

# **LAMPIRAN**



**ANGKET PENELITIAN (KUESIONER)**  
**INSTITUT INFORMATIKA DAN BISNIS DARMAJAYA**  
**FAKULTAS EKONOMI DAN BISNIS**

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Jalan Zainal Abidin Pagar Alam No.93 Lampung 35142

**KUESIONER**

**ANALISIS KEPUASAN MAHASISWA TERHADAP  
KUALITAS LAYANAN IIB DARMAJAYA**

**(Studi Pada Program Studi Sistem Komputer)**

**IDENTITAS PENELITI**

Nama :Sofriyani

NPM :1412110101

Jurusan :Manajemen

Alamat :Desa Karang Sari Kecamatan Muara Sungkai Kabupaten  
Lampung Utara

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## **Lampiran 1**

### **KUISIONER PENELITIAN NILAI HARAPAN ATAS LAYANAN PENDIDIKAN DI IIB DARMAJAYA BANDAR LAMPUNG**

**Kepada Yth,  
Mahasiswa/i IIB Darmajaya  
di –  
Bandar Lampung**

Saya adalah mahasiswa jurusan Manajemen Fakultas Bisnis dan Ekonomi IIB Darmajaya yang pada saat ini akan melakukan penelitian tentang “NILAI HARAPAN ATAS LAYANAN PENDIDIKAN DI IIB DARMAJAYA DI BANDAR LAMPUNG”

Guna penyelesaian penelitian ini, maka saya mohon kiranya Sdr/I dapat mengisi kuisisioner berikut ini dengan memilih salah satu jawaban yang paling sesuai menurut pendapat Anda. Pengisian kuisisioner ini semata-mata untuk mencari data yang objektif tentang Nilai Harapan Atas Layanan Pendidikan di IIB Darmajaya Bandar Lampung, sehingga diharapkan bermanfaat bagi kita semua.

Atas kesediaanya mengisi kuisisioner ini dan berpartisipasi dalam penelitian ini saya ucapkan terimakasih.

Hormat saya,

Sofriyani

### **Data Responden**

Berilah tanda silang (X) pada kolom yang telah disediakan sesuai dengan keadaan diri Anda.

Nama :

NPM :

Jurusan :  Manajemen  Akuntansi  Sistem Informasi  
 Sistem Komputer  Teknik Informatika

Angkatan :  2013  2014  2015  2016  2017

Usia :  17-20  21-24  25-28  >28

Jenis Kelamin :  Pria  Wanita

### **Petunjuk pengisian**

Jawablah pertanyaan di bawah ini menyangkut Anda dan pelayanan yang Anda rasakan dalam menggunakan layanan di Prodi Akuntansi. Berilah  $\surd$  (check) pada salah satu jawaban yang sesuai dengan pendapat Anda.

<b>Untuk Harapan Mahasiswa</b>	<b>Untuk Kinerja Prodi Rekayasa Komputer</b>
1. Tidak Mengharapkan (TH)	1. Tidak Puas (TP)
2. Kurang Mengharapkan (KH)	2. Kurang Puas (KP)
3. Cukup Mengharapkan (CH)	3. Cukup Puas (CP)
4. Mengharapkan (H)	4. Puas (P)
5. Sangat Mengharapkan (SH)	5. Sangat Puas (SP)





## Lampiran 4

### Hasil Frekuensi Tingkat Harapan

**h1**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	4	5.6	5.6	8.5
3	2	2.8	2.8	11.3
4	23	32.4	32.4	43.7
5	40	56.3	56.3	100.0
Total	71	100.0	100.0	

**h2**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	2	2.8	2.8	5.6
3	6	8.5	8.5	14.1
4	20	28.2	28.2	42.3
5	41	57.7	57.7	100.0
Total	71	100.0	100.0	

**h3**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	4	5.6	5.6	8.5
3	8	11.3	11.3	19.7
4	22	31.0	31.0	50.7
5	35	49.3	49.3	100.0
Total	71	100.0	100.0	

**h4**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	3	4.2	4.2	4.2
2	3	4.2	4.2	8.5
3	5	7.0	7.0	15.5
4	18	25.4	25.4	40.8
5	42	59.2	59.2	100.0
Total	71	100.0	100.0	

**h5**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	4	5.6	5.6	5.6
3	4	5.6	5.6	11.3
4	10	14.1	14.1	25.4
5	53	74.6	74.6	100.0
Total	71	100.0	100.0	

**h6**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	1	1.4	1.4	1.4
2	2	2.8	2.8	4.2
3	9	12.7	12.7	16.9
4	21	29.6	29.6	46.5
5	38	53.5	53.5	100.0
Total	71	100.0	100.0	

**h7**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	3	4.2	4.2	7.0
3	6	8.5	8.5	15.5
4	27	38.0	38.0	53.5
5	33	46.5	46.5	100.0
Total	71	100.0	100.0	

**h8**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	2	2.8	2.8	2.8
	2	4	5.6	5.6	8.5
	3	5	7.0	7.0	15.5
	4	24	33.8	33.8	49.3
	5	36	50.7	50.7	100.0
	Total	71	100.0	100.0	

**h9**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	1	1.4	1.4	1.4
	2	4	5.6	5.6	7.0
	3	2	2.8	2.8	9.9
	4	11	15.5	15.5	25.4
	5	53	74.6	74.6	100.0
	Total	71	100.0	100.0	

**h10**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	2	2.8	2.8	2.8
	2	3	4.2	4.2	7.0
	3	3	4.2	4.2	11.3
	4	24	33.8	33.8	45.1
	5	39	54.9	54.9	100.0
	Total	71	100.0	100.0	

**h11**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	4	5.6	5.6	5.6
	2	4	5.6	5.6	11.3
	3	5	7.0	7.0	18.3
	4	27	38.0	38.0	56.3
	5	31	43.7	43.7	100.0
	Total	71	100.0	100.0	

**h12**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	2	2.8	2.8	2.8
	2	3	4.2	4.2	7.0
	3	7	9.9	9.9	16.9
	4	32	45.1	45.1	62.0
	5	27	38.0	38.0	100.0
	Total	71	100.0	100.0	

**h13**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	2	2.8	2.8	2.8
	2	4	5.6	5.6	8.5
	3	5	7.0	7.0	15.5
	4	26	36.6	36.6	52.1
	5	34	47.9	47.9	100.0
	Total	71	100.0	100.0	



**h14**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	5	7.0	7.0	9.9
3	5	7.0	7.0	16.9
4	25	35.2	35.2	52.1
5	34	47.9	47.9	100.0
Total	71	100.0	100.0	

**h15**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	5	7.0	7.0	7.0
3	4	5.6	5.6	12.7
4	20	28.2	28.2	40.8
5	42	59.2	59.2	100.0
Total	71	100.0	100.0	

**h16**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	3	4.2	4.2	4.2
2	2	2.8	2.8	7.0
3	6	8.5	8.5	15.5
4	15	21.1	21.1	36.6
5	45	63.4	63.4	100.0
Total	71	100.0	100.0	

**h17**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	4	5.6	5.6	5.6
2	3	4.2	4.2	9.9
3	2	2.8	2.8	12.7
4	15	21.1	21.1	33.8
5	47	66.2	66.2	100.0
Total	71	100.0	100.0	

**h18**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	4	5.6	5.6	5.6
2	7	9.9	9.9	15.5
3	3	4.2	4.2	19.7
4	11	15.5	15.5	35.2
5	46	64.8	64.8	100.0
Total	71	100.0	100.0	

**h19**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	4	5.6	5.6	5.6
2	5	7.0	7.0	12.7
3	9	12.7	12.7	25.4
4	14	19.7	19.7	45.1
5	39	54.9	54.9	100.0
Total	71	100.0	100.0	

**h20**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	4	5.6	5.6	5.6
2	3	4.2	4.2	9.9
3	3	4.2	4.2	14.1
4	24	33.8	33.8	47.9
5	37	52.1	52.1	100.0
Total	71	100.0	100.0	

**h21**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	4	5.6	5.6	5.6
2	2	2.8	2.8	8.5
3	3	4.2	4.2	12.7
4	31	43.7	43.7	56.3
5	31	43.7	43.7	100.0
Total	71	100.0	100.0	

**h22**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	2	2.8	2.8	5.6
3	8	11.3	11.3	16.9
4	34	47.9	47.9	64.8
5	25	35.2	35.2	100.0
Total	71	100.0	100.0	

**h23**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	2	2.8	2.8	5.6
3	9	12.7	12.7	18.3
4	26	36.6	36.6	54.9
5	32	45.1	45.1	100.0
Total	71	100.0	100.0	

**h22**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	2	2.8	2.8	5.6
3	8	11.3	11.3	16.9
4	34	47.9	47.9	64.8
5	25	35.2	35.2	100.0
Total	71	100.0	100.0	

**h23**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	2	2.8	2.8	5.6
3	9	12.7	12.7	18.3
4	26	36.6	36.6	54.9
5	32	45.1	45.1	100.0
Total	71	100.0	100.0	

**h26**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	1	1.4	1.4	4.2
3	6	8.5	8.5	12.7
4	17	23.9	23.9	36.6
5	45	63.4	63.4	100.0
Total	71	100.0	100.0	

**h27**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	6	8.5	8.5	8.5
2	1	1.4	1.4	9.9
3	4	5.6	5.6	15.5
4	20	28.2	28.2	43.7
5	40	56.3	56.3	100.0
Total	71	100.0	100.0	

**h28**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	4	5.6	5.6	5.6
2	1	1.4	1.4	7.0
3	3	4.2	4.2	11.3
4	22	31.0	31.0	42.3
5	41	57.7	57.7	100.0
Total	71	100.0	100.0	

**h29**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	3	4.2	4.2	4.2
2	1	1.4	1.4	5.6
3	4	5.6	5.6	11.3
4	25	35.2	35.2	46.5
5	38	53.5	53.5	100.0
Total	71	100.0	100.0	

**h30**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	3	4.2	4.2	4.2
2	4	5.6	5.6	9.9
3	3	4.2	4.2	14.1
4	22	31.0	31.0	45.1
5	39	54.9	54.9	100.0
Total	71	100.0	100.0	

**h31**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	2	2.8	2.8	5.6
3	4	5.6	5.6	11.3
4	30	42.3	42.3	53.5
5	33	46.5	46.5	100.0
Total	71	100.0	100.0	

**h32**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	2	2.8	2.8	5.6
3	6	8.5	8.5	14.1
4	26	36.6	36.6	50.7
5	35	49.3	49.3	100.0
Total	71	100.0	100.0	

**h33**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	1	1.4	1.4	1.4
2	5	7.0	7.0	8.5
3	2	2.8	2.8	11.3
4	26	36.6	36.6	47.9
5	37	52.1	52.1	100.0
Total	71	100.0	100.0	

**h34**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	5	7.0	7.0	9.9
3	3	4.2	4.2	14.1
4	27	38.0	38.0	52.1
5	34	47.9	47.9	100.0
Total	71	100.0	100.0	

**h35**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	4	5.6	5.6	5.6
2	6	8.5	8.5	14.1
3	6	8.5	8.5	22.5
4	16	22.5	22.5	45.1
5	39	54.9	54.9	100.0
Total	71	100.0	100.0	

**h35**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	4	5.6	5.6	5.6
2	6	8.5	8.5	14.1
3	6	8.5	8.5	22.5
4	16	22.5	22.5	45.1
5	39	54.9	54.9	100.0
Total	71	100.0	100.0	

**h36**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	4	5.6	5.6	8.5
3	4	5.6	5.6	14.1
4	22	31.0	31.0	45.1
5	39	54.9	54.9	100.0
Total	71	100.0	100.0	

## Lampiran 5

### Hasil Frekuensi Tingkat Kinerja

**K1**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	2	2.8	2.8	5.6
3	34	47.9	47.9	53.5
4	29	40.8	40.8	94.4
5	4	5.6	5.6	100.0
Total	71	100.0	100.0	

**K2**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	3	4.2	4.2	4.2
2	7	9.9	9.9	14.1
3	26	36.6	36.6	50.7
4	33	46.5	46.5	97.2
5	2	2.8	2.8	100.0
Total	71	100.0	100.0	

**K3**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	4	5.6	5.6	5.6
2	12	16.9	16.9	22.5
3	32	45.1	45.1	67.6
4	20	28.2	28.2	95.8
5	3	4.2	4.2	100.0
Total	71	100.0	100.0	

**K4**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	4	5.6	5.6	5.6
2	8	11.3	11.3	16.9
3	34	47.9	47.9	64.8
4	24	33.8	33.8	98.6
5	1	1.4	1.4	100.0
Total	71	100.0	100.0	

**K5**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	6	8.5	8.5	11.3
3	18	25.4	25.4	36.6
4	38	53.5	53.5	90.1
5	7	9.9	9.9	100.0
Total	71	100.0	100.0	

**K6**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	4	5.6	5.6	5.6
2	17	23.9	23.9	29.6
3	30	42.3	42.3	71.8
4	19	26.8	26.8	98.6
5	1	1.4	1.4	100.0
Total	71	100.0	100.0	

**K7**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	3	4.2	4.2	4.2
2	9	12.7	12.7	16.9
3	30	42.3	42.3	59.2
4	25	35.2	35.2	94.4
5	4	5.6	5.6	100.0
Total	71	100.0	100.0	

**K8**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	9	12.7	12.7	12.7
2	21	29.6	29.6	42.3
3	23	32.4	32.4	74.6
4	17	23.9	23.9	98.6
5	1	1.4	1.4	100.0
Total	71	100.0	100.0	

**K9**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	6	8.5	8.5	8.5
2	16	22.5	22.5	31.0
3	25	35.2	35.2	66.2
4	23	32.4	32.4	98.6
5	1	1.4	1.4	100.0
Total	71	100.0	100.0	

**K10**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	12	16.9	16.9	16.9
2	17	23.9	23.9	40.8
3	25	35.2	35.2	76.1
4	15	21.1	21.1	97.2
5	2	2.8	2.8	100.0
Total	71	100.0	100.0	

**K11**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	10	14.1	14.1	14.1
2	10	14.1	14.1	28.2
3	23	32.4	32.4	60.6
4	21	29.6	29.6	90.1
5	7	9.9	9.9	100.0
Total	71	100.0	100.0	

**K12**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	4	5.6	5.6	8.5
3	11	15.5	15.5	23.9
4	30	42.3	42.3	66.2
5	24	33.8	33.8	100.0
Total	71	100.0	100.0	

**K13**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	1	1.4	1.4	1.4
2	5	7.0	7.0	8.5
3	11	15.5	15.5	23.9
4	28	39.4	39.4	63.4
5	26	36.6	36.6	100.0
Total	71	100.0	100.0	

**K14**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	3	4.2	4.2	7.0
3	13	18.3	18.3	25.4
4	37	52.1	52.1	77.5
5	16	22.5	22.5	100.0
Total	71	100.0	100.0	

**K15**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	2	2.8	2.8	5.6
3	8	11.3	11.3	16.9
4	32	45.1	45.1	62.0
5	27	38.0	38.0	100.0
Total	71	100.0	100.0	

**K16**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	4	5.6	5.6	5.6
2	7	9.9	9.9	15.5
3	21	29.6	29.6	45.1
4	30	42.3	42.3	87.3
5	9	12.7	12.7	100.0
Total	71	100.0	100.0	

**K17**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	4	5.6	5.6	5.6
2	7	9.9	9.9	15.5
3	33	46.5	46.5	62.0
4	24	33.8	33.8	95.8
5	3	4.2	4.2	100.0
Total	71	100.0	100.0	

**K18**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	7	9.9	9.9	12.7
3	31	43.7	43.7	56.3
4	21	29.6	29.6	85.9
5	10	14.1	14.1	100.0
Total	71	100.0	100.0	

**K19**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	1	1.4	1.4	1.4
2	17	23.9	23.9	25.4
3	31	43.7	43.7	69.0
4	17	23.9	23.9	93.0
5	5	7.0	7.0	100.0
Total	71	100.0	100.0	

**K20**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	13	18.3	18.3	21.1
3	23	32.4	32.4	53.5
4	27	38.0	38.0	91.5
5	6	8.5	8.5	100.0
Total	71	100.0	100.0	

**K21**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	5	7.0	7.0	9.9
3	15	21.1	21.1	31.0
4	35	49.3	49.3	80.3
5	14	19.7	19.7	100.0
Total	71	100.0	100.0	

**K22**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	6	8.5	8.5	8.5
2	4	5.6	5.6	14.1
3	20	28.2	28.2	42.3
4	35	49.3	49.3	91.5
5	6	8.5	8.5	100.0
Total	71	100.0	100.0	

**K23**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	4	5.6	5.6	5.6
2	6	8.5	8.5	14.1
3	18	25.4	25.4	39.4
4	36	50.7	50.7	90.1
5	7	9.9	9.9	100.0
Total	71	100.0	100.0	

**K24**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	4	5.6	5.6	5.6
2	15	21.1	21.1	26.8
3	20	28.2	28.2	54.9
4	25	35.2	35.2	90.1
5	7	9.9	9.9	100.0
Total	71	100.0	100.0	

**K25**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	14	19.7	19.7	22.5
3	32	45.1	45.1	67.6
4	18	25.4	25.4	93.0
5	5	7.0	7.0	100.0
Total	71	100.0	100.0	

**K26**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	6	8.5	8.5	8.5
2	7	9.9	9.9	18.3
3	20	28.2	28.2	46.5
4	32	45.1	45.1	91.5
5	6	8.5	8.5	100.0
Total	71	100.0	100.0	

**K27**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	2	2.8	2.8	5.6
3	5	7.0	7.0	12.7
4	32	45.1	45.1	57.7
5	30	42.3	42.3	100.0
Total	71	100.0	100.0	

**K28**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	12	16.9	16.9	19.7
3	22	31.0	31.0	50.7
4	21	29.6	29.6	80.3
5	14	19.7	19.7	100.0
Total	71	100.0	100.0	

**K29**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	1	1.4	1.4	1.4
2	3	4.2	4.2	5.6
3	17	23.9	23.9	29.6
4	40	56.3	56.3	85.9
5	10	14.1	14.1	100.0
Total	71	100.0	100.0	

**K30**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	4	5.6	5.6	5.6
2	5	7.0	7.0	12.7
3	17	23.9	23.9	36.6
4	38	53.5	53.5	90.1
5	7	9.9	9.9	100.0
Total	71	100.0	100.0	



**K31**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	10	14.1	14.1	16.9
3	20	28.2	28.2	45.1
4	28	39.4	39.4	84.5
5	11	15.5	15.5	100.0
Total	71	100.0	100.0	

**K32**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	2	2.8	2.8	5.6
3	21	29.6	29.6	35.2
4	36	50.7	50.7	85.9
5	10	14.1	14.1	100.0
Total	71	100.0	100.0	

**K33**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	1	1.4	1.4	1.4
2	4	5.6	5.6	7.0
3	20	28.2	28.2	35.2
4	32	45.1	45.1	80.3
5	14	19.7	19.7	100.0
Total	71	100.0	100.0	

**K34**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	2	2.8	2.8	5.6
3	30	42.3	42.3	47.9
4	31	43.7	43.7	91.5
5	6	8.5	8.5	100.0
Total	71	100.0	100.0	

**K35**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	3	4.2	4.2	7.0
3	29	40.8	40.8	47.9
4	32	45.1	45.1	93.0
5	5	7.0	7.0	100.0
Total	71	100.0	100.0	

**K36**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1	2	2.8	2.8	2.8
2	4	5.6	5.6	8.5
3	25	35.2	35.2	43.7
4	35	49.3	49.3	93.0
5	5	7.0	7.0	100.0
Total	71	100.0	100.0	



# Lampiran 6

## Hasil Uji Validitas Kinerja

		Correlation																																			
		K1	K2	K3	K4	K5	K6	K7	K8	K9	K10	K11	K12	K13	K14	K15	K16	K17	K18	K19	K20	K21	K22	K23	K24	K25	K26	K27	K28	K29	K30	K31	K32	K33	K34	K35	K36
K1 Pearson Correlation	1	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89	0.89
Sign (D-tailed)		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30

\* Correlation is significant at the 0.05 level (2-tailed).

\* Correlation is significant at the 0.01 level (2-tailed).

## Lampiran 8

### Hasil Reliability Kinerja

#### Reliability Statistics

Cronbach's Alpha	N of Items
.913	36

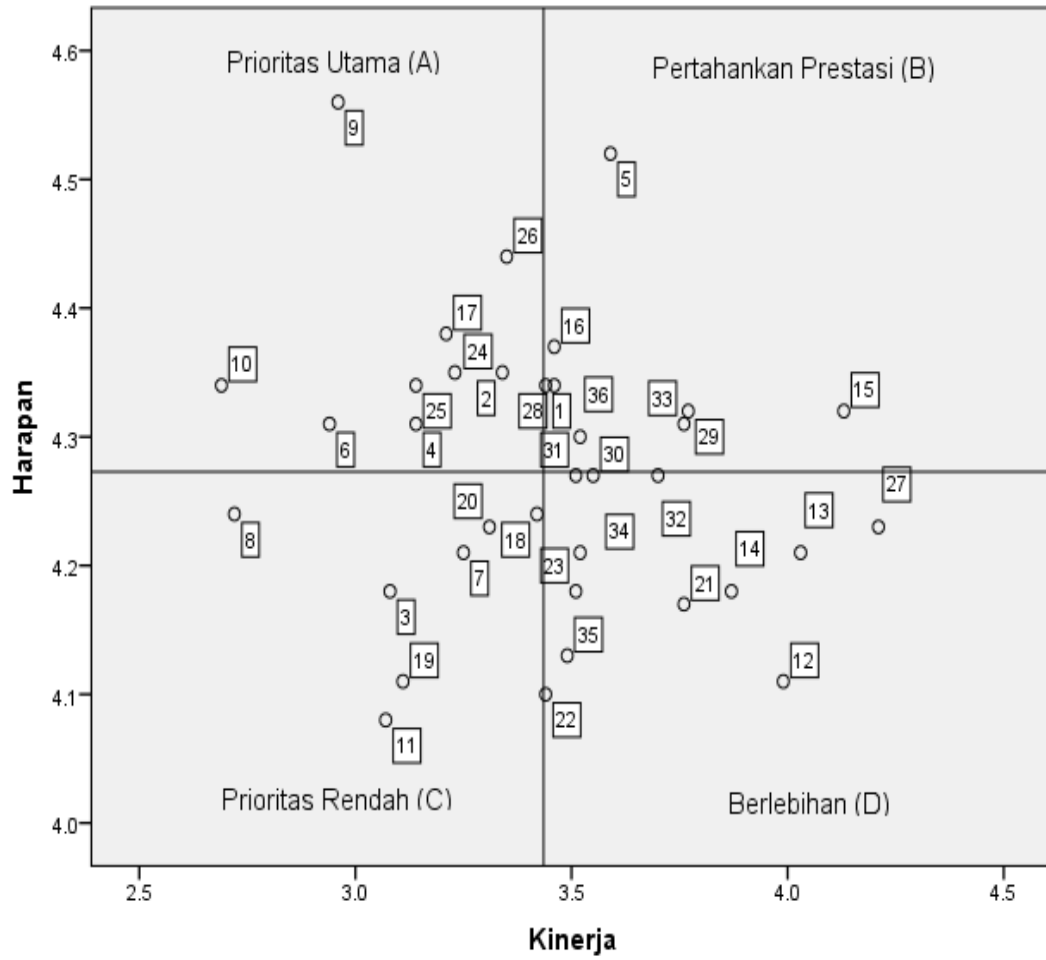
### Hasil Reliability Harapan

#### Reliability Statistics

Cronbach's Alpha	N of Items
.891	36

## Lampiran 9

### Hasil Diagram Kartesius



**Lampiran 10**

**Tabel Sampel**

**Lampiran 9**

**Hasil Diagram Kartesius**

Lampiran 10

Tabel Sampel

**TABEL 5.1**  
**PENENTUAN JUMLAH SAMPEL DARI POPULASI TERTENTU**  
**DENGAN TARAF KESALAHAN 1%, 5%, DAN 10%**

N	s			N	s			N	s		
	1%	5%	10%		1%	5%	10%		1%	5%	10%
10	10	10	10	280	197	155	138	2800	537	310	247
15	15	14	14	290	202	158	140	3000	543	312	248
20	19	19	19	300	207	161	143	3500	558	317	251
25	24	23	23	320	216	167	147	4000	569	320	254
30	29	28	27	340	225	172	151	4500	578	323	255
35	33	32	31	360	234	177	155	5000	586	326	257
40	38	36	35	380	242	182	158	6000	598	329	259
45	42	40	39	400	250	186	162	7000	606	332	261
50	47	44	42	420	257	191	165	8000	613	334	263
55	51	48	46	440	265	195	168	9000	618	335	263
60	55	51	49	460	272	198	171	10000	622	336	263
65	59	55	53	480	279	202	173	15000	635	340	266
70	63	58	56	500	285	205	176	20000	642	342	267
75	67	62	59	550	301	213	182	30000	649	344	268
80	71	65	62	600	315	221	187	40000	653	345	269
85	75	68	65	650	329	227	191	50000	655	346	269
90	79	72	68	700	341	233	195	75000	658	346	270
95	83	75	71	750	352	238	199	100000	659	347	270
100	87	78	73	800	363	243	202	150000	661	347	270
110	94	84	78	850	373	247	205	200000	661	347	270
120	102	89	83	900	382	251	208	250000	662	348	270
130	109	95	88	950	391	255	211	300000	662	348	270
140	116	100	92	1000	399	258	213	350000	662	348	270
150	122	105	97	1100	414	265	217	400000	662	348	270
160	129	110	101	1200	427	270	221	450000	663	348	270
170	135	114	105	1300	440	275	224	500000	663	348	270
180	142	119	108	1400	450	279	227	550000	663	348	270
190	148	123	112	1500	460	283	229	600000	663	348	270
200	154	127	115	1600	469	286	232	650000	663	348	270
210	160	131	118	1700	477	289	234	700000	663	348	270
220	165	135	122	1800	485	292	235	750000	663	348	270
230	171	139	125	1900	492	294	237	800000	663	348	271
240	176	142	127	2000	498	297	238	850000	663	348	271
250	182	146	130	2200	510	301	241	900000	663	348	271
260	187	149	133	2400	520	304	243	950000	663	348	271
270	192	152	135	2600	529	307	245	1000000	663	348	271
								∞	664	349	272