

Jl. Zainal Abidin Pagar Alam No. 93 Gedong Meneng, Bandar Lampung 35142

Telp. 0721-787214, Website: www.darmajaya.ac.id

Saya adalah Mahasiswa Jurusan Ekonomi Manajemen Institut Informatika & Bisnis (IIB) Darmajaya Lampung, yang pada saat ini sedang mengadakan penelitian tentang ***“*Analisis Perbandingan Kinerja Karyawan Outsourcing Di PT Busan Auto Finance (BAF) Bandar Lampung*”***. Penelitian ini bertujuan untuk membandingkan kinerja karyawan *outsource* di dalam PT Busan Auto Finance (BAF)Bandar Lampung.Kami sangat menghargai kejujuran anda dalam mengisi kuisioner ini dan menjamin kerahasiaan anda yang terkait dengan kuisioner. Hasil survei ini semata-mata akan digunakan untuk tujuan penelitian dan bukan tujuan komersial.

Untuk bantuan dan kerjasamanya kami ucapkan terima kasih.

Bagus Rudiyanto

Peneliti

**KUESIONER UNTUK MENGUKUR KINERJA KARYAWAN OUTSOURCE PT SIM**

Berilah tanda ceklis (√) pada kolom yang sesuai dengan keadaan dan situasi anda saat ini.

1. Karakteristik Responden

1. Nomor : \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

2. Jenis Kelamin : a. Laki – laki b. Perempuan

3. Usia :

a. < 20 Tahun d. 41 Tahun – 50 Tahun

b. 20 Tahun – 30 Tahun e. > 50 Tahun

c. 31 Tahun – 40 Tahun

4. Status : a. Menikah b. Belum Menikah

5. Pendidikan terakhir :

a. SD e. S1

b. SMP f. S2

c. SMA g. S3

d. Diploma

6. Bagian :

a. Adm dan Keuangan d. *Collection*

b. *Backoffice* e. *Security*

c. *Surveyor/cmo*

7. Rata-rata pendapatan setiap bulan:

a. <1Juta d. 3 Juta – 4 Juta

b. 1 Juta – 2 Juta e. 4 Juta – 5 Juta

c. 2 Juta – 3 Juta f. > 5Juta

1. Berilah tanda ceklis (√) pada kolom yang sesuai debgan keadaan dan situasi anda saat ini.

SS : Sangat Setuju

S : Setuju

N : Netral

TS : Tidak Setuju

STS : Sangat Tidak Setuju

**KUISIONER**

**Persepsi Kinerja Karyawan**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **No.** | **PERNYATAAN** | **JAWABAN** | | | | |
| **STS** | **TS** | **N** | **S** | **SS** |
| **1** | **2** | **3** | **4** | **5** |
| **Kinerja berdasarkan kuantitas** | | | | | | |
| 1 | Sebagian besar waktu karyawan *outsource* di kantor untuk bekerja |  |  |  |  |  |
| 2 | pekerjaan karyawan *outsource* sesuai dengan target yang diberikan |  |  |  |  |  |
| 3 | pekerjaan karyawan *outsource* sesuai dengan harapan/keinginan atasan. |  |  |  |  |  |
| 4 | karyawan *outsource* berusaha bekerja lebih baik dari rekan kerja |  |  |  |  |  |
| 5 | karyawan *outsource* melaksanakan semua pekerjaan yang diberikan oleh atasan |  |  |  |  |  |
| 6 | karyawan *outsource* mengerjakan tugas sesuai waktu yang diberikan |  |  |  |  |  |
| 7 | Dalam melakukan suatu pekerjaan, karyawan *outsource* menjunjung tinggi kejujuran. |  |  |  |  |  |
| **Kinerja berdasarkan kualitas** | | | | | | |
| 8 | hasil pekerjaan karyawan *outsource* lebih baik dibandingkan karyawan lain |  |  |  |  |  |
| 9 | karyawan *outsource* merasa mampu bekerja dengan teliti |  |  |  |  |  |
| 10 | karyawan *outsource* mampu menyelesaikan pekerjaan sesuai standart yang telah di tetapkan perusahaan. |  |  |  |  |  |
| 11 | karyawan *outsource* jarang melakukan kesalahan, saat mengerjakan tugas. |  |  |  |  |  |
| 12 | karyawan *outsource* memahami dan menguasai tugas yang diberikan |  |  |  |  |  |
| 13 | Standar pekerjaan karyawan *outsource* yang di tetapkan oleh atasan selama ini dapat saya capai |  |  |  |  |  |
| **Kinerja berdasarkan ketepatan waktu** | | | | | | |
| 14 | karyawan *outsource* mampu menyelesaikan tugas sesuai waktu yang diberikan |  |  |  |  |  |
| 15 | karyawan *outsource* tidak suka menunda-nunda pekerjaan yang harus diselesaikan. |  |  |  |  |  |
| 16 | karyawan *outsource* selalu hadir tepat waktu sesuai dengan jadwal yang sudah di tetapkan. |  |  |  |  |  |
| 17 | karyawan *outsource* mengerjakan tugas dengan target waktu yang telah di berikan. |  |  |  |  |  |
| 18 | Waktu pengerjaan tugas selama ini lebih cepat dari sebelumnya |  |  |  |  |  |
| 19 | karyawan *outsource* selalu hadir tepat waktu pada saat diadakan rapat. |  |  |  |  |  |
| 20 | karyawan *outsource* berusaha menyelesaikan pekerjaan lebih cepat dari waktunya, agar saya dapat mengerjakan tugas lainya. |  |  |  |  |  |
| **Kinerja berdasarkan efektivitas** | | | | | | |
| 21 | karyawan *outsource* merasa mempunyai semangat tinggi dalam melaksanakan pekerjaan |  |  |  |  |  |
| 22 | hubungan antar sesama rekan kerja karyawan *outsource*baik dan penuh rasa kebersamaan |  |  |  |  |  |
| 23 | karyawan *outsource* merasa pekerjaan yang diberikan sesuai dengan bakat dan kemampuan yang di miliki |  |  |  |  |  |
| 24 | karyawan *outsource* mampu membagi waktu istirahat dalam bekerja |  |  |  |  |  |
| 25 | karyawan *outsource* berusaha untuk mengutamakan kepentingan pekerjaan dari pada pribadi. |  |  |  |  |  |



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Untuk bantuan dan kerjasamanya kami ucapkan terima kasih.

Bagus Rudiyanto

Peneliti

**KUESIONER UNTUK MENGUKUR KINERJA KARYAWAN OUTSOURCE PT SWAPRO**

Berilah tanda ceklis (√) pada kolom yang sesuai dengan keadaan dan situasi anda saat ini.

1. Karakteristik Responden

1. Nomor : \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

2. Jenis Kelamin : a. Laki – laki b. Perempuan

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a. <1Juta d. 3 Juta – 4 Juta

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1. Berilah tanda ceklis (√) pada kolom yang sesuai debgan keadaan dan situasi anda saat ini.

SS : Sangat Setuju

S : Setuju

N : Netral

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STS : Sangat Tidak Setuju

**KUISIONER**

**Persepsi Kinerja Karyawan**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **No.** | **PERNYATAAN** | **JAWABAN** | | | | |
| **STS** | **TS** | **N** | **S** | **SS** |
| **1** | **2** | **3** | **4** | **5** |
| **Kinerja berdasarkan kuantitas** | | | | | | |
| 1 | Sebagian besar waktu karyawan *outsource* di kantor untuk bekerja |  |  |  |  |  |
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| 6 | karyawan *outsource* mengerjakan tugas sesuai waktu yang diberikan |  |  |  |  |  |
| 7 | Dalam melakukan suatu pekerjaan, karyawan *outsource* menjunjung tinggi kejujuran. |  |  |  |  |  |
| **Kinerja berdasarkan kualitas** | | | | | | |
| 8 | hasil pekerjaan karyawan *outsource* lebih baik dibandingkan karyawan lain |  |  |  |  |  |
| 9 | karyawan *outsource* merasa mampu bekerja dengan teliti |  |  |  |  |  |
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| 11 | karyawan *outsource* jarang melakukan kesalahan, saat mengerjakan tugas. |  |  |  |  |  |
| 12 | karyawan *outsource* memahami dan menguasai tugas yang diberikan |  |  |  |  |  |
| 13 | Standar pekerjaan karyawan *outsource* yang di tetapkan oleh atasan selama ini dapat dicapai |  |  |  |  |  |
| **Kinerja berdasarkan ketepatan waktu** | | | | | | |
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| 15 | karyawan *outsource* tidak suka menunda-nunda pekerjaan yang harus diselesaikan. |  |  |  |  |  |
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| 17 | karyawan *outsource* mengerjakan tugas dengan target waktu yang telah di berikan. |  |  |  |  |  |
| 18 | Waktu pengerjaan tugas selama ini lebih cepat dari sebelumnya |  |  |  |  |  |
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| **Kinerja berdasarkan efektivitas** | | | | | | |
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| 22 | hubungan antar sesama rekan kerja karyawan *outsource*baik dan penuh rasa kebersamaan |  |  |  |  |  |
| 23 | karyawan *outsource* merasa pekerjaan yang diberikan sesuai dengan bakat dan kemampuan yang di miliki |  |  |  |  |  |
| 24 | karyawan *outsource* mampu membagi waktu istirahat dalam bekerja |  |  |  |  |  |
| 25 | karyawan *outsource* berusaha untuk mengutamakan kepentingan pekerjaan dari pada pribadi. |  |  |  |  |  |

Responden PT. SIM

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| 4 | 4 | 5 | 5 | 4 | 4 |
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| 4 | 5 | 5 | 5 | 4 | 4 |
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| 5 | 5 | 5 | 4 | 5 | 4 |
| 4 | 4 | 5 | 5 | 4 | 4 |
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| 4 | 4 | 4 | 5 | 5 | 4 |
| 5 | 5 | 5 | 5 | 5 | 5 |
| 3 | 3 | 3 | 3 | 5 | 3 |
| 4 | 5 | 5 | 5 | 5 | 4 |
| 4 | 4 | 4 | 5 | 5 | 5 |
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| 4 | 4 | 4 | 5 | 5 | 5 |
| 3 | 4 | 5 | 5 | 5 | 5 |

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| 4 | 4 | 4 | 4 | 4 | 5 |
| 4 | 5 | 5 | 5 | 4 | 4 |
| 5 | 5 | 5 | 4 | 4 | 5 |
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| 3 | 3 | 4 | 3 | 4 | 4 |
| 5 | 5 | 4 | 4 | 5 | 5 |
| 5 | 4 | 5 | 5 | 5 | 5 |
| 4 | 5 | 5 | 5 | 4 | 4 |
| 4 | 4 | 4 | 5 | 4 | 5 |
| 4 | 4 | 5 | 5 | 4 | 4 |
| 4 | 5 | 5 | 4 | 3 | 3 |
| 5 | 5 | 4 | 4 | 5 | 5 |
| 3 | 4 | 4 | 3 | 3 | 3 |
| 4 | 4 | 5 | 5 | 4 | 5 |
| 5 | 5 | 5 | 5 | 5 | 5 |
| 5 | 5 | 5 | 5 | 5 | 5 |
| 4 | 5 | 5 | 5 | 4 | 5 |
| 4 | 4 | 5 | 4 | 5 | 5 |
| 5 | 5 | 5 | 5 | 5 | 5 |
| 4 | 3 | 3 | 4 | 3 | 4 |
| 4 | 4 | 5 | 5 | 4 | 5 |
| 4 | 4 | 5 | 5 | 4 | 5 |
| 5 | 5 | 4 | 5 | 5 | 5 |
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| 5 | 5 | 4 | 4 |
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| 3 | 3 | 4 | 4 |
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Responden PT. SWAPRO

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| 3 | 3 | 4 | 4 | 3 | 4 |
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| 4 | 5 | 5 | 4 | 4 | 4 |
| 2 | 4 | 4 | 4 | 2 | 4 |
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| 5 | 4 | 4 | 4 | 3 |
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| 4 | 4 | 4 | 3 | 4 |
| 3 | 3 | 4 | 4 | 4 |
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| 4 | 5 | 5 | 4 | 4 |
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| 4 | 4 | 4 | 5 | 4 |
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| 4 | 5 | 4 | 4 | 3 |
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| 3 | 4 | 3 | 4 | 4 |
| 3 | 4 | 4 | 5 | 5 |
| 4 | 4 | 5 | 5 | 3 |
| 5 | 4 | 4 | 4 | 4 |
| 5 | 5 | 5 | 5 | 4 |
| 5 | 4 | 5 | 4 | 4 |
| 5 | 5 | 5 | 5 | 4 |
| 5 | 4 | 4 | 4 | 4 |
| 4 | 4 | 5 | 5 | 5 |
| 5 | 5 | 5 | 5 | 4 |
| 5 | 4 | 4 | 4 | 4 |

**Frequency Table**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x1.1** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 10 | 38.5 | 38.5 | 38.5 |
| 4.00 | 15 | 57.7 | 57.7 | 96.2 |
| 5.00 | 1 | 3.8 | 3.8 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x1.2** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 4 | 15.4 | 15.4 | 15.4 |
| 4.00 | 19 | 73.1 | 73.1 | 88.5 |
| 5.00 | 3 | 11.5 | 11.5 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

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| --- | --- | --- | --- | --- | --- |
| **x1.3** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 3 | 11.5 | 11.5 | 11.5 |
| 4.00 | 15 | 57.7 | 57.7 | 69.2 |
| 5.00 | 8 | 30.8 | 30.8 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

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| --- | --- | --- | --- | --- | --- |
| **x1.4** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 2 | 7.7 | 7.7 | 7.7 |
| 4.00 | 16 | 61.5 | 61.5 | 69.2 |
| 5.00 | 8 | 30.8 | 30.8 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x1.5** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 4 | 15.4 | 15.4 | 15.4 |
| 4.00 | 19 | 73.1 | 73.1 | 88.5 |
| 5.00 | 3 | 11.5 | 11.5 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x1.6** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 1 | 3.8 | 3.8 | 3.8 |
| 4.00 | 15 | 57.7 | 57.7 | 61.5 |
| 5.00 | 10 | 38.5 | 38.5 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

**Frequencies**

|  |  |  |
| --- | --- | --- |
| **Notes** | | |
| Output Created | | 17-FEB-2020 21:29:42 |
| Comments | |  |
| Input | Active Dataset | DataSet0 |
| Filter | <none> |
| Weight | <none> |
| Split File | <none> |
| N of Rows in Working Data File | 26 |
| Missing Value Handling | Definition of Missing | User-defined missing values are treated as missing. |
| Cases Used | Statistics are based on all cases with valid data. |
| Syntax | | FREQUENCIES VARIABLES=x2.1 x2.2 x2.3 x2.4 x2.5 x2.6  /STATISTICS=STDDEV MINIMUM MAXIMUM MEAN MEDIAN MODE  /ORDER=ANALYSIS. |
| Resources | Processor Time | 00:00:00,00 |
| Elapsed Time | 00:00:00,02 |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Statistics** | | | | | | | |
|  | | x2.1 | x2.2 | x2.3 | x2.4 | x2.5 | x2.6 |
| N | Valid | 26 | 26 | 26 | 26 | 26 | 26 |
| Missing | 0 | 0 | 0 | 0 | 0 | 0 |
| Mean | | 3.8462 | 4.3462 | 4.3846 | 4.4615 | 4.0769 | 4.1923 |
| Median | | 4.0000 | 4.0000 | 4.0000 | 4.0000 | 4.0000 | 4.0000 |
| Mode | | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 |
| Std. Deviation | | .78446 | .62880 | .49614 | .50839 | .74421 | .56704 |
| Minimum | | 2.00 | 3.00 | 4.00 | 4.00 | 2.00 | 3.00 |
| Maximum | | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 |

**Frequency Table**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x2.1** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 2.00 | 2 | 7.7 | 7.7 | 7.7 |
| 3.00 | 4 | 15.4 | 15.4 | 23.1 |
| 4.00 | 16 | 61.5 | 61.5 | 84.6 |
| 5.00 | 4 | 15.4 | 15.4 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x2.2** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 2 | 7.7 | 7.7 | 7.7 |
| 4.00 | 13 | 50.0 | 50.0 | 57.7 |
| 5.00 | 11 | 42.3 | 42.3 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x2.3** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 4.00 | 16 | 61.5 | 61.5 | 61.5 |
| 5.00 | 10 | 38.5 | 38.5 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x2.4** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 4.00 | 14 | 53.8 | 53.8 | 53.8 |
| 5.00 | 12 | 46.2 | 46.2 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x2.5** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 2.00 | 1 | 3.8 | 3.8 | 3.8 |
| 3.00 | 3 | 11.5 | 11.5 | 15.4 |
| 4.00 | 15 | 57.7 | 57.7 | 73.1 |
| 5.00 | 7 | 26.9 | 26.9 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x2.6** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 2 | 7.7 | 7.7 | 7.7 |
| 4.00 | 17 | 65.4 | 65.4 | 73.1 |
| 5.00 | 7 | 26.9 | 26.9 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

**Frequencies**

|  |  |  |
| --- | --- | --- |
| **Notes** | | |
| Output Created | | 18-FEB-2020 01:10:51 |
| Comments | |  |
| Input | Active Dataset | DataSet0 |
| Filter | <none> |
| Weight | <none> |
| Split File | <none> |
| N of Rows in Working Data File | 26 |
| Missing Value Handling | Definition of Missing | User-defined missing values are treated as missing. |
| Cases Used | Statistics are based on all cases with valid data. |
| Syntax | | FREQUENCIES VARIABLES=x3.1 x3.2 x3.3 x3.4  /STATISTICS=STDDEV MINIMUM MAXIMUM MEAN MEDIAN MODE  /ORDER=ANALYSIS. |
| Resources | Processor Time | 00:00:00,00 |
| Elapsed Time | 00:00:00,00 |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Statistics** | | | | | |
|  | | x3.1 | x3.2 | x3.3 | x3.4 |
| N | Valid | 26 | 26 | 26 | 26 |
| Missing | 0 | 0 | 0 | 0 |
| Mean | | 4.3077 | 4.5000 | 4.4231 | 4.3077 |
| Median | | 4.0000 | 5.0000 | 4.0000 | 4.0000 |
| Mode | | 4.00 | 5.00 | 4.00 | 4.00 |
| Std. Deviation | | .61769 | .58310 | .50383 | .61769 |
| Minimum | | 3.00 | 3.00 | 4.00 | 3.00 |
| Maximum | | 5.00 | 5.00 | 5.00 | 5.00 |

**Frequency Table**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x3.1** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 2 | 7.7 | 7.7 | 7.7 |
| 4.00 | 14 | 53.8 | 53.8 | 61.5 |
| 5.00 | 10 | 38.5 | 38.5 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x3.2** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 1 | 3.8 | 3.8 | 3.8 |
| 4.00 | 11 | 42.3 | 42.3 | 46.2 |
| 5.00 | 14 | 53.8 | 53.8 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x3.3** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 4.00 | 15 | 57.7 | 57.7 | 57.7 |
| 5.00 | 11 | 42.3 | 42.3 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x3.4** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 2 | 7.7 | 7.7 | 7.7 |
| 4.00 | 14 | 53.8 | 53.8 | 61.5 |
| 5.00 | 10 | 38.5 | 38.5 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

**Frequencies**

|  |  |  |
| --- | --- | --- |
| **Notes** | | |
| Output Created | | 18-FEB-2020 01:20:42 |
| Comments | |  |
| Input | Active Dataset | DataSet0 |
| Filter | <none> |
| Weight | <none> |
| Split File | <none> |
| N of Rows in Working Data File | 26 |
| Missing Value Handling | Definition of Missing | User-defined missing values are treated as missing. |
| Cases Used | Statistics are based on all cases with valid data. |
| Syntax | | FREQUENCIES VARIABLES=x4.1 x4.2 x4.3 x4.4 x4.5  /STATISTICS=STDDEV MINIMUM MAXIMUM MEAN MEDIAN MODE  /ORDER=ANALYSIS. |
| Resources | Processor Time | 00:00:00,00 |
| Elapsed Time | 00:00:00,00 |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Statistics** | | | | | | |
|  | | x4.1 | x4.2 | x4.3 | x4.4 | x4.5 |
| N | Valid | 26 | 26 | 26 | 26 | 26 |
| Missing | 0 | 0 | 0 | 0 | 0 |
| Mean | | 4.3462 | 4.1923 | 4.3077 | 4.2692 | 3.8462 |
| Median | | 4.0000 | 4.0000 | 4.0000 | 4.0000 | 4.0000 |
| Mode | | 5.00 | 4.00 | 4.00 | 4.00 | 4.00 |
| Std. Deviation | | .68948 | .56704 | .61769 | .66679 | .61269 |
| Minimum | | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Maximum | | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 |

**Frequency Table**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x4.1** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 3 | 11.5 | 11.5 | 11.5 |
| 4.00 | 11 | 42.3 | 42.3 | 53.8 |
| 5.00 | 12 | 46.2 | 46.2 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x4.2** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 2 | 7.7 | 7.7 | 7.7 |
| 4.00 | 17 | 65.4 | 65.4 | 73.1 |
| 5.00 | 7 | 26.9 | 26.9 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x4.3** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 2 | 7.7 | 7.7 | 7.7 |
| 4.00 | 14 | 53.8 | 53.8 | 61.5 |
| 5.00 | 10 | 38.5 | 38.5 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x4.4** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 3 | 11.5 | 11.5 | 11.5 |
| 4.00 | 13 | 50.0 | 50.0 | 61.5 |
| 5.00 | 10 | 38.5 | 38.5 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x4.5** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 7 | 26.9 | 26.9 | 26.9 |
| 4.00 | 16 | 61.5 | 61.5 | 88.5 |
| 5.00 | 3 | 11.5 | 11.5 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

**Frequencies**

|  |  |  |
| --- | --- | --- |
| **Notes** | | |
| Output Created | | 18-FEB-2020 01:30:55 |
| Comments | |  |
| Input | Active Dataset | DataSet3 |
| Filter | <none> |
| Weight | <none> |
| Split File | <none> |
| N of Rows in Working Data File | 26 |
| Missing Value Handling | Definition of Missing | User-defined missing values are treated as missing. |
| Cases Used | Statistics are based on all cases with valid data. |
| Syntax | | FREQUENCIES VARIABLES=x1.1 x1.2 x1.3 x1.4 x1.5 x1.6  /STATISTICS=STDDEV MINIMUM MAXIMUM MEAN MEDIAN MODE  /ORDER=ANALYSIS. |
| Resources | Processor Time | 00:00:00,00 |
| Elapsed Time | 00:00:00,00 |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Statistics** | | | | | | | |
|  | | x1.1 | x1.2 | x1.3 | x1.4 | x1.5 | x1.6 |
| N | Valid | 26 | 26 | 26 | 26 | 26 | 26 |
| Missing | 0 | 0 | 0 | 0 | 0 | 0 |
| Mean | | 4.1154 | 4.3077 | 4.5385 | 4.6538 | 4.5769 | 4.3462 |
| Median | | 4.0000 | 4.0000 | 5.0000 | 5.0000 | 5.0000 | 4.0000 |
| Mode | | 4.00 | 4.00 | 5.00 | 5.00 | 5.00 | 4.00 |
| Std. Deviation | | .51590 | .61769 | .58177 | .56159 | .50383 | .56159 |
| Minimum | | 3.00 | 3.00 | 3.00 | 3.00 | 4.00 | 3.00 |
| Maximum | | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 |

**Frequency Table**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x1.1** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 2 | 7.7 | 7.7 | 7.7 |
| 4.00 | 19 | 73.1 | 73.1 | 80.8 |
| 5.00 | 5 | 19.2 | 19.2 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x1.2** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 2 | 7.7 | 7.7 | 7.7 |
| 4.00 | 14 | 53.8 | 53.8 | 61.5 |
| 5.00 | 10 | 38.5 | 38.5 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x1.3** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 1 | 3.8 | 3.8 | 3.8 |
| 4.00 | 10 | 38.5 | 38.5 | 42.3 |
| 5.00 | 15 | 57.7 | 57.7 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x1.4** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 1 | 3.8 | 3.8 | 3.8 |
| 4.00 | 7 | 26.9 | 26.9 | 30.8 |
| 5.00 | 18 | 69.2 | 69.2 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x1.5** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 4.00 | 11 | 42.3 | 42.3 | 42.3 |
| 5.00 | 15 | 57.7 | 57.7 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x1.6** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 1 | 3.8 | 3.8 | 3.8 |
| 4.00 | 15 | 57.7 | 57.7 | 61.5 |
| 5.00 | 10 | 38.5 | 38.5 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

**Frequencies**

|  |  |  |
| --- | --- | --- |
| **Notes** | | |
| Output Created | | 18-FEB-2020 04:13:57 |
| Comments | |  |
| Input | Active Dataset | DataSet3 |
| Filter | <none> |
| Weight | <none> |
| Split File | <none> |
| N of Rows in Working Data File | 26 |
| Missing Value Handling | Definition of Missing | User-defined missing values are treated as missing. |
| Cases Used | Statistics are based on all cases with valid data. |
| Syntax | | FREQUENCIES VARIABLES=x2.1 x2.2 x2.3 x2.4 x2.5 x2.6  /STATISTICS=STDDEV MINIMUM MAXIMUM MEAN MEDIAN MODE  /ORDER=ANALYSIS. |
| Resources | Processor Time | 00:00:00,00 |
| Elapsed Time | 00:00:00,00 |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Statistics** | | | | | | | |
|  | | x2.1 | x2.2 | x2.3 | x2.4 | x2.5 | x2.6 |
| N | Valid | 26 | 26 | 26 | 26 | 26 | 26 |
| Missing | 0 | 0 | 0 | 0 | 0 | 0 |
| Mean | | 4.3846 | 4.5000 | 4.6538 | 4.5769 | 4.2692 | 4.5769 |
| Median | | 4.0000 | 5.0000 | 5.0000 | 5.0000 | 4.0000 | 5.0000 |
| Mode | | 4.00a | 5.00 | 5.00 | 5.00 | 4.00 | 5.00 |
| Std. Deviation | | .63730 | .64807 | .56159 | .64331 | .66679 | .64331 |
| Minimum | | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Maximum | | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 |
| a. Multiple modes exist. The smallest value is shown | | | | | | | |

**Frequency Table**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x2.1** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 2 | 7.7 | 7.7 | 7.7 |
| 4.00 | 12 | 46.2 | 46.2 | 53.8 |
| 5.00 | 12 | 46.2 | 46.2 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x2.2** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 2 | 7.7 | 7.7 | 7.7 |
| 4.00 | 9 | 34.6 | 34.6 | 42.3 |
| 5.00 | 15 | 57.7 | 57.7 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x2.3** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 1 | 3.8 | 3.8 | 3.8 |
| 4.00 | 7 | 26.9 | 26.9 | 30.8 |
| 5.00 | 18 | 69.2 | 69.2 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x2.4** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 2 | 7.7 | 7.7 | 7.7 |
| 4.00 | 7 | 26.9 | 26.9 | 34.6 |
| 5.00 | 17 | 65.4 | 65.4 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x2.5** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 3 | 11.5 | 11.5 | 11.5 |
| 4.00 | 13 | 50.0 | 50.0 | 61.5 |
| 5.00 | 10 | 38.5 | 38.5 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x2.6** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 2 | 7.7 | 7.7 | 7.7 |
| 4.00 | 7 | 26.9 | 26.9 | 34.6 |
| 5.00 | 17 | 65.4 | 65.4 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

**Frequencies**

|  |  |  |
| --- | --- | --- |
| **Notes** | | |
| Output Created | | 18-FEB-2020 04:21:07 |
| Comments | |  |
| Input | Active Dataset | DataSet3 |
| Filter | <none> |
| Weight | <none> |
| Split File | <none> |
| N of Rows in Working Data File | 26 |
| Missing Value Handling | Definition of Missing | User-defined missing values are treated as missing. |
| Cases Used | Statistics are based on all cases with valid data. |
| Syntax | | FREQUENCIES VARIABLES=x3.1 x3.2 x3.3 x3.4  /STATISTICS=STDDEV MINIMUM MAXIMUM MEAN MEDIAN MODE  /ORDER=ANALYSIS. |
| Resources | Processor Time | 00:00:00,00 |
| Elapsed Time | 00:00:00,00 |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Statistics** | | | | | |
|  | | x3.1 | x3.2 | x3.3 | x3.4 |
| N | Valid | 26 | 26 | 26 | 26 |
| Missing | 0 | 0 | 0 | 0 |
| Mean | | 4.2692 | 4.3846 | 4.2692 | 4.4615 |
| Median | | 4.0000 | 4.0000 | 4.0000 | 4.5000 |
| Mode | | 4.00 | 4.00a | 4.00 | 5.00 |
| Std. Deviation | | .66679 | .63730 | .60383 | .58177 |
| Minimum | | 3.00 | 3.00 | 3.00 | 3.00 |
| Maximum | | 5.00 | 5.00 | 5.00 | 5.00 |
| a. Multiple modes exist. The smallest value is shown | | | | | |

**Frequency Table**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x3.1** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 3 | 11.5 | 11.5 | 11.5 |
| 4.00 | 13 | 50.0 | 50.0 | 61.5 |
| 5.00 | 10 | 38.5 | 38.5 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x3.2** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 2 | 7.7 | 7.7 | 7.7 |
| 4.00 | 12 | 46.2 | 46.2 | 53.8 |
| 5.00 | 12 | 46.2 | 46.2 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x3.3** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 2 | 7.7 | 7.7 | 7.7 |
| 4.00 | 15 | 57.7 | 57.7 | 65.4 |
| 5.00 | 9 | 34.6 | 34.6 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x3.4** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 1 | 3.8 | 3.8 | 3.8 |
| 4.00 | 12 | 46.2 | 46.2 | 50.0 |
| 5.00 | 13 | 50.0 | 50.0 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

**Frequencies**

|  |  |  |
| --- | --- | --- |
| **Notes** | | |
| Output Created | | 18-FEB-2020 04:26:12 |
| Comments | |  |
| Input | Active Dataset | DataSet3 |
| Filter | <none> |
| Weight | <none> |
| Split File | <none> |
| N of Rows in Working Data File | 26 |
| Missing Value Handling | Definition of Missing | User-defined missing values are treated as missing. |
| Cases Used | Statistics are based on all cases with valid data. |
| Syntax | | FREQUENCIES VARIABLES=x4.1 x4.2 x4.3 x4.4 x4.5  /STATISTICS=STDDEV MINIMUM MAXIMUM MEAN MEDIAN MODE  /ORDER=ANALYSIS. |
| Resources | Processor Time | 00:00:00,00 |
| Elapsed Time | 00:00:00,00 |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Statistics** | | | | | | |
|  | | x4.1 | x4.2 | x4.3 | x4.4 | x4.5 |
| N | Valid | 26 | 26 | 26 | 26 | 26 |
| Missing | 0 | 0 | 0 | 0 | 0 |
| Mean | | 4.3846 | 4.1538 | 4.3462 | 4.3077 | 4.0385 |
| Median | | 4.0000 | 4.0000 | 4.0000 | 4.0000 | 4.0000 |
| Mode | | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 |
| Std. Deviation | | .57110 | .61269 | .62880 | .61769 | .66216 |
| Minimum | | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Maximum | | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 |

**Frequency Table**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x4.1** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 1 | 3.8 | 3.8 | 3.8 |
| 4.00 | 14 | 53.8 | 53.8 | 57.7 |
| 5.00 | 11 | 42.3 | 42.3 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x4.2** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 3 | 11.5 | 11.5 | 11.5 |
| 4.00 | 16 | 61.5 | 61.5 | 73.1 |
| 5.00 | 7 | 26.9 | 26.9 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x4.3** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 2 | 7.7 | 7.7 | 7.7 |
| 4.00 | 13 | 50.0 | 50.0 | 57.7 |
| 5.00 | 11 | 42.3 | 42.3 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x4.4** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 2 | 7.7 | 7.7 | 7.7 |
| 4.00 | 14 | 53.8 | 53.8 | 61.5 |
| 5.00 | 10 | 38.5 | 38.5 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **x4.5** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3.00 | 5 | 19.2 | 19.2 | 19.2 |
| 4.00 | 15 | 57.7 | 57.7 | 76.9 |
| 5.00 | 6 | 23.1 | 23.1 | 100.0 |
| Total | 26 | 100.0 | 100.0 |  |