   |    |
|-----------|---|---|---|---|---|---|---|---|----|
| <b>1</b>  | 4 | 5 | 5 | 4 | 5 | 3 | 3 | 4 | 33 |
| <b>2</b>  | 3 | 5 | 4 | 5 | 5 | 2 | 2 | 3 | 29 |
| <b>3</b>  | 5 | 3 | 5 | 3 | 4 | 4 | 4 | 3 | 31 |
| <b>4</b>  | 4 | 4 | 5 | 4 | 3 | 3 | 4 | 4 | 31 |
| <b>5</b>  | 3 | 4 | 4 | 3 | 4 | 3 | 1 | 3 | 25 |
| <b>6</b>  | 5 | 5 | 5 | 5 | 3 | 3 | 3 | 3 | 32 |
| <b>7</b>  | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 2 | 25 |
| <b>8</b>  | 4 | 5 | 4 | 4 | 5 | 3 | 3 | 3 | 31 |
| <b>9</b>  | 5 | 4 | 5 | 3 | 4 | 2 | 5 | 3 | 31 |
| <b>10</b> | 5 | 5 | 3 | 3 | 5 | 3 | 3 | 5 | 32 |
| <b>11</b> | 3 | 5 | 5 | 3 | 3 | 3 | 2 | 5 | 29 |
| <b>12</b> | 3 | 4 | 3 | 3 | 4 | 4 | 1 | 2 | 24 |
| <b>13</b> | 4 | 5 | 5 | 5 | 4 | 4 | 3 | 4 | 34 |
| <b>14</b> | 3 | 5 | 5 | 1 | 2 | 3 | 3 | 2 | 24 |
| <b>15</b> | 5 | 5 | 4 | 4 | 5 | 4 | 3 | 3 | 33 |
| <b>16</b> | 2 | 4 | 4 | 3 | 3 | 4 | 3 | 2 | 25 |
| <b>17</b> | 4 | 5 | 5 | 4 | 5 | 2 | 2 | 3 | 30 |
| <b>18</b> | 4 | 4 | 4 | 3 | 4 | 4 | 3 | 4 | 30 |
| <b>19</b> | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 4 | 37 |
| <b>20</b> | 3 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 28 |
| <b>21</b> | 4 | 4 | 3 | 4 | 4 | 3 | 3 | 2 | 27 |
| <b>22</b> | 4 | 3 | 4 | 3 | 3 | 1 | 2 | 2 | 22 |
| <b>23</b> | 5 | 4 | 4 | 4 | 5 | 4 | 3 | 3 | 32 |
| <b>24</b> | 4 | 3 | 3 | 4 | 4 | 3 | 3 | 4 | 28 |
| <b>25</b> | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 30 |
| <b>26</b> | 5 | 5 | 4 | 5 | 5 | 4 | 4 | 4 | 36 |
| <b>27</b> | 5 | 4 | 3 | 5 | 5 | 3 | 3 | 4 | 32 |
| <b>28</b> | 4 | 4 | 5 | 5 | 5 | 4 | 3 | 3 | 33 |
| <b>29</b> | 4 | 4 | 5 | 4 | 5 | 4 | 4 | 4 | 34 |
| <b>30</b> | 5 | 5 | 5 | 4 | 5 | 5 | 3 | 3 | 35 |

|           |   |   |   |   |   |   |   |   |    |
|-----------|---|---|---|---|---|---|---|---|----|
| <b>31</b> | 5 | 5 | 5 | 4 | 3 | 4 | 4 | 4 | 34 |
| <b>32</b> | 4 | 4 | 2 | 4 | 2 | 2 | 5 | 2 | 25 |
| <b>33</b> | 4 | 4 | 3 | 4 | 2 | 4 | 2 | 2 | 25 |
| <b>34</b> | 4 | 4 | 4 | 5 | 3 | 3 | 4 | 5 | 32 |
| <b>35</b> | 4 | 4 | 4 | 5 | 3 | 3 | 4 | 5 | 32 |
| <b>36</b> | 4 | 5 | 5 | 4 | 5 | 4 | 4 | 4 | 35 |
| <b>37</b> | 5 | 5 | 4 | 5 | 4 | 4 | 5 | 5 | 37 |
| <b>38</b> | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| <b>39</b> | 4 | 4 | 5 | 4 | 4 | 4 | 5 | 4 | 34 |
| <b>40</b> | 5 | 5 | 4 | 5 | 4 | 4 | 3 | 3 | 33 |
| <b>41</b> | 5 | 4 | 4 | 5 | 3 | 3 | 4 | 3 | 31 |
| <b>42</b> | 3 | 3 | 3 | 4 | 4 | 4 | 3 | 3 | 27 |
| <b>43</b> | 4 | 4 | 4 | 5 | 5 | 5 | 3 | 3 | 33 |
| <b>44</b> | 4 | 5 | 4 | 4 | 3 | 3 | 4 | 4 | 31 |
| <b>45</b> | 3 | 3 | 4 | 4 | 4 | 3 | 5 | 4 | 30 |
| <b>46</b> | 5 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 31 |
| <b>47</b> | 5 | 5 | 5 | 4 | 5 | 4 | 4 | 4 | 36 |
| <b>48</b> | 3 | 3 | 2 | 3 | 4 | 4 | 2 | 2 | 23 |
| <b>49</b> | 4 | 5 | 5 | 4 | 3 | 3 | 4 | 4 | 32 |
| <b>50</b> | 5 | 4 | 3 | 4 | 3 | 3 | 4 | 4 | 30 |
| <b>51</b> | 3 | 4 | 3 | 3 | 4 | 4 | 2 | 2 | 25 |
| <b>52</b> | 2 | 3 | 3 | 3 | 4 | 3 | 2 | 3 | 23 |
| <b>53</b> | 3 | 4 | 3 | 3 | 4 | 4 | 4 | 3 | 28 |
| <b>54</b> | 5 | 4 | 5 | 4 | 3 | 3 | 4 | 3 | 31 |
| <b>55</b> | 4 | 4 | 4 | 3 | 3 | 4 | 5 | 4 | 31 |
| <b>56</b> | 4 | 4 | 3 | 5 | 4 | 5 | 5 | 4 | 34 |
| <b>57</b> | 5 | 5 | 5 | 4 | 3 | 3 | 4 | 4 | 33 |
| <b>58</b> | 5 | 4 | 4 | 5 | 3 | 4 | 5 | 3 | 33 |
| <b>59</b> | 3 | 3 | 3 | 2 | 2 | 3 | 4 | 3 | 23 |
| <b>60</b> | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 29 |

|           |   |   |   |   |   |   |   |   |    |
|-----------|---|---|---|---|---|---|---|---|----|
| <b>61</b> | 5 | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 30 |
| <b>62</b> | 4 | 5 | 4 | 3 | 4 | 4 | 3 | 3 | 30 |
| <b>63</b> | 5 | 5 | 5 | 4 | 4 | 4 | 5 | 4 | 36 |
| <b>64</b> | 5 | 4 | 4 | 3 | 4 | 3 | 3 | 4 | 30 |
| <b>65</b> | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 4 | 27 |
| <b>66</b> | 3 | 4 | 3 | 4 | 4 | 3 | 3 | 3 | 27 |
| <b>67</b> | 4 | 4 | 5 | 4 | 4 | 3 | 3 | 4 | 31 |
| <b>68</b> | 2 | 3 | 2 | 3 | 3 | 3 | 2 | 2 | 20 |
| <b>69</b> | 3 | 3 | 2 | 3 | 2 | 3 | 1 | 2 | 19 |
| <b>70</b> | 5 | 4 | 4 | 3 | 4 | 4 | 5 | 5 | 34 |
| <b>71</b> | 4 | 4 | 5 | 3 | 3 | 4 | 4 | 3 | 30 |
| <b>72</b> | 4 | 3 | 4 | 3 | 4 | 3 | 3 | 4 | 28 |
| <b>73</b> | 5 | 5 | 4 | 4 | 4 | 3 | 5 | 5 | 35 |
| <b>74</b> | 5 | 5 | 5 | 3 | 3 | 4 | 3 | 4 | 32 |
| <b>75</b> | 5 | 5 | 4 | 5 | 4 | 4 | 5 | 5 | 37 |
| <b>76</b> | 3 | 3 | 4 | 4 | 3 | 3 | 4 | 3 | 27 |
| <b>77</b> | 5 | 5 | 4 | 4 | 3 | 5 | 4 | 4 | 34 |
| <b>78</b> | 2 | 3 | 2 | 4 | 3 | 2 | 1 | 2 | 19 |
| <b>79</b> | 5 | 5 | 4 | 5 | 4 | 4 | 3 | 4 | 34 |
| <b>80</b> | 4 | 4 | 5 | 5 | 5 | 4 | 3 | 4 | 34 |
| <b>81</b> | 3 | 3 | 4 | 4 | 3 | 3 | 3 | 4 | 27 |
| <b>82</b> | 4 | 3 | 4 | 3 | 4 | 4 | 4 | 3 | 29 |
| <b>83</b> | 5 | 4 | 4 | 4 | 3 | 4 | 3 | 3 | 30 |
| <b>84</b> | 3 | 3 | 3 | 2 | 3 | 3 | 3 | 3 | 23 |
| <b>85</b> | 4 | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 27 |
| <b>86</b> | 5 | 4 | 4 | 4 | 5 | 4 | 3 | 4 | 33 |
| <b>87</b> | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 29 |
| <b>88</b> | 4 | 5 | 5 | 4 | 4 | 3 | 4 | 5 | 34 |
| <b>89</b> | 5 | 5 | 4 | 5 | 5 | 4 | 4 | 5 | 37 |
| <b>90</b> | 3 | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 27 |



|            |   |   |   |   |   |   |   |   |    |
|------------|---|---|---|---|---|---|---|---|----|
| <b>91</b>  | 3 | 4 | 4 | 3 | 3 | 4 | 3 | 2 | 26 |
| <b>92</b>  | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 3 | 30 |
| <b>93</b>  | 5 | 4 | 5 | 5 | 3 | 4 | 3 | 3 | 32 |
| <b>94</b>  | 4 | 5 | 4 | 4 | 5 | 5 | 4 | 4 | 35 |
| <b>95</b>  | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 25 |
| <b>96</b>  | 3 | 2 | 3 | 4 | 4 | 2 | 3 | 2 | 23 |
| <b>97</b>  | 5 | 4 | 4 | 5 | 5 | 4 | 4 | 5 | 36 |
| <b>98</b>  | 4 | 5 | 5 | 4 | 4 | 3 | 3 | 4 | 32 |
| <b>99</b>  | 3 | 3 | 4 | 3 | 3 | 4 | 4 | 3 | 27 |
| <b>100</b> | 5 | 5 | 5 | 4 | 4 | 3 | 4 | 5 | 35 |
| <b>101</b> | 4 | 3 | 4 | 4 | 5 | 3 | 4 | 4 | 31 |
| <b>102</b> | 5 | 4 | 5 | 4 | 5 | 4 | 5 | 4 | 36 |
| <b>103</b> | 4 | 4 | 5 | 4 | 2 | 4 | 3 | 3 | 29 |
| <b>104</b> | 4 | 5 | 4 | 3 | 3 | 4 | 3 | 4 | 30 |
| <b>105</b> | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| <b>106</b> | 3 | 3 | 3 | 3 | 2 | 3 | 3 | 3 | 23 |
| <b>107</b> | 4 | 4 | 5 | 4 | 5 | 5 | 5 | 4 | 36 |
| <b>108</b> | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 5 | 34 |
| <b>109</b> | 5 | 5 | 5 | 4 | 2 | 5 | 4 | 4 | 34 |
| <b>110</b> | 4 | 4 | 3 | 3 | 4 | 4 | 3 | 3 | 28 |
| <b>111</b> | 4 | 4 | 4 | 4 | 2 | 4 | 2 | 3 | 27 |
| <b>112</b> | 5 | 5 | 4 | 4 | 4 | 3 | 3 | 3 | 31 |
| <b>113</b> | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 28 |
| <b>114</b> | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 40 |
| <b>115</b> | 5 | 5 | 3 | 4 | 1 | 5 | 3 | 3 | 29 |
| <b>116</b> | 5 | 5 | 5 | 5 | 1 | 5 | 5 | 5 | 36 |
| <b>117</b> | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 4 | 38 |
| <b>118</b> | 4 | 4 | 3 | 3 | 2 | 4 | 3 | 3 | 26 |
| <b>119</b> | 2 | 5 | 3 | 4 | 3 | 4 | 3 | 3 | 27 |
| <b>120</b> | 3 | 4 | 3 | 4 | 1 | 4 | 3 | 3 | 25 |

|            |   |   |   |   |   |   |   |   |    |
|------------|---|---|---|---|---|---|---|---|----|
| <b>121</b> | 5 | 4 | 4 | 4 | 3 | 4 | 2 | 4 | 30 |
| <b>122</b> | 5 | 5 | 2 | 4 | 5 | 4 | 2 | 4 | 31 |
| <b>123</b> | 4 | 4 | 4 | 5 | 4 | 3 | 5 | 5 | 34 |
| <b>124</b> | 3 | 4 | 4 | 5 | 4 | 3 | 3 | 4 | 30 |
| <b>125</b> | 5 | 4 | 5 | 4 | 4 | 5 | 3 | 4 | 34 |
| <b>126</b> | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| <b>127</b> | 5 | 4 | 5 | 5 | 5 | 5 | 3 | 5 | 37 |
| <b>128</b> | 5 | 5 | 4 | 5 | 4 | 5 | 5 | 5 | 38 |
| <b>129</b> | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 40 |
| <b>130</b> | 5 | 4 | 5 | 4 | 5 | 4 | 4 | 5 | 36 |
| <b>131</b> | 4 | 4 | 3 | 2 | 2 | 3 | 2 | 2 | 22 |
| <b>132</b> | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 40 |
| <b>133</b> | 5 | 5 | 5 | 5 | 2 | 5 | 4 | 5 | 36 |
| <b>134</b> | 4 | 4 | 3 | 3 | 2 | 4 | 4 | 3 | 27 |
| <b>135</b> | 5 | 5 | 5 | 5 | 1 | 5 | 5 | 3 | 34 |
| <b>136</b> | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 40 |
| <b>137</b> | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| <b>138</b> | 4 | 4 | 4 | 3 | 3 | 3 | 2 | 4 | 27 |
| <b>139</b> | 3 | 4 | 2 | 3 | 1 | 3 | 2 | 3 | 21 |
| <b>140</b> | 4 | 5 | 4 | 4 | 4 | 5 | 5 | 4 | 35 |
| <b>141</b> | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| <b>142</b> | 4 | 4 | 4 | 4 | 5 | 4 | 3 | 4 | 32 |
| <b>143</b> | 4 | 5 | 5 | 4 | 5 | 3 | 5 | 5 | 36 |
| <b>144</b> | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 34 |
| <b>145</b> | 3 | 4 | 5 | 3 | 2 | 2 | 2 | 3 | 24 |
| <b>146</b> | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 25 |
| <b>147</b> | 5 | 5 | 4 | 5 | 1 | 4 | 5 | 5 | 34 |
| <b>148</b> | 3 | 4 | 2 | 5 | 1 | 4 | 4 | 2 | 25 |
| <b>149</b> | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 5 | 39 |
| <b>150</b> | 5 | 5 | 5 | 5 | 1 | 5 | 5 | 5 | 36 |

|     |   |   |   |   |   |   |   |   |    |
|-----|---|---|---|---|---|---|---|---|----|
| 151 | 4 | 5 | 5 | 4 | 4 | 2 | 2 | 4 | 30 |
| 152 | 5 | 5 | 3 | 5 | 3 | 3 | 3 | 3 | 30 |
| 153 | 3 | 4 | 4 | 4 | 3 | 4 | 3 | 2 | 27 |
| 154 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 40 |
| 155 | 5 | 5 | 5 | 4 | 5 | 4 | 5 | 4 | 37 |
| 156 | 5 | 5 | 5 | 1 | 1 | 3 | 1 | 1 | 22 |
| 157 | 4 | 4 | 4 | 5 | 2 | 5 | 4 | 5 | 33 |
| 158 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 40 |
| 159 | 4 | 5 | 5 | 4 | 3 | 4 | 3 | 4 | 32 |
| 160 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 31 |
| 161 | 4 | 4 | 3 | 4 | 2 | 4 | 3 | 3 | 27 |
| 162 | 2 | 4 | 5 | 4 | 2 | 4 | 1 | 1 | 23 |
| 163 | 4 | 5 | 4 | 3 | 5 | 5 | 5 | 5 | 36 |
| 164 | 4 | 5 | 4 | 3 | 3 | 4 | 4 | 3 | 30 |
| 165 | 5 | 4 | 4 | 5 | 3 | 4 | 5 | 4 | 34 |
| 166 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| 167 | 5 | 5 | 5 | 5 | 3 | 5 | 3 | 3 | 34 |
| 168 | 4 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 38 |
| 169 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 3 | 37 |
| 170 | 5 | 4 | 5 | 4 | 4 | 5 | 4 | 5 | 36 |

## Lampiran 5

### 1. Jawaban Kuesioner Persepsi Risiko (*Perceived Risk X3*)

| No | Butir Pernyataan |   |   |   |   |   | Total Skor |
|----|------------------|---|---|---|---|---|------------|
|    | 1                | 2 | 3 | 4 | 5 | 6 |            |
| 1  | 3                | 4 | 4 | 3 | 4 | 4 | 22         |
| 2  | 5                | 4 | 5 | 4 | 5 | 4 | 27         |
| 3  | 2                | 4 | 4 | 4 | 5 | 4 | 23         |
| 4  | 4                | 4 | 4 | 5 | 4 | 3 | 24         |
| 5  | 4                | 4 | 4 | 4 | 4 | 4 | 24         |

|           |   |   |   |   |   |   |    |
|-----------|---|---|---|---|---|---|----|
| <b>6</b>  | 3 | 3 | 3 | 3 | 3 | 3 | 18 |
| <b>7</b>  | 4 | 5 | 4 | 4 | 5 | 4 | 26 |
| <b>8</b>  | 5 | 4 | 4 | 5 | 4 | 4 | 26 |
| <b>9</b>  | 5 | 5 | 5 | 5 | 5 | 4 | 29 |
| <b>10</b> | 4 | 4 | 4 | 4 | 3 | 3 | 22 |
| <b>11</b> | 5 | 5 | 4 | 4 | 4 | 4 | 26 |
| <b>12</b> | 5 | 4 | 5 | 5 | 4 | 4 | 27 |
| <b>13</b> | 4 | 5 | 4 | 4 | 4 | 4 | 25 |
| <b>14</b> | 5 | 5 | 5 | 5 | 5 | 5 | 30 |
| <b>15</b> | 5 | 5 | 5 | 5 | 3 | 4 | 27 |
| <b>16</b> | 5 | 5 | 5 | 5 | 5 | 5 | 30 |
| <b>17</b> | 5 | 5 | 5 | 5 | 5 | 5 | 30 |
| <b>18</b> | 5 | 4 | 4 | 4 | 3 | 3 | 23 |
| <b>19</b> | 4 | 4 | 2 | 5 | 3 | 4 | 22 |
| <b>20</b> | 4 | 4 | 3 | 4 | 3 | 4 | 22 |
| <b>21</b> | 5 | 5 | 5 | 5 | 5 | 5 | 30 |
| <b>22</b> | 4 | 4 | 4 | 4 | 4 | 3 | 23 |
| <b>23</b> | 5 | 5 | 4 | 5 | 2 | 4 | 25 |
| <b>24</b> | 4 | 3 | 4 | 5 | 5 | 4 | 25 |
| <b>25</b> | 4 | 4 | 5 | 5 | 5 | 5 | 28 |
| <b>26</b> | 3 | 4 | 3 | 4 | 4 | 4 | 22 |
| <b>27</b> | 5 | 5 | 5 | 5 | 4 | 4 | 28 |
| <b>28</b> | 5 | 4 | 5 | 4 | 4 | 4 | 26 |
| <b>29</b> | 5 | 4 | 4 | 4 | 4 | 4 | 25 |
| <b>30</b> | 5 | 5 | 4 | 5 | 4 | 5 | 28 |
| <b>31</b> | 4 | 4 | 4 | 4 | 3 | 2 | 21 |
| <b>32</b> | 5 | 5 | 5 | 5 | 5 | 5 | 30 |
| <b>33</b> | 4 | 5 | 5 | 5 | 5 | 5 | 29 |
| <b>34</b> | 5 | 4 | 4 | 4 | 3 | 3 | 23 |
| <b>35</b> | 5 | 5 | 5 | 5 | 5 | 5 | 30 |

|           |   |   |   |   |   |   |    |
|-----------|---|---|---|---|---|---|----|
| <b>36</b> | 5 | 5 | 5 | 5 | 5 | 5 | 30 |
| <b>37</b> | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| <b>38</b> | 5 | 4 | 4 | 4 | 4 | 3 | 24 |
| <b>39</b> | 3 | 3 | 3 | 4 | 2 | 3 | 18 |
| <b>40</b> | 4 | 4 | 4 | 5 | 4 | 4 | 25 |
| <b>41</b> | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| <b>42</b> | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| <b>43</b> | 4 | 4 | 4 | 5 | 5 | 4 | 26 |
| <b>44</b> | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| <b>45</b> | 5 | 5 | 3 | 4 | 5 | 3 | 25 |
| <b>46</b> | 4 | 2 | 3 | 3 | 3 | 3 | 18 |
| <b>47</b> | 5 | 5 | 5 | 5 | 4 | 5 | 29 |
| <b>48</b> | 5 | 3 | 3 | 4 | 2 | 5 | 22 |
| <b>49</b> | 5 | 5 | 5 | 5 | 5 | 5 | 30 |
| <b>50</b> | 5 | 5 | 5 | 5 | 5 | 5 | 30 |
| <b>51</b> | 4 | 4 | 4 | 5 | 5 | 4 | 26 |
| <b>52</b> | 3 | 4 | 5 | 5 | 3 | 5 | 25 |
| <b>53</b> | 4 | 5 | 3 | 4 | 4 | 4 | 24 |
| <b>54</b> | 5 | 5 | 5 | 5 | 5 | 5 | 30 |
| <b>55</b> | 5 | 5 | 5 | 5 | 5 | 4 | 29 |
| <b>56</b> | 5 | 3 | 5 | 5 | 5 | 1 | 24 |
| <b>57</b> | 5 | 5 | 4 | 4 | 4 | 5 | 27 |
| <b>58</b> | 5 | 5 | 5 | 5 | 5 | 5 | 30 |
| <b>59</b> | 4 | 4 | 4 | 5 | 5 | 4 | 26 |
| <b>60</b> | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| <b>61</b> | 5 | 4 | 4 | 4 | 3 | 4 | 24 |
| <b>62</b> | 5 | 5 | 2 | 4 | 5 | 4 | 25 |
| <b>63</b> | 4 | 4 | 4 | 5 | 4 | 3 | 24 |
| <b>64</b> | 3 | 4 | 4 | 5 | 4 | 3 | 23 |
| <b>65</b> | 5 | 4 | 5 | 4 | 4 | 5 | 27 |

|           |   |   |   |   |   |   |    |
|-----------|---|---|---|---|---|---|----|
| <b>66</b> | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| <b>67</b> | 5 | 4 | 5 | 5 | 5 | 5 | 29 |
| <b>68</b> | 5 | 5 | 4 | 5 | 4 | 5 | 28 |
| <b>69</b> | 5 | 5 | 5 | 5 | 5 | 5 | 30 |
| <b>70</b> | 5 | 4 | 5 | 4 | 5 | 4 | 27 |
| <b>71</b> | 4 | 5 | 4 | 5 | 4 | 5 | 27 |
| <b>72</b> | 5 | 4 | 5 | 4 | 5 | 4 | 27 |
| <b>73</b> | 5 | 4 | 5 | 4 | 5 | 4 | 27 |
| <b>74</b> | 5 | 5 | 4 | 5 | 4 | 5 | 28 |
| <b>75</b> | 5 | 4 | 5 | 4 | 5 | 5 | 28 |
| <b>76</b> | 5 | 4 | 5 | 4 | 5 | 4 | 27 |
| <b>77</b> | 5 | 5 | 4 | 5 | 5 | 4 | 28 |
| <b>78</b> | 5 | 3 | 2 | 5 | 4 | 5 | 24 |
| <b>79</b> | 4 | 5 | 5 | 5 | 5 | 5 | 29 |
| <b>80</b> | 5 | 5 | 5 | 3 | 3 | 5 | 26 |
| <b>81</b> | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| <b>82</b> | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| <b>83</b> | 4 | 5 | 4 | 4 | 4 | 4 | 25 |
| <b>84</b> | 4 | 5 | 4 | 5 | 3 | 4 | 25 |
| <b>85</b> | 5 | 5 | 5 | 5 | 3 | 3 | 26 |
| <b>86</b> | 5 | 4 | 5 | 4 | 5 | 4 | 27 |
| <b>87</b> | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| <b>88</b> | 5 | 4 | 5 | 5 | 4 | 5 | 28 |
| <b>89</b> | 3 | 3 | 3 | 3 | 2 | 1 | 15 |
| <b>90</b> | 3 | 4 | 3 | 3 | 3 | 3 | 19 |
| <b>91</b> | 3 | 4 | 3 | 5 | 4 | 3 | 22 |
| <b>92</b> | 4 | 3 | 4 | 4 | 5 | 3 | 23 |
| <b>93</b> | 4 | 5 | 4 | 5 | 4 | 5 | 27 |
| <b>94</b> | 4 | 5 | 5 | 5 | 5 | 5 | 29 |
| <b>95</b> | 3 | 5 | 4 | 5 | 4 | 5 | 26 |

|            |   |   |   |   |   |   |    |
|------------|---|---|---|---|---|---|----|
| <b>96</b>  | 5 | 4 | 5 | 5 | 5 | 4 | 28 |
| <b>97</b>  | 5 | 4 | 5 | 4 | 5 | 4 | 27 |
| <b>98</b>  | 4 | 4 | 4 | 4 | 3 | 3 | 22 |
| <b>99</b>  | 3 | 5 | 4 | 4 | 4 | 4 | 24 |
| <b>100</b> | 5 | 5 | 4 | 4 | 4 | 4 | 26 |
| <b>101</b> | 4 | 5 | 5 | 4 | 5 | 3 | 26 |
| <b>102</b> | 3 | 5 | 4 | 5 | 5 | 2 | 24 |
| <b>103</b> | 5 | 3 | 5 | 3 | 4 | 4 | 24 |
| <b>104</b> | 4 | 4 | 5 | 4 | 3 | 3 | 23 |
| <b>105</b> | 3 | 4 | 4 | 3 | 4 | 3 | 21 |
| <b>106</b> | 5 | 5 | 5 | 5 | 3 | 3 | 26 |
| <b>107</b> | 4 | 3 | 3 | 3 | 4 | 3 | 20 |
| <b>108</b> | 4 | 5 | 4 | 4 | 5 | 3 | 25 |
| <b>109</b> | 5 | 4 | 5 | 3 | 4 | 2 | 23 |
| <b>110</b> | 5 | 5 | 3 | 3 | 5 | 3 | 24 |
| <b>111</b> | 3 | 5 | 5 | 3 | 3 | 3 | 22 |
| <b>112</b> | 3 | 4 | 3 | 3 | 4 | 4 | 21 |
| <b>113</b> | 4 | 5 | 5 | 5 | 4 | 4 | 27 |
| <b>114</b> | 3 | 5 | 5 | 1 | 2 | 3 | 19 |
| <b>115</b> | 5 | 5 | 4 | 4 | 5 | 4 | 27 |
| <b>116</b> | 2 | 4 | 4 | 3 | 3 | 4 | 20 |
| <b>117</b> | 4 | 5 | 5 | 4 | 5 | 2 | 25 |
| <b>118</b> | 4 | 4 | 4 | 3 | 4 | 4 | 23 |
| <b>119</b> | 5 | 5 | 5 | 5 | 5 | 4 | 29 |
| <b>120</b> | 3 | 4 | 4 | 4 | 4 | 3 | 22 |
| <b>121</b> | 4 | 4 | 3 | 4 | 4 | 3 | 22 |
| <b>122</b> | 4 | 3 | 4 | 3 | 3 | 1 | 18 |
| <b>123</b> | 5 | 4 | 4 | 4 | 5 | 4 | 26 |
| <b>124</b> | 4 | 3 | 3 | 4 | 4 | 3 | 21 |
| <b>125</b> | 4 | 4 | 4 | 4 | 4 | 3 | 23 |

|            |   |   |   |   |   |   |    |
|------------|---|---|---|---|---|---|----|
| <b>126</b> | 5 | 5 | 4 | 5 | 5 | 4 | 28 |
| <b>127</b> | 5 | 4 | 3 | 5 | 5 | 3 | 25 |
| <b>128</b> | 4 | 4 | 5 | 5 | 5 | 4 | 27 |
| <b>129</b> | 4 | 4 | 5 | 4 | 5 | 4 | 26 |
| <b>130</b> | 4 | 4 | 2 | 4 | 2 | 2 | 18 |
| <b>131</b> | 5 | 5 | 5 | 4 | 3 | 4 | 26 |
| <b>132</b> | 4 | 4 | 2 | 4 | 2 | 2 | 18 |
| <b>133</b> | 4 | 4 | 3 | 4 | 2 | 4 | 21 |
| <b>134</b> | 4 | 4 | 4 | 5 | 3 | 3 | 23 |
| <b>135</b> | 4 | 4 | 4 | 5 | 3 | 3 | 23 |
| <b>136</b> | 4 | 5 | 5 | 4 | 5 | 4 | 27 |
| <b>137</b> | 5 | 5 | 4 | 5 | 4 | 4 | 27 |
| <b>138</b> | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| <b>139</b> | 4 | 4 | 5 | 4 | 4 | 4 | 25 |
| <b>140</b> | 5 | 5 | 4 | 5 | 4 | 4 | 27 |
| <b>141</b> | 5 | 4 | 4 | 5 | 3 | 3 | 24 |
| <b>142</b> | 3 | 3 | 3 | 4 | 4 | 4 | 21 |
| <b>143</b> | 4 | 4 | 4 | 5 | 5 | 5 | 27 |
| <b>144</b> | 4 | 5 | 4 | 4 | 3 | 3 | 23 |
| <b>145</b> | 3 | 3 | 4 | 4 | 4 | 3 | 21 |
| <b>146</b> | 5 | 4 | 4 | 4 | 3 | 3 | 23 |
| <b>147</b> | 5 | 5 | 5 | 4 | 5 | 4 | 28 |
| <b>148</b> | 3 | 3 | 2 | 3 | 4 | 4 | 19 |
| <b>149</b> | 4 | 5 | 5 | 4 | 3 | 3 | 24 |
| <b>150</b> | 5 | 4 | 3 | 4 | 3 | 3 | 22 |
| <b>151</b> | 3 | 4 | 3 | 3 | 4 | 4 | 21 |
| <b>152</b> | 2 | 3 | 3 | 3 | 4 | 3 | 18 |
| <b>153</b> | 3 | 4 | 3 | 3 | 4 | 4 | 21 |
| <b>154</b> | 5 | 4 | 5 | 4 | 3 | 3 | 24 |
| <b>155</b> | 4 | 4 | 4 | 3 | 3 | 4 | 22 |



|            |   |   |   |   |   |   |    |
|------------|---|---|---|---|---|---|----|
| <b>156</b> | 4 | 4 | 3 | 5 | 4 | 5 | 25 |
| <b>157</b> | 5 | 5 | 5 | 4 | 3 | 3 | 25 |
| <b>158</b> | 5 | 4 | 4 | 5 | 3 | 4 | 25 |
| <b>159</b> | 3 | 3 | 3 | 2 | 2 | 3 | 16 |
| <b>160</b> | 4 | 4 | 4 | 3 | 3 | 3 | 21 |
| <b>161</b> | 5 | 4 | 4 | 4 | 3 | 3 | 23 |
| <b>162</b> | 4 | 5 | 4 | 3 | 4 | 4 | 24 |
| <b>163</b> | 5 | 5 | 5 | 4 | 4 | 4 | 27 |
| <b>164</b> | 5 | 4 | 4 | 3 | 4 | 3 | 23 |
| <b>165</b> | 3 | 3 | 3 | 3 | 4 | 4 | 20 |
| <b>166</b> | 3 | 4 | 3 | 4 | 4 | 3 | 21 |
| <b>167</b> | 4 | 4 | 5 | 4 | 4 | 3 | 24 |
| <b>168</b> | 2 | 3 | 2 | 3 | 3 | 3 | 16 |
| <b>169</b> | 3 | 3 | 2 | 3 | 2 | 3 | 16 |
| <b>170</b> | 5 | 4 | 4 | 3 | 4 | 4 | 24 |

## Lampiran 6

### 1. Jawaban Kuesioner Niat untuk Bertransaksi (*Intention to Transact Y*)

| No        | Butir Pernyataan |   |   |   |   |   |   |   |   |    |    |    | Total Skor |
|-----------|------------------|---|---|---|---|---|---|---|---|----|----|----|------------|
|           | 1                | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 |            |
| <b>1</b>  | 4                | 3 | 3 | 5 | 3 | 4 | 4 | 4 | 5 | 4  | 5  | 4  | 48         |
| <b>2</b>  | 4                | 4 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4  | 4  | 5  | 47         |
| <b>3</b>  | 4                | 4 | 3 | 5 | 3 | 5 | 3 | 4 | 5 | 3  | 3  | 4  | 46         |
| <b>4</b>  | 3                | 3 | 4 | 4 | 3 | 3 | 4 | 3 | 4 | 4  | 3  | 3  | 41         |
| <b>5</b>  | 4                | 3 | 4 | 5 | 5 | 4 | 4 | 4 | 5 | 5  | 5  | 4  | 52         |
| <b>6</b>  | 4                | 4 | 4 | 5 | 3 | 5 | 4 | 4 | 5 | 3  | 3  | 4  | 48         |
| <b>7</b>  | 3                | 3 | 4 | 4 | 3 | 4 | 3 | 3 | 4 | 4  | 3  | 4  | 42         |
| <b>8</b>  | 4                | 4 | 3 | 4 | 4 | 5 | 4 | 4 | 5 | 5  | 4  | 4  | 50         |
| <b>9</b>  | 4                | 4 | 3 | 5 | 5 | 5 | 4 | 4 | 5 | 5  | 5  | 5  | 54         |
| <b>10</b> | 4                | 3 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 4  | 3  | 3  | 43         |

|           |   |   |   |   |   |   |   |   |   |   |   |   |    |
|-----------|---|---|---|---|---|---|---|---|---|---|---|---|----|
| <b>11</b> | 5 | 5 | 5 | 4 | 4 | 5 | 4 | 5 | 5 | 5 | 4 | 4 | 55 |
| <b>12</b> | 3 | 4 | 4 | 3 | 4 | 4 | 4 | 3 | 4 | 4 | 5 | 3 | 45 |
| <b>13</b> | 3 | 4 | 3 | 5 | 3 | 4 | 4 | 3 | 4 | 5 | 3 | 3 | 44 |
| <b>14</b> | 3 | 3 | 4 | 5 | 3 | 3 | 3 | 3 | 3 | 5 | 3 | 4 | 42 |
| <b>15</b> | 4 | 2 | 3 | 3 | 2 | 4 | 3 | 4 | 4 | 3 | 2 | 4 | 38 |
| <b>16</b> | 3 | 3 | 4 | 5 | 3 | 5 | 5 | 3 | 5 | 4 | 3 | 5 | 48 |
| <b>17</b> | 5 | 4 | 3 | 4 | 4 | 5 | 3 | 5 | 5 | 5 | 4 | 4 | 51 |
| <b>18</b> | 3 | 3 | 1 | 3 | 3 | 3 | 3 | 3 | 3 | 5 | 3 | 3 | 36 |
| <b>19</b> | 4 | 3 | 3 | 3 | 2 | 4 | 3 | 4 | 4 | 3 | 2 | 3 | 38 |
| <b>20</b> | 4 | 4 | 4 | 5 | 3 | 5 | 4 | 4 | 5 | 5 | 3 | 5 | 51 |
| <b>21</b> | 2 | 3 | 2 | 4 | 4 | 3 | 3 | 2 | 3 | 4 | 4 | 3 | 37 |
| <b>22</b> | 3 | 3 | 2 | 3 | 2 | 4 | 3 | 3 | 4 | 3 | 2 | 4 | 36 |
| <b>23</b> | 2 | 3 | 1 | 4 | 4 | 3 | 4 | 4 | 3 | 3 | 4 | 4 | 39 |
| <b>24</b> | 3 | 3 | 4 | 3 | 3 | 5 | 3 | 3 | 5 | 4 | 3 | 3 | 42 |
| <b>25</b> | 3 | 3 | 4 | 5 | 3 | 4 | 4 | 3 | 4 | 5 | 3 | 4 | 45 |
| <b>26</b> | 4 | 5 | 3 | 5 | 5 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 51 |
| <b>27</b> | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 40 |
| <b>28</b> | 5 | 5 | 5 | 4 | 4 | 4 | 3 | 5 | 4 | 5 | 4 | 3 | 51 |
| <b>29</b> | 4 | 3 | 3 | 4 | 2 | 2 | 3 | 4 | 2 | 4 | 2 | 3 | 36 |
| <b>30</b> | 5 | 3 | 4 | 4 | 4 | 4 | 3 | 5 | 4 | 4 | 4 | 3 | 47 |
| <b>31</b> | 3 | 3 | 4 | 3 | 3 | 4 | 3 | 4 | 4 | 2 | 3 | 3 | 39 |
| <b>32</b> | 3 | 3 | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 2 | 4 | 3 | 38 |
| <b>33</b> | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 5 | 2 | 4 | 4 | 48 |
| <b>34</b> | 3 | 5 | 5 | 3 | 5 | 2 | 3 | 3 | 2 | 1 | 5 | 5 | 42 |
| <b>35</b> | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 5 | 51 |
| <b>36</b> | 4 | 4 | 4 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 54 |
| <b>37</b> | 5 | 5 | 5 | 4 | 4 | 3 | 4 | 4 | 3 | 4 | 4 | 4 | 49 |
| <b>38</b> | 4 | 5 | 4 | 5 | 5 | 4 | 5 | 5 | 4 | 4 | 5 | 5 | 55 |
| <b>39</b> | 3 | 4 | 2 | 3 | 3 | 4 | 3 | 3 | 4 | 5 | 3 | 5 | 42 |
| <b>40</b> | 5 | 3 | 3 | 4 | 4 | 3 | 3 | 4 | 3 | 4 | 4 | 4 | 44 |

|           |   |   |   |   |   |   |   |   |   |   |   |   |    |
|-----------|---|---|---|---|---|---|---|---|---|---|---|---|----|
| <b>41</b> | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 3 | 4 | 4 | 45 |
| <b>42</b> | 5 | 5 | 4 | 4 | 4 | 5 | 4 | 4 | 5 | 3 | 4 | 4 | 51 |
| <b>43</b> | 3 | 5 | 3 | 3 | 2 | 5 | 3 | 3 | 5 | 5 | 5 | 3 | 45 |
| <b>44</b> | 4 | 5 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 4 | 3 | 4 | 46 |
| <b>45</b> | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 3 | 4 | 4 | 4 | 3 | 44 |
| <b>46</b> | 5 | 5 | 5 | 4 | 3 | 5 | 4 | 4 | 5 | 3 | 3 | 3 | 49 |
| <b>47</b> | 5 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 5 | 3 | 3 | 3 | 46 |
| <b>48</b> | 5 | 5 | 4 | 3 | 2 | 4 | 2 | 3 | 4 | 2 | 3 | 4 | 41 |
| <b>49</b> | 2 | 4 | 3 | 4 | 4 | 4 | 1 | 4 | 4 | 2 | 4 | 3 | 39 |
| <b>50</b> | 4 | 5 | 4 | 4 | 5 | 4 | 3 | 4 | 4 | 3 | 5 | 3 | 48 |
| <b>51</b> | 4 | 5 | 4 | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 4 | 4 | 44 |
| <b>52</b> | 4 | 3 | 4 | 3 | 2 | 4 | 3 | 3 | 4 | 3 | 2 | 3 | 38 |
| <b>53</b> | 3 | 3 | 4 | 5 | 3 | 3 | 4 | 5 | 3 | 3 | 4 | 4 | 44 |
| <b>54</b> | 5 | 5 | 4 | 5 | 3 | 4 | 4 | 5 | 4 | 4 | 3 | 4 | 50 |
| <b>55</b> | 4 | 4 | 4 | 5 | 3 | 4 | 5 | 5 | 4 | 3 | 4 | 4 | 49 |
| <b>56</b> | 5 | 5 | 4 | 4 | 3 | 4 | 5 | 4 | 4 | 3 | 3 | 3 | 47 |
| <b>57</b> | 5 | 3 | 3 | 4 | 5 | 3 | 3 | 3 | 3 | 4 | 5 | 4 | 45 |
| <b>58</b> | 3 | 4 | 3 | 4 | 3 | 4 | 5 | 4 | 5 | 3 | 3 | 4 | 45 |
| <b>59</b> | 2 | 3 | 3 | 3 | 2 | 3 | 3 | 4 | 3 | 2 | 2 | 3 | 33 |
| <b>60</b> | 5 | 3 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 4 | 3 | 4 | 45 |
| <b>61</b> | 4 | 3 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 3 | 4 | 4 | 45 |
| <b>62</b> | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 3 | 46 |
| <b>63</b> | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 3 | 3 | 4 | 4 | 4 | 44 |
| <b>64</b> | 3 | 5 | 5 | 4 | 4 | 3 | 4 | 4 | 5 | 3 | 4 | 4 | 48 |
| <b>65</b> | 4 | 4 | 3 | 4 | 4 | 5 | 3 | 4 | 5 | 4 | 5 | 5 | 50 |
| <b>66</b> | 3 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 3 | 5 | 4 | 3 | 45 |
| <b>67</b> | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 5 | 3 | 49 |
| <b>68</b> | 3 | 3 | 3 | 4 | 3 | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 39 |
| <b>69</b> | 4 | 3 | 3 | 4 | 1 | 3 | 3 | 4 | 3 | 3 | 1 | 4 | 36 |
| <b>70</b> | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 3 | 46 |

|            |   |   |   |   |   |   |   |   |   |   |   |   |    |
|------------|---|---|---|---|---|---|---|---|---|---|---|---|----|
| <b>71</b>  | 4 | 4 | 4 | 3 | 4 | 4 | 3 | 3 | 5 | 3 | 4 | 4 | 45 |
| <b>72</b>  | 5 | 5 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 53 |
| <b>73</b>  | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 4 | 4 | 4 | 3 | 3 | 40 |
| <b>74</b>  | 5 | 4 | 5 | 4 | 4 | 5 | 4 | 4 | 5 | 4 | 5 | 4 | 53 |
| <b>75</b>  | 3 | 4 | 4 | 4 | 3 | 4 | 5 | 4 | 4 | 4 | 3 | 4 | 46 |
| <b>76</b>  | 4 | 4 | 4 | 3 | 4 | 4 | 3 | 3 | 5 | 3 | 4 | 4 | 45 |
| <b>77</b>  | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 4 | 3 | 4 | 45 |
| <b>78</b>  | 4 | 5 | 4 | 4 | 4 | 4 | 3 | 4 | 5 | 4 | 4 | 4 | 49 |
| <b>79</b>  | 4 | 3 | 4 | 3 | 4 | 5 | 3 | 3 | 5 | 4 | 5 | 4 | 47 |
| <b>80</b>  | 5 | 4 | 3 | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 4 | 3 | 43 |
| <b>81</b>  | 3 | 3 | 3 | 4 | 3 | 4 | 3 | 4 | 4 | 3 | 4 | 4 | 42 |
| <b>82</b>  | 5 | 5 | 3 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 3 | 46 |
| <b>83</b>  | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 39 |
| <b>84</b>  | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 44 |
| <b>85</b>  | 3 | 3 | 3 | 5 | 3 | 4 | 4 | 5 | 5 | 3 | 3 | 3 | 44 |
| <b>86</b>  | 4 | 3 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 3 | 4 | 4 | 45 |
| <b>87</b>  | 3 | 4 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 39 |
| <b>88</b>  | 5 | 5 | 4 | 4 | 5 | 5 | 4 | 4 | 5 | 4 | 5 | 4 | 54 |
| <b>89</b>  | 4 | 5 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 51 |
| <b>90</b>  | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 3 | 5 | 3 | 4 | 5 | 46 |
| <b>91</b>  | 3 | 3 | 3 | 4 | 3 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 41 |
| <b>92</b>  | 5 | 5 | 4 | 4 | 4 | 5 | 3 | 4 | 5 | 5 | 4 | 5 | 53 |
| <b>93</b>  | 4 | 4 | 4 | 4 | 2 | 4 | 5 | 4 | 4 | 4 | 2 | 4 | 45 |
| <b>94</b>  | 4 | 4 | 4 | 5 | 2 | 5 | 4 | 5 | 5 | 3 | 3 | 3 | 47 |
| <b>95</b>  | 5 | 5 | 5 | 4 | 4 | 5 | 4 | 5 | 5 | 3 | 4 | 3 | 52 |
| <b>96</b>  | 4 | 4 | 3 | 3 | 5 | 4 | 4 | 3 | 4 | 3 | 5 | 4 | 46 |
| <b>97</b>  | 3 | 5 | 4 | 5 | 4 | 5 | 3 | 5 | 5 | 4 | 4 | 3 | 50 |
| <b>98</b>  | 3 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 5 | 4 | 4 | 4 | 46 |
| <b>99</b>  | 3 | 3 | 3 | 3 | 2 | 4 | 2 | 3 | 4 | 2 | 2 | 3 | 34 |
| <b>100</b> | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 5 | 4 | 5 | 4 | 48 |



|            |   |   |   |   |   |   |   |   |   |   |   |   |    |
|------------|---|---|---|---|---|---|---|---|---|---|---|---|----|
| <b>131</b> | 4 | 5 | 5 | 4 | 5 | 5 | 4 | 5 | 4 | 4 | 4 | 4 | 53 |
| <b>132</b> | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 60 |
| <b>133</b> | 5 | 5 | 5 | 5 | 5 | 3 | 5 | 5 | 5 | 5 | 5 | 5 | 58 |
| <b>134</b> | 4 | 4 | 4 | 3 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 48 |
| <b>135</b> | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 5 | 4 | 5 | 58 |
| <b>136</b> | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 60 |
| <b>137</b> | 4 | 3 | 4 | 3 | 4 | 5 | 3 | 4 | 4 | 4 | 5 | 4 | 47 |
| <b>138</b> | 5 | 4 | 4 | 3 | 4 | 4 | 4 | 3 | 5 | 3 | 3 | 3 | 45 |
| <b>139</b> | 4 | 4 | 4 | 3 | 2 | 2 | 2 | 2 | 3 | 3 | 2 | 3 | 34 |
| <b>140</b> | 4 | 4 | 4 | 4 | 3 | 5 | 5 | 5 | 4 | 4 | 5 | 5 | 52 |
| <b>141</b> | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 48 |
| <b>142</b> | 4 | 4 | 5 | 3 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 5 | 47 |
| <b>143</b> | 4 | 4 | 4 | 4 | 3 | 3 | 5 | 3 | 3 | 4 | 4 | 4 | 45 |
| <b>144</b> | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 4 | 4 | 4 | 4 | 55 |
| <b>145</b> | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 3 | 4 | 48 |
| <b>146</b> | 5 | 5 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 52 |
| <b>147</b> | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 60 |
| <b>148</b> | 5 | 4 | 4 | 2 | 3 | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 41 |
| <b>149</b> | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 4 | 4 | 5 | 4 | 5 | 56 |
| <b>150</b> | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 59 |
| <b>151</b> | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 48 |
| <b>152</b> | 5 | 5 | 5 | 5 | 5 | 5 | 3 | 3 | 3 | 3 | 4 | 4 | 50 |
| <b>153</b> | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 59 |
| <b>154</b> | 5 | 5 | 4 | 4 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 57 |
| <b>155</b> | 5 | 5 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 51 |
| <b>156</b> | 5 | 5 | 5 | 5 | 3 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 58 |
| <b>157</b> | 5 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 40 |
| <b>158</b> | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 60 |
| <b>159</b> | 5 | 5 | 4 | 3 | 4 | 5 | 4 | 5 | 4 | 5 | 4 | 5 | 53 |
| <b>160</b> | 4 | 4 | 3 | 5 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 47 |

|            |   |   |   |   |   |   |   |   |   |   |   |   |    |
|------------|---|---|---|---|---|---|---|---|---|---|---|---|----|
| <b>161</b> | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 5 | 3 | 4 | 4 | 47 |
| <b>162</b> | 5 | 5 | 5 | 5 | 3 | 4 | 3 | 5 | 3 | 5 | 2 | 3 | 48 |
| <b>163</b> | 5 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 5 | 5 | 4 | 5 | 54 |
| <b>164</b> | 5 | 5 | 5 | 5 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 51 |
| <b>165</b> | 3 | 4 | 4 | 4 | 5 | 3 | 5 | 5 | 3 | 5 | 5 | 5 | 51 |
| <b>166</b> | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 50 |
| <b>167</b> | 5 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 58 |
| <b>168</b> | 4 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 58 |
| <b>169</b> | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 5 | 5 | 51 |
| <b>170</b> | 5 | 5 | 4 | 5 | 4 | 5 | 4 | 5 | 5 | 4 | 5 | 4 | 55 |

## Lampiran 7

### Hasil Jawaban Responden

#### 1. Jawaban Responden Persepsi Kegunaan (*Perceived Usefulness XI*)

**x1\_1**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 2       | 2         | 1.2     | 1.2           | 1.2                |
| 3       | 17        | 10.0    | 10.0          | 11.2               |
| Valid 4 | 61        | 35.9    | 35.9          | 47.1               |
| 5       | 90        | 52.9    | 52.9          | 100.0              |
| Total   | 170       | 100.0   | 100.0         |                    |

**x1\_2**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 2       | 2         | 1.2     | 1.2           | 1.2                |
| 3       | 13        | 7.6     | 7.6           | 8.8                |
| Valid 4 | 86        | 50.6    | 50.6          | 59.4               |
| 5       | 69        | 40.6    | 40.6          | 100.0              |
| Total   | 170       | 100.0   | 100.0         |                    |

**x1\_3**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 2       | 5         | 2.9     | 2.9           | 2.9                |
| 3       | 19        | 11.2    | 11.2          | 14.1               |
| Valid 4 | 80        | 47.1    | 47.1          | 61.2               |
| 5       | 66        | 38.8    | 38.8          | 100.0              |
| Total   | 170       | 100.0   | 100.0         |                    |

**x1\_4**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 3       | 9         | 5.3     | 5.3           | 5.3                |
| Valid 4 | 76        | 44.7    | 44.7          | 50.0               |
| 5       | 85        | 50.0    | 50.0          | 100.0              |
| Total   | 170       | 100.0   | 100.0         |                    |

**x1\_5**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 2       | 7         | 4.1     | 4.1           | 4.1                |
| 3       | 27        | 15.9    | 15.9          | 20.0               |
| Valid 4 | 69        | 40.6    | 40.6          | 60.6               |
| 5       | 67        | 39.4    | 39.4          | 100.0              |
| Total   | 170       | 100.0   | 100.0         |                    |

**x1\_6**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 1       | 3         | 1.8     | 1.8           | 1.8                |
| 2       | 2         | 1.2     | 1.2           | 2.9                |
| Valid 3 | 29        | 17.1    | 17.1          | 20.0               |
| 4       | 82        | 48.2    | 48.2          | 68.2               |
| 5       | 54        | 31.8    | 31.8          | 100.0              |
| Total   | 170       | 100.0   | 100.0         |                    |

**x1\_7**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 1       | 20        | 11.8    | 11.8          | 11.8               |
| Valid 2 | 29        | 17.1    | 17.1          | 28.8               |
| 3       | 32        | 18.8    | 18.8          | 47.6               |



|       |     |       |       |       |
|-------|-----|-------|-------|-------|
| 4     | 42  | 24.7  | 24.7  | 72.4  |
| 5     | 47  | 27.6  | 27.6  | 100.0 |
| Total | 170 | 100.0 | 100.0 |       |

**x1\_8**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 2       | 4         | 2.4     | 2.4           | 2.4                |
| 3       | 29        | 17.1    | 17.1          | 19.4               |
| Valid 4 | 75        | 44.1    | 44.1          | 63.5               |
| 5       | 62        | 36.5    | 36.5          | 100.0              |
| Total   | 170       | 100.0   | 100.0         |                    |

## Lampiran 8

### 1. Jawaban Responden Persepsi Kemudahan (*Perceived Ease of Use X2*)

**x2\_1**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 2       | 6         | 3.5     | 3.5           | 3.5                |
| 3       | 31        | 18.2    | 18.2          | 21.8               |
| Valid 4 | 68        | 40.0    | 40.0          | 61.8               |
| 5       | 65        | 38.2    | 38.2          | 100.0              |
| Total   | 170       | 100.0   | 100.0         |                    |

**x2\_2**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 2       | 1         | .6      | .6            | .6                 |
| 3       | 24        | 14.1    | 14.1          | 14.7               |
| Valid 4 | 79        | 46.5    | 46.5          | 61.2               |
| 5       | 66        | 38.8    | 38.8          | 100.0              |
| Total   | 170       | 100.0   | 100.0         |                    |

**x2\_3**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 2       | 8         | 4.7     | 4.7           | 4.7                |
| 3       | 31        | 18.2    | 18.2          | 22.9               |
| Valid 4 | 73        | 42.9    | 42.9          | 65.9               |
| 5       | 58        | 34.1    | 34.1          | 100.0              |
| Total   | 170       | 100.0   | 100.0         |                    |

**x2\_4**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 1       | 2         | 1.2     | 1.2           | 1.2                |
| 2       | 3         | 1.8     | 1.8           | 2.9                |
| Valid 3 | 41        | 24.1    | 24.1          | 27.1               |
| 4       | 79        | 46.5    | 46.5          | 73.5               |
| 5       | 45        | 26.5    | 26.5          | 100.0              |
| Total   | 170       | 100.0   | 100.0         |                    |

**x2\_5**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 1       | 9         | 5.3     | 5.3           | 5.3                |
| 2       | 17        | 10.0    | 10.0          | 15.3               |
| Valid 3 | 48        | 28.2    | 28.2          | 43.5               |
| 4       | 57        | 33.5    | 33.5          | 77.1               |
| 5       | 39        | 22.9    | 22.9          | 100.0              |
| Total   | 170       | 100.0   | 100.0         |                    |

**x2\_6**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 1       | 1         | .6      | .6            | .6                 |
| 2       | 8         | 4.7     | 4.7           | 5.3                |
| Valid 3 | 56        | 32.9    | 32.9          | 38.2               |
| 4       | 75        | 44.1    | 44.1          | 82.4               |
| 5       | 30        | 17.6    | 17.6          | 100.0              |
| Total   | 170       | 100.0   | 100.0         |                    |

**x2\_7**

|       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
| 1     | 6         | 3.5     | 3.5           | 3.5                |
| 2     | 17        | 10.0    | 10.0          | 13.5               |
| 3     | 60        | 35.3    | 35.3          | 48.8               |
| 4     | 52        | 30.6    | 30.6          | 79.4               |
| 5     | 35        | 20.6    | 20.6          | 100.0              |
| Total | 170       | 100.0   | 100.0         |                    |

**x2\_8**

|       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
| 1     | 2         | 1.2     | 1.2           | 1.2                |
| 2     | 18        | 10.6    | 10.6          | 11.8               |
| 3     | 56        | 32.9    | 32.9          | 44.7               |
| 4     | 60        | 35.3    | 35.3          | 80.0               |
| 5     | 34        | 20.0    | 20.0          | 100.0              |
| Total | 170       | 100.0   | 100.0         |                    |

## Lampiran 9

### 1. Jawaban Responden Persepsi Risiko (*Perceived Risk X3*)

**x3\_1**

|       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
| 2     | 4         | 2.4     | 2.4           | 2.4                |
| 3     | 26        | 15.3    | 15.3          | 17.6               |
| 4     | 65        | 38.2    | 38.2          | 55.9               |
| 5     | 75        | 44.1    | 44.1          | 100.0              |
| Total | 170       | 100.0   | 100.0         |                    |

**x3\_2**

|       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
| 2     | 1         | .6      | .6            | .6                 |
| 3     | 20        | 11.8    | 11.8          | 12.4               |
| 4     | 86        | 50.6    | 50.6          | 62.9               |
| 5     | 63        | 37.1    | 37.1          | 100.0              |
| Total | 170       | 100.0   | 100.0         |                    |

**x3\_3**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 2       | 8         | 4.7     | 4.7           | 4.7                |
| 3       | 27        | 15.9    | 15.9          | 20.6               |
| Valid 4 | 75        | 44.1    | 44.1          | 64.7               |
| 5       | 60        | 35.3    | 35.3          | 100.0              |
| Total   | 170       | 100.0   | 100.0         |                    |

**x3\_4**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 1       | 1         | .6      | .6            | .6                 |
| 2       | 1         | .6      | .6            | 1.2                |
| Valid 3 | 28        | 16.5    | 16.5          | 17.6               |
| 4       | 76        | 44.7    | 44.7          | 62.4               |
| 5       | 64        | 37.6    | 37.6          | 100.0              |
| Total   | 170       | 100.0   | 100.0         |                    |

**x3\_5**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 2       | 10        | 5.9     | 5.9           | 5.9                |
| 3       | 36        | 21.2    | 21.2          | 27.1               |
| Valid 4 | 70        | 41.2    | 41.2          | 68.2               |
| 5       | 54        | 31.8    | 31.8          | 100.0              |
| Total   | 170       | 100.0   | 100.0         |                    |

**x3\_6**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 1       | 3         | 1.8     | 1.8           | 1.8                |
| 2       | 6         | 3.5     | 3.5           | 5.3                |
| Valid 3 | 50        | 29.4    | 29.4          | 34.7               |
| 4       | 77        | 45.3    | 45.3          | 80.0               |
| 5       | 34        | 20.0    | 20.0          | 100.0              |
| Total   | 170       | 100.0   | 100.0         |                    |

## Lampiran 10

### 1. Jawaban Responden Niat untuk Bertransaksi(*Intention to Transact Y*)

**y\_1**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 2       | 4         | 2.4     | 2.4           | 2.4                |
| 3       | 34        | 20.0    | 20.0          | 22.4               |
| Valid 4 | 70        | 41.2    | 41.2          | 63.5               |
| 5       | 62        | 36.5    | 36.5          | 100.0              |
| Total   | 170       | 100.0   | 100.0         |                    |

**Y\_2**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 2       | 1         | ,6      | ,6            | ,6                 |
| 3       | 37        | 21,8    | 21,8          | 22,4               |
| Valid 4 | 71        | 41,8    | 41,8          | 64,1               |
| 5       | 61        | 35,9    | 35,9          | 100,0              |
| Total   | 170       | 100,0   | 100,0         |                    |

**y\_3**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 1       | 2         | 1.2     | 1.2           | 1.2                |
| 2       | 3         | 1.8     | 1.8           | 2.9                |
| Valid 3 | 38        | 22.4    | 22.4          | 25.3               |
| 4       | 85        | 50.0    | 50.0          | 75.3               |
| 5       | 42        | 24.7    | 24.7          | 100.0              |
| Total   | 170       | 100.0   | 100.0         |                    |

y\_4

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 2       | 1         | ,6      | ,6            | ,6                 |
| 3       | 35        | 20,6    | 20,6          | 21,2               |
| Valid 4 | 85        | 50,0    | 50,0          | 71,2               |
| 5       | 49        | 28,8    | 28,8          | 100,0              |
| Total   | 170       | 100,0   | 100,0         |                    |

y\_5

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 1       | 1         | ,6      | ,6            | ,6                 |
| 2       | 12        | 7,1     | 7,1           | 7,6                |
| Valid 3 | 50        | 29,4    | 29,4          | 37,1               |
| 4       | 66        | 38,8    | 38,8          | 75,9               |
| 5       | 41        | 24,1    | 24,1          | 100,0              |
| Total   | 170       | 100,0   | 100,0         |                    |

y\_6

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 2       | 3         | 1,8     | 1,8           | 1,8                |
| 3       | 33        | 19,4    | 19,4          | 21,2               |
| Valid 4 | 83        | 48,8    | 48,8          | 70,0               |
| 5       | 51        | 30,0    | 30,0          | 100,0              |
| Total   | 170       | 100,0   | 100,0         |                    |

y\_7

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 1       | 1         | ,6      | ,6            | ,6                 |
| 2       | 4         | 2,4     | 2,4           | 2,9                |
| Valid 3 | 56        | 32,9    | 32,9          | 35,9               |
| 4       | 74        | 43,5    | 43,5          | 79,4               |
| 5       | 35        | 20,6    | 20,6          | 100,0              |
| Total   | 170       | 100,0   | 100,0         |                    |

**y\_8**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 2       | 2         | 1,2     | 1,2           | 1,2                |
| 3       | 38        | 22,4    | 22,4          | 23,5               |
| Valid 4 | 81        | 47,6    | 47,6          | 71,2               |
| 5       | 49        | 28,8    | 28,8          | 100,0              |
| Total   | 170       | 100,0   | 100,0         |                    |

**y\_9**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 2       | 3         | 1.8     | 1.8           | 1.8                |
| 3       | 31        | 18.2    | 18.2          | 20.0               |
| Valid 4 | 73        | 42.9    | 42.9          | 62.9               |
| 5       | 63        | 37.1    | 37.1          | 100.0              |
| Total   | 170       | 100.0   | 100.0         |                    |

**y\_10**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 1       | 1         | .6      | .6            | .6                 |
| 2       | 7         | 4.1     | 4.1           | 4.7                |
| Valid 3 | 45        | 26.5    | 26.5          | 31.2               |
| 4       | 68        | 40.0    | 40.0          | 71.2               |
| 5       | 49        | 28.8    | 28.8          | 100.0              |
| Total   | 170       | 100.0   | 100.0         |                    |

**y\_11**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 1       | 1         | .6      | .6            | .6                 |
| 2       | 11        | 6.5     | 6.5           | 7.1                |
| Valid 3 | 40        | 23.5    | 23.5          | 30.6               |
| 4       | 75        | 44.1    | 44.1          | 74.7               |
| 5       | 43        | 25.3    | 25.3          | 100.0              |
| Total   | 170       | 100.0   | 100.0         |                    |

y\_12

|         | Frequency | Percent | Valid Percent | Cumulative<br>Percent |
|---------|-----------|---------|---------------|-----------------------|
| 3       | 45        | 26.5    | 26.5          | 26.5                  |
| Valid 4 | 86        | 50.6    | 50.6          | 77.1                  |
| 5       | 39        | 22.9    | 22.9          | 100.0                 |
| Total   | 170       | 100.0   | 100.0         |                       |





|          |                     |        |        |        |        |        |        |        |        |        |
|----------|---------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
|          | Pearson Correlation | .094   | .014   | .209   | .101   | .254   | .232   | 1      | -.078  | .501** |
| x1_7     | Sig. (2-tailed)     | .620   | .943   | .268   | .597   | .175   | .218   |        | .681   | .005   |
|          | N                   | 30     | 30     | 30     | 30     | 30     | 30     | 30     | 30     | 30     |
|          | Pearson Correlation | .334   | .528** | .366*  | .503** | .460*  | .466** | -.078  | 1      | .619** |
| x1_8     | Sig. (2-tailed)     | .071   | .003   | .047   | .005   | .011   | .009   | .681   |        | .000   |
|          | N                   | 30     | 30     | 30     | 30     | 30     | 30     | 30     | 30     | 30     |
|          | Pearson Correlation | .622** | .625** | .748** | .658** | .624** | .738** | .501** | .619** | 1      |
| x1_total | Sig. (2-tailed)     | .000   | .000   | .000   | .000   | .000   | .000   | .005   | .000   |        |
|          | N                   | 30     | 30     | 30     | 30     | 30     | 30     | 30     | 30     | 30     |

\*\* . Correlation is significant at the 0.01 level (2-tailed).

\* . Correlation is significant at the 0.05 level (2-tailed).

## Lampiran 12

### 1. Hasil Uji Validitas Persepsi Kemudahan (*Perceived Ease of Use X2*)

|      |                     | Correlations |       |       |        |        |      |        |      |          |
|------|---------------------|--------------|-------|-------|--------|--------|------|--------|------|----------|
|      |                     | x2_1         | x2_2  | x2_3  | x2_4   | x2_5   | x2_6 | x2_7   | x2_8 | x2_total |
| x2_1 | Pearson Correlation | 1            | .083  | .083  | .378*  | .472** | .174 | .526** | .317 | .678**   |
|      | Sig. (2-tailed)     |              | .663  | .665  | .039   | .008   | .356 | .003   | .088 | .000     |
|      | N                   | 30           | 30    | 30    | 30     | 30     | 30   | 30     | 30   | 30       |
| x2_2 | Pearson Correlation | .083         | 1     | .374* | .255   | .244   | .154 | -.056  | .338 | .492**   |
|      | Sig. (2-tailed)     | .663         |       | .042  | .174   | .195   | .416 | .767   | .068 | .006     |
|      | N                   | 30           | 30    | 30    | 30     | 30     | 30   | 30     | 30   | 30       |
| x2_3 | Pearson Correlation | .083         | .374* | 1     | .067   | -.126  | .115 | .307   | .175 | .414*    |
|      | Sig. (2-tailed)     | .665         | .042  |       | .723   | .506   | .546 | .099   | .356 | .023     |
|      | N                   | 30           | 30    | 30    | 30     | 30     | 30   | 30     | 30   | 30       |
| x2_4 | Pearson Correlation | .378*        | .255  | .067  | 1      | .581** | .162 | .171   | .321 | .663**   |
|      | Sig. (2-tailed)     | .039         | .174  | .723  |        | .001   | .392 | .366   | .083 | .000     |
|      | N                   | 30           | 30    | 30    | 30     | 30     | 30   | 30     | 30   | 30       |
| x2_5 | Pearson Correlation | .472**       | .244  | -.126 | .581** | 1      | .266 | .093   | .313 | .637**   |
|      | Sig. (2-tailed)     | .008         | .195  | .506  | .001   |        | .156 | .623   | .092 | .000     |
|      | N                   | 30           | 30    | 30    | 30     | 30     | 30   | 30     | 30   | 30       |
| x2_6 | Pearson Correlation | .174         | .154  | .115  | .162   | .266   | 1    | .191   | .152 | .485**   |
|      | Sig. (2-tailed)     | .356         | .416  | .546  | .392   | .156   |      | .311   | .422 | .007     |
|      | N                   | 30           | 30    | 30    | 30     | 30     | 30   | 30     | 30   | 30       |
| x2_7 | Pearson Correlation | .526**       | -.056 | .307  | .171   | .093   | .191 | 1      | .231 | .552**   |

|          |                     |        |        |       |        |        |        |        |        |        |
|----------|---------------------|--------|--------|-------|--------|--------|--------|--------|--------|--------|
|          | Sig. (2-tailed)     | .003   | .767   | .099  | .366   | .623   | .311   |        | .220   | .002   |
|          | N                   | 30     | 30     | 30    | 30     | 30     | 30     | 30     | 30     | 30     |
|          | Pearson Correlation | .317   | .338   | .175  | .321   | .313   | .152   | .231   | 1      | .627** |
| x2_8     | Sig. (2-tailed)     | .088   | .068   | .356  | .083   | .092   | .422   | .220   |        | .000   |
|          | N                   | 30     | 30     | 30    | 30     | 30     | 30     | 30     | 30     | 30     |
|          | Pearson Correlation | .678** | .492** | .414* | .663** | .637** | .485** | .552** | .627** | 1      |
| x2_total | Sig. (2-tailed)     | .000   | .006   | .023  | .000   | .000   | .007   | .002   | .000   |        |
|          | N                   | 30     | 30     | 30    | 30     | 30     | 30     | 30     | 30     | 30     |

\*. Correlation is significant at the 0.05 level (2-tailed).

\*\* . Correlation is significant at the 0.01 level (2-tailed).

## Lampiran 13

### 1. Hasil Uji Validitas Persepsi Risiko (*Perceived Risk X3*)

|          |                     | Correlations |        |        |        |        |        |          |
|----------|---------------------|--------------|--------|--------|--------|--------|--------|----------|
|          |                     | x3_1         | x3_2   | x3_3   | x3_4   | x3_5   | x3_6   | x3_total |
| x3_1     | Pearson Correlation | 1            | .516** | .549** | .561** | .014   | .321   | .699**   |
|          | Sig. (2-tailed)     |              | .004   | .002   | .001   | .943   | .083   | .000     |
|          | N                   | 30           | 30     | 30     | 30     | 30     | 30     | 30       |
| x3_2     | Pearson Correlation | .516**       | 1      | .448*  | .424*  | .160   | .524** | .694**   |
|          | Sig. (2-tailed)     | .004         |        | .013   | .020   | .397   | .003   | .000     |
|          | N                   | 30           | 30     | 30     | 30     | 30     | 30     | 30       |
| x3_3     | Pearson Correlation | .549**       | .448*  | 1      | .391*  | .525** | .427*  | .806**   |
|          | Sig. (2-tailed)     | .002         | .013   |        | .033   | .003   | .019   | .000     |
|          | N                   | 30           | 30     | 30     | 30     | 30     | 30     | 30       |
| x3_4     | Pearson Correlation | .561**       | .424*  | .391*  | 1      | .209   | .499** | .704**   |
|          | Sig. (2-tailed)     | .001         | .020   | .033   |        | .269   | .005   | .000     |
|          | N                   | 30           | 30     | 30     | 30     | 30     | 30     | 30       |
| x3_5     | Pearson Correlation | .014         | .160   | .525** | .209   | 1      | .537** | .599**   |
|          | Sig. (2-tailed)     | .943         | .397   | .003   | .269   |        | .002   | .000     |
|          | N                   | 30           | 30     | 30     | 30     | 30     | 30     | 30       |
| x3_6     | Pearson Correlation | .321         | .524** | .427*  | .499** | .537** | 1      | .758**   |
|          | Sig. (2-tailed)     | .083         | .003   | .019   | .005   | .002   |        | .000     |
|          | N                   | 30           | 30     | 30     | 30     | 30     | 30     | 30       |
| x3_total | Pearson Correlation | .699**       | .694** | .806** | .704** | .599** | .758** | 1        |
|          | Sig. (2-tailed)     | .000         | .000   | .000   | .000   | .000   | .000   |          |
|          | N                   | 30           | 30     | 30     | 30     | 30     | 30     | 30       |

\*\* . Correlation is significant at the 0.01 level (2-tailed).

\* . Correlation is significant at the 0.05 level (2-tailed).





|         |                 |        |        |        |        |        |        |        |        |        |        |        |        |        |
|---------|-----------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| y_12    | Pearson         | .083   | .136   | -.003  | .422*  | .231   | .510** | .547** | .126   | .491** | .133   | .199   | 1      | .507** |
|         | Correlation     |        |        |        |        |        |        |        |        |        |        |        |        |        |
|         | Sig. (2-tailed) | .663   | .472   | .986   | .020   | .220   | .004   | .002   | .508   | .006   | .484   | .293   |        | .004   |
|         | N               | 30     | 30     | 30     | 30     | 30     | 30     | 30     | 30     | 30     | 30     | 30     | 30     | 30     |
| y_total | Pearson         | .592** | .664** | .517** | .546** | .678** | .696** | .525** | .548** | .736** | .520** | .658** | .507** | 1      |
|         | Correlation     |        |        |        |        |        |        |        |        |        |        |        |        |        |
|         | Sig. (2-tailed) | .001   | .000   | .003   | .002   | .000   | .000   | .003   | .002   | .000   | .003   | .000   | .004   |        |
|         | N               | 30     | 30     | 30     | 30     | 30     | 30     | 30     | 30     | 30     | 30     | 30     | 30     | 30     |

\*\* . Correlation is significant at the 0.01 level (2-tailed).

\* . Correlation is significant at the 0.05 level (2-tailed).



## Lampiran 15

### Hasil Uji Reliabilitas

#### 1. Hasil Uji Reliabilitas Persepsi Kegunaan (*Perceived Usefulness X1*)

**Case Processing Summary**

|       |                       | N  | %     |
|-------|-----------------------|----|-------|
| Cases | Valid                 | 30 | 100.0 |
|       | Excluded <sup>a</sup> | 0  | .0    |
|       | Total                 | 30 | 100.0 |

a. Listwise deletion based on all variables in the procedure.

**Reliability Statistics**

| Cronbach's Alpha | N of Items |
|------------------|------------|
| .745             | 8          |

#### 2. Hasil Uji Reliabilitas Persepsi Kemudahan (*Perceived Ease of Use X2*)

**Case Processing Summary**

|       |                       | N  | %     |
|-------|-----------------------|----|-------|
| Cases | Valid                 | 30 | 100.0 |
|       | Excluded <sup>a</sup> | 0  | .0    |
|       | Total                 | 30 | 100.0 |

a. Listwise deletion based on all variables in the procedure.

**Reliability Statistics**

| Cronbach's Alpha | N of Items |
|------------------|------------|
| .705             | 8          |

**3. Hasil Uji Reliabilitas Persepsi Risiko (*Perceived Risk X3*)**

**Case Processing Summary**

|       |                       | N  | %     |
|-------|-----------------------|----|-------|
| Cases | Valid                 | 30 | 100.0 |
|       | Excluded <sup>a</sup> | 0  | .0    |
|       | Total                 | 30 | 100.0 |

a. Listwise deletion based on all variables in the procedure.

**Reliability Statistics**

| Cronbach's Alpha | N of Items |
|------------------|------------|
| .793             | 6          |

**4. Hasil Uji Reliabilitas Niat untuk Bertransaksi (*Intention to Transact Y*)**

**Case Processing Summary**

|       |                       | N  | %     |
|-------|-----------------------|----|-------|
| Cases | Valid                 | 30 | 100.0 |
|       | Excluded <sup>a</sup> | 0  | .0    |
|       | Total                 | 30 | 100.0 |

a. Listwise deletion based on all variables in the procedure.

**Reliability Statistics**

| Cronbach's Alpha | N of Items |
|------------------|------------|
| .836             | 12         |

## Lampiran 16

### Hasil Uji Normalitas

One-Sample Kolmogorov-Smirnov Test

|                                  |                | x1_total | x2_total | x3_total | y_total |
|----------------------------------|----------------|----------|----------|----------|---------|
| N                                |                | 170      | 170      | 170      | 170     |
| Normal Parameters <sup>a,b</sup> | Mean           | 33.14    | 30.88    | 24.54    | 47.89   |
|                                  | Std. Deviation | 4.173    | 4.672    | 3.303    | 6.240   |
| Most Extreme Differences         | Absolute       | .100     | .090     | .100     | .063    |
|                                  | Positive       | .061     | .055     | .064     | .052    |
|                                  | Negative       | -.100    | -.090    | -.100    | -.063   |
| Kolmogorov-Smirnov Z             |                | 1.309    | 1.177    | 1.308    | .816    |
| Asymp. Sig. (2-tailed)           |                | .065     | .125     | .065     | .519    |

a. Test distribution is Normal.

b. Calculated from data.

## Lampiran 17

### Hasil Uji Homogenitas

Test of Homogeneity of Variances

|          | Levene Statistic | df1 | df2 | Sig. |
|----------|------------------|-----|-----|------|
| x1_total | 1.085            | 23  | 143 | .369 |
| x2_total | 1.110            | 23  | 143 | .341 |
| x3_total | 1.673            | 23  | 143 | .352 |

## Lampiran 18

### Hasil Uji Linearitas Persepsi Kegunaan (*Perceived Usefulness X1*)

ANOVA Table

|                    |                          | Sum of Squares | Df  | Mean Square | F      | Sig. |
|--------------------|--------------------------|----------------|-----|-------------|--------|------|
|                    | (Combined)               | 846.169        | 18  | 47.009      | 1.238  | .238 |
|                    | Between Groups           |                |     |             |        |      |
|                    | Linearity                | 424.418        | 1   | 424.418     | 11.177 | .001 |
| y_total * x1_total | Deviation from Linearity | 421.751        | 17  | 24.809      | .653   | .844 |
|                    | Within Groups            | 5733.925       | 151 | 37.973      |        |      |
|                    | Total                    | 6580.094       | 169 |             |        |      |

**Hasil Uji Linearitas Persepsi Kemudahan (*Perceived Ease of Use X2*)**

**ANOVA Table**

|                    |                |                          | Sum of Squares | Df  | Mean Square | F      | Sig. |
|--------------------|----------------|--------------------------|----------------|-----|-------------|--------|------|
| (Combined)         |                |                          | 2035.683       | 21  | 96.937      | 3.157  | .000 |
| y_total * x2_total | Between Groups | Linearity                | 1139.133       | 1   | 1139.133    | 37.099 | .000 |
|                    |                | Deviation from Linearity | 896.550        | 20  | 44.827      | 1.460  | .104 |
|                    | Within Groups  |                          | 4544.412       | 148 | 30.705      |        |      |
| Total              |                |                          | 6580.094       | 169 |             |        |      |

**Hasil Uji Linearitas Persepsi Risiko (*Perceived Risk X3*)**

**ANOVA Table**

|                    |                |                          | Sum of Squares | Df  | Mean Square | F     | Sig. |
|--------------------|----------------|--------------------------|----------------|-----|-------------|-------|------|
| (Combined)         |                |                          | 679.620        | 14  | 48.544      | 1.275 | .229 |
| y_total * x3_total | Between Groups | Linearity                | 313.484        | 1   | 313.484     | 8.235 | .005 |
|                    |                | Deviation from Linearity | 366.136        | 13  | 28.164      | .740  | .722 |
|                    | Within Groups  |                          | 5900.475       | 155 | 38.068      |       |      |
| Total              |                |                          | 6580.094       | 169 |             |       |      |

## Lampiran 19

### Hasil Regresi Berganda

Model Summary<sup>b</sup>

| Model | R                 | R Square | Adjusted R Square | Std. Error of the Estimate |
|-------|-------------------|----------|-------------------|----------------------------|
| 1     | .507 <sup>a</sup> | .257     | .244              | 5.425                      |

a. Predictors: (Constant), x3\_total, x2\_total, x1\_total

b. Dependent Variable: y\_total

Coefficients<sup>a</sup>

| Model | Unstandardized Coefficients |            | Standardized Coefficients | t     | Sig.   |      |
|-------|-----------------------------|------------|---------------------------|-------|--------|------|
|       | B                           | Std. Error | Beta                      |       |        |      |
| 1     | (Constant)                  | 36.009     | 4.615                     |       | 7.803  | .000 |
|       | x1_total                    | .457       | .124                      | .305  | 3.683  | .000 |
|       | x2_total                    | .360       | .101                      | .270  | 3.578  | .000 |
|       | x3_total                    | -.586      | .150                      | -.310 | -3.893 | .000 |

a. Dependent Variable: y\_total

## Lampiran 20

### Hasil Uji t

Coefficients<sup>a</sup>

| Model | t          | Sig.   |      |
|-------|------------|--------|------|
| 1     | (Constant) | 7.803  | .000 |
|       | x1_total   | 3.683  | .000 |
|       | x2_total   | 3.578  | .000 |
|       | x3_total   | -3.893 | .000 |

a. Dependent Variable: y\_total

## Lampiran 21

### Hasil Uji F

ANOVA<sup>a</sup>

| Model        | Sum of Squares | df  | Mean Square | F      | Sig.              |
|--------------|----------------|-----|-------------|--------|-------------------|
| 1 Regression | 1694.063       | 3   | 564.688     | 19.185 | .000 <sup>b</sup> |
| Residual     | 4886.031       | 166 | 29.434      |        |                   |
| Total        | 6580.094       | 169 |             |        |                   |

a. Dependent Variable: y\_total

b. Predictors: (Constant), x3\_total, x2\_total, x1\_total