1. **Tabulasi Kusioner**

**Data Tabulasi Kuisioner Variabel Kualitas Sistem**

|  |  |  |  |
| --- | --- | --- | --- |
| **Responden** | **Kualitas Sistem** | **Total** | **X1** |
| **P1** | **P2** | **P3** | **P4** | **P5** | **P6** | **P7** |
| 1 | 5 | 5 | 6 | 5 | 6 | 5 | 5 | 37 |  5.29  |
| 2 | 5 | 5 | 5 | 5 | 6 | 6 | 5 | 37 |  5.29  |
| 3 | 5 | 5 | 5 | 4 | 5 | 5 | 6 | 35 |  5.00  |
| 4 | 5 | 5 | 5 | 4 | 5 | 5 | 6 | 35 |  5.00  |
| 5 | 5 | 5 | 5 | 4 | 6 | 6 | 6 | 37 |  5.29  |
| 6 | 5 | 5 | 6 | 5 | 6 | 6 | 5 | 38 |  5.43  |
| 7 | 5 | 5 | 5 | 5 | 6 | 5 | 5 | 36 |  5.14  |
| 8 | 5 | 5 | 6 | 6 | 6 | 6 | 6 | 40 |  5.71  |
| 9 | 5 | 5 | 5 | 5 | 5 | 5 | 6 | 36 |  5.14  |
| 10 | 5 | 5 | 5 | 5 | 5 | 6 | 6 | 37 |  5.29  |
| 11 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 35 |  5.00  |
| 12 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 35 |  5.00  |
| 13 | 5 | 5 | 5 | 6 | 5 | 5 | 5 | 36 |  5.14  |
| 14 | 5 | 5 | 5 | 5 | 5 | 5 | 6 | 36 |  5.14  |
| 15 | 5 | 5 | 5 | 5 | 6 | 5 | 4 | 35 |  5.00  |
| 16 | 5 | 5 | 5 | 5 | 6 | 5 | 6 | 37 |  5.29  |
| 17 | 5 | 5 | 5 | 5 | 5 | 6 | 5 | 36 |  5.14  |
| 18 | 5 | 5 | 6 | 5 | 6 | 5 | 5 | 37 |  5.29  |
| 19 | 5 | 6 | 5 | 4 | 5 | 4 | 4 | 33 |  4.71  |
| 20 | 5 | 5 | 5 | 5 | 6 | 5 | 5 | 36 |  5.14  |
| 21 | 5 | 5 | 5 | 5 | 6 | 5 | 5 | 36 |  5.14  |
| 22 | 5 | 6 | 6 | 6 | 5 | 5 | 5 | 38 |  5.43  |
| 23 | 5 | 5 | 5 | 5 | 6 | 5 | 5 | 36 |  5.14  |
| 24 | 5 | 5 | 6 | 5 | 6 | 6 | 5 | 38 |  5.43  |
| 25 | 5 | 5 | 6 | 4 | 6 | 5 | 5 | 36 |  5.14  |
| 26 | 2 | 4 | 5 | 5 | 6 | 4 | 6 | 32 |  4.57  |
| 27 | 2 | 2 | 5 | 3 | 5 | 5 | 4 | 26 |  3.71  |
| 28 | 2 | 5 | 5 | 4 | 5 | 5 | 4 | 30 |  4.29  |
| 29 | 2 | 5 | 5 | 3 | 5 | 5 | 5 | 30 |  4.29  |
| 30 | 2 | 5 | 5 | 5 | 5 | 5 | 4 | 31 |  4.43  |
| 31 | 2 | 4 | 5 | 5 | 5 | 5 | 6 | 32 |  4.57  |
| 32 | 2 | 5 | 5 | 5 | 5 | 5 | 5 | 32 |  4.57  |
| 33 | 2 | 5 | 6 | 5 | 6 | 5 | 5 | 34 |  4.86  |
| 34 | 2 | 4 | 5 | 5 | 5 | 4 | 5 | 30 |  4.29  |
| 35 | 2 | 5 | 5 | 5 | 6 | 5 | 33 |  4.71  |

**Data Tabulasi Kuisioner Variabel Kualitas Informasi**

|  |  |  |  |
| --- | --- | --- | --- |
| **Responden** | **Kualitas Sistem** | **Total** | **X1** |
| **P1** | **P2** | **P3** | **P4** | **P5** | **P6** | **P7** |
| 1 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 35 |  5.00  |
| 2 | 4 | 5 | 4 | 5 | 5 | 5 | 5 | 33 |  4.71  |
| 3 | 3 | 4 | 4 | 5 | 4 | 5 | 5 | 30 |  4.29  |
| 4 | 4 | 5 | 5 | 4 | 5 | 5 | 5 | 33 |  4.71  |
| 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 35 |  5.00  |
| 6 | 5 | 5 | 4 | 5 | 5 | 5 | 5 | 34 |  4.86  |
| 7 | 5 | 5 | 5 | 5 | 6 | 5 | 5 | 36 |  5.14  |
| 8 | 5 | 5 | 5 | 4 | 5 | 5 | 5 | 34 |  4.86  |
| 9 | 3 | 5 | 5 | 5 | 5 | 5 | 5 | 33 |  4.71  |
| 10 | 5 | 5 | 5 | 5 | 6 | 5 | 5 | 36 |  5.14  |
| 11 | 5 | 5 | 2 | 5 | 5 | 5 | 5 | 32 |  4.57  |
| 12 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 35 |  5.00  |
| 13 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 35 |  5.00  |
| 14 | 5 | 5 | 2 | 4 | 5 | 5 | 5 | 31 |  4.43  |
| 15 | 3 | 5 | 4 | 5 | 5 | 5 | 5 | 32 |  4.57  |
| 16 | 5 | 5 | 4 | 5 | 5 | 5 | 5 | 34 |  4.86  |
| 17 | 5 | 4 | 5 | 5 | 4 | 4 | 5 | 32 |  4.57  |
| 18 | 5 | 5 | 3 | 5 | 5 | 5 | 5 | 33 |  4.71  |
| 19 | 3 | 4 | 2 | 4 | 4 | 5 | 5 | 27 |  3.86  |
| 20 | 5 | 4 | 4 | 5 | 5 | 5 | 5 | 33 |  4.71  |
| 21 | 5 | 5 | 5 | 5 | 5 | 6 | 5 | 36 |  5.14  |
| 22 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 34 |  4.86  |
| 23 | 4 | 4 | 2 | 5 | 5 | 4 | 4 | 28 |  4.00  |
| 24 | 5 | 4 | 4 | 6 | 5 | 5 | 5 | 34 |  4.86  |
| 25 | 4 | 5 | 5 | 5 | 4 | 5 | 5 | 33 |  4.71  |
| 26 | 3 | 5 | 3 | 6 | 4 | 6 | 6 | 33 |  4.71  |
| 27 | 3 | 4 | 2 | 3 | 5 | 4 | 4 | 25 |  3.57  |
| 28 | 3 | 4 | 2 | 4 | 4 | 4 | 4 | 25 |  3.57  |
| 29 | 5 | 5 | 2 | 4 | 5 | 5 | 4 | 30 |  4.29  |
| 30 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 35 |  5.00  |
| 31 | 3 | 4 | 5 | 6 | 5 | 4 | 6 | 33 |  4.71  |
| 32 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 35 |  5.00  |
| 33 | 4 | 5 | 5 | 6 | 5 | 5 | 5 | 35 |  5.00  |
| 34 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 35 |  5.00  |
| 35 | 5 | 4 | 3 | 5 | 5 | 5 | 5 | 32 |  4.57  |

**Data Tabulasi Kuisioner Variabel Persepsi Kegunaan**

|  |  |  |  |
| --- | --- | --- | --- |
| **Responden** | **Persepsi Kegunaan** | **Total** | **X3** |
| **P1** | **P2** | **P3** | **P4** | **P5** | **P6** |
| 1 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 2 | 5 | 4 | 5 | 5 | 5 | 4 | 28 |  4.67  |
| 3 | 3 | 4 | 5 | 5 | 6 | 6 | 29 |  4.83  |
| 4 | 4 | 5 | 5 | 4 | 5 | 4 | 27 |  4.50  |
| 5 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 6 | 5 | 5 | 6 | 6 | 6 | 5 | 33 |  5.50  |
| 7 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 8 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 9 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 10 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 11 | 5 | 5 | 4 | 4 | 4 | 5 | 27 |  4.50  |
| 12 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 13 | 5 | 5 | 4 | 5 | 5 | 4 | 28 |  4.67  |
| 14 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 15 | 4 | 5 | 4 | 4 | 4 | 4 | 25 |  4.17  |
| 16 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 17 | 4 | 5 | 4 | 4 | 4 | 4 | 25 |  4.17  |
| 18 | 4 | 5 | 5 | 5 | 4 | 5 | 28 |  4.67  |
| 19 | 4 | 4 | 4 | 5 | 5 | 5 | 27 |  4.50  |
| 20 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 21 | 5 | 5 | 5 | 5 | 5 | 4 | 29 |  4.83  |
| 22 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 23 | 5 | 4 | 5 | 4 | 4 | 5 | 27 |  4.50  |
| 24 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 25 | 5 | 5 | 4 | 5 | 5 | 5 | 29 |  4.83  |
| 26 | 5 | 4 | 4 | 4 | 4 | 5 | 26 |  4.33  |
| 27 | 3 | 5 | 4 | 4 | 4 | 4 | 24 |  4.00  |
| 28 | 4 | 3 | 3 | 4 | 4 | 4 | 22 |  3.67  |
| 29 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |  4.00  |
| 30 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 31 | 5 | 4 | 4 | 4 | 4 | 5 | 26 |  4.33  |
| 32 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 33 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 34 | 5 | 5 | 5 | 5 | 5 | 4 | 29 |  4.83  |
| 35 | 5 | 5 | 5 | 5 | 4 | 5 | 29 |  4.83  |

**Data Tabulasi Kuisioner Variabel Kepuasan Pengguna**

|  |  |  |  |
| --- | --- | --- | --- |
| **Responden** | **Kepuasan Pengguna** | **Total** | **Y** |
| **P1** | **P2** | **P3** | **P4** | **P5** | **P6** |
| 1 | 4 | 5 | 5 | 5 | 5 | 5 | 29 |  4.83  |
| 2 | 5 | 5 | 4 | 5 | 5 | 5 | 29 |  4.83  |
| 3 | 5 | 4 | 4 | 4 | 5 | 5 | 27 |  4.50  |
| 4 | 4 | 5 | 4 | 5 | 4 | 5 | 27 |  4.50  |
| 5 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 6 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 7 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 8 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 9 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 10 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 11 | 5 | 5 | 5 | 5 | 5 | 4 | 29 |  4.83  |
| 12 | 5 | 4 | 4 | 5 | 5 | 4 | 27 |  4.50  |
| 13 | 5 | 5 | 4 | 5 | 5 | 5 | 29 |  4.83  |
| 14 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 15 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 16 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 17 | 5 | 5 | 5 | 5 | 5 | 4 | 29 |  4.83  |
| 18 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 19 | 5 | 5 | 5 | 5 | 4 | 5 | 29 |  4.83  |
| 20 | 5 | 5 | 5 | 4 | 5 | 5 | 29 |  4.83  |
| 21 | 5 | 4 | 5 | 5 | 5 | 5 | 29 |  4.83  |
| 22 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 23 | 5 | 5 | 5 | 4 | 4 | 4 | 27 |  4.50  |
| 24 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 25 | 5 | 4 | 5 | 5 | 5 | 5 | 29 |  4.83  |
| 26 | 5 | 4 | 4 | 4 | 4 | 4 | 25 |  4.17  |
| 27 | 5 | 4 | 4 | 4 | 4 | 4 | 25 |  4.17  |
| 28 | 2 | 3 | 3 | 3 | 4 | 5 | 20 |  3.33  |
| 29 | 5 | 4 | 4 | 4 | 4 | 4 | 25 |  4.17  |
| 30 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 31 | 5 | 4 | 4 | 4 | 4 | 4 | 25 |  4.17  |
| 32 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |  5.00  |
| 33 | 5 | 5 | 5 | 4 | 4 | 5 | 28 |  4.67  |
| 34 | 5 | 4 | 5 | 5 | 5 | 5 | 29 |  4.83  |
| 35 | 5 | 5 | 5 | 5 | 5 | 4 | 29 |  4.83  |

1. **Uji Validitas**
2. **Uji Validitas Y (Kepuasan Pengguna)**

|  |
| --- |
| **Correlations** |
|  | Y | Y | Y | Y | Y | Y | Y |
| Y | Pearson Correlation | 1 | .447\*\* | .548\*\* | .471\*\* | .327\* | -.155 | .635\*\* |
| Sig. (1-tailed) |  | .004 | .000 | .002 | .027 | .187 | .000 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| Y | Pearson Correlation | .447\*\* | 1 | .686\*\* | .627\*\* | .397\*\* | .272 | .800\*\* |
| Sig. (1-tailed) | .004 |  | .000 | .000 | .009 | .057 | .000 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| Y | Pearson Correlation | .548\*\* | .686\*\* | 1 | .627\*\* | .522\*\* | .272 | .851\*\* |
| Sig. (1-tailed) | .000 | .000 |  | .000 | .001 | .057 | .000 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| Y | Pearson Correlation | .471\*\* | .627\*\* | .627\*\* | 1 | .694\*\* | .311\* | .858\*\* |
| Sig. (1-tailed) | .002 | .000 | .000 |  | .000 | .035 | .000 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| Y | Pearson Correlation | .327\* | .397\*\* | .522\*\* | .694\*\* | 1 | .402\*\* | .749\*\* |
| Sig. (1-tailed) | .027 | .009 | .001 | .000 |  | .008 | .000 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| Y | Pearson Correlation | -.155 | .272 | .272 | .311\* | .402\*\* | 1 | .448\*\* |
| Sig. (1-tailed) | .187 | .057 | .057 | .035 | .008 |  | .003 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| Y | Pearson Correlation | .635\*\* | .800\*\* | .851\*\* | .858\*\* | .749\*\* | .448\*\* | 1 |
| Sig. (1-tailed) | .000 | .000 | .000 | .000 | .000 | .003 |  |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| \*\*. Correlation is significant at the 0.01 level (1-tailed). |
| \*. Correlation is significant at the 0.05 level (1-tailed). |

|  |
| --- |
| **Correlations** |
|  | X1 | X1 | X1 | X1 | X1 | X1 | X1 | X1 |
| X1 | Pearson Correlation | 1 | .494\*\* | .194 | .284\* | .235 | .381\* | .240 | .833\*\* |
| Sig. (1-tailed) |  | .001 | .133 | .049 | .087 | .012 | .082 | .000 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| X1 | Pearson Correlation | .494\*\* | 1 | .209 | .358\* | .087 | .128 | .041 | .608\*\* |
| Sig. (1-tailed) | .001 |  | .114 | .017 | .310 | .232 | .407 | .000 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| X1 | Pearson Correlation | .194 | .209 | 1 | .265 | .424\*\* | .272 | -.015 | .462\*\* |
| Sig. (1-tailed) | .133 | .114 |  | .062 | .006 | .057 | .465 | .003 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| X1 | Pearson Correlation | .284\* | .358\* | .265 | 1 | .206 | .148 | .201 | .587\*\* |
| Sig. (1-tailed) | .049 | .017 | .062 |  | .118 | .199 | .124 | .000 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| X1 | Pearson Correlation | .235 | .087 | .424\*\* | .206 | 1 | .225 | .051 | .463\*\* |
| Sig. (1-tailed) | .087 | .310 | .006 | .118 |  | .097 | .385 | .003 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| X1 | Pearson Correlation | .381\* | .128 | .272 | .148 | .225 | 1 | .208 | .546\*\* |
| Sig. (1-tailed) | .012 | .232 | .057 | .199 | .097 |  | .115 | .000 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| X1 | Pearson Correlation | .240 | .041 | -.015 | .201 | .051 | .208 | 1 | .434\*\* |
| Sig. (1-tailed) | .082 | .407 | .465 | .124 | .385 | .115 |  | .005 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| X1 | Pearson Correlation | .833\*\* | .608\*\* | .462\*\* | .587\*\* | .463\*\* | .546\*\* | .434\*\* | 1 |
| Sig. (1-tailed) | .000 | .000 | .003 | .000 | .003 | .000 | .005 |  |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| \*\*. Correlation is significant at the 0.01 level (1-tailed). |
| \*. Correlation is significant at the 0.05 level (1-tailed). |

1. **Uji Validitas X1 (Kualitas Sistem)**
2. **Uji Validitas X2 (Kualitas Informasi)**

|  |
| --- |
| **Correlations** |
|  | X2 | X2 | X2 | X2 | X2 | X2 | X2 | X2 |
| X2 | Pearson Correlation | 1 | .379\* | .278 | .088 | .422\*\* | .249 | -.017 | .604\*\* |
| Sig. (1-tailed) |  | .012 | .053 | .308 | .006 | .074 | .462 | .000 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| X2 | Pearson Correlation | .379\* | 1 | .390\* | .087 | .334\* | .597\*\* | .220 | .639\*\* |
| Sig. (1-tailed) | .012 |  | .010 | .309 | .025 | .000 | .102 | .000 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| X2 | Pearson Correlation | .278 | .390\* | 1 | .432\*\* | .206 | .225 | .475\*\* | .801\*\* |
| Sig. (1-tailed) | .053 | .010 |  | .005 | .118 | .097 | .002 | .000 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| X2 | Pearson Correlation | .088 | .087 | .432\*\* | 1 | .040 | .278 | .646\*\* | .588\*\* |
| Sig. (1-tailed) | .308 | .309 | .005 |  | .409 | .053 | .000 | .000 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| X2 | Pearson Correlation | .422\*\* | .334\* | .206 | .040 | 1 | .076 | -.041 | .454\*\* |
| Sig. (1-tailed) | .006 | .025 | .118 | .409 |  | .331 | .408 | .003 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| X2 | Pearson Correlation | .249 | .597\*\* | .225 | .278 | .076 | 1 | .449\*\* | .561\*\* |
| Sig. (1-tailed) | .074 | .000 | .097 | .053 | .331 |  | .003 | .000 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| X2 | Pearson Correlation | -.017 | .220 | .475\*\* | .646\*\* | -.041 | .449\*\* | 1 | .582\*\* |
| Sig. (1-tailed) | .462 | .102 | .002 | .000 | .408 | .003 |  | .000 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| X2 | Pearson Correlation | .604\*\* | .639\*\* | .801\*\* | .588\*\* | .454\*\* | .561\*\* | .582\*\* | 1 |
| Sig. (1-tailed) | .000 | .000 | .000 | .000 | .003 | .000 | .000 |  |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| \*. Correlation is significant at the 0.05 level (1-tailed). |
| \*\*. Correlation is significant at the 0.01 level (1-tailed). |

1. **Uji Validitas X4 (Persepsi Kegunaan)**

|  |
| --- |
| **Correlations** |
|  | X4 | X4 | X4 | X4 | X4 | X4 | X4 |
| X3 | Pearson Correlation | 1 | .317\* | .394\*\* | .417\*\* | .196 | .217 | .603\*\* |
| Sig. (1-tailed) |  | .032 | .010 | .006 | .130 | .105 | .000 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| X3 | Pearson Correlation | .317\* | 1 | .516\*\* | .424\*\* | .279 | .079 | .603\*\* |
| Sig. (1-tailed) | .032 |  | .001 | .006 | .052 | .326 | .000 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| X3 | Pearson Correlation | .394\*\* | .516\*\* | 1 | .716\*\* | .646\*\* | .417\*\* | .863\*\* |
| Sig. (1-tailed) | .010 | .001 |  | .000 | .000 | .006 | .000 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| X3 | Pearson Correlation | .417\*\* | .424\*\* | .716\*\* | 1 | .798\*\* | .424\*\* | .878\*\* |
| Sig. (1-tailed) | .006 | .006 | .000 |  | .000 | .006 | .000 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| X3 | Pearson Correlation | .196 | .279 | .646\*\* | .798\*\* | 1 | .383\* | .769\*\* |
| Sig. (1-tailed) | .130 | .052 | .000 | .000 |  | .012 | .000 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| X3 | Pearson Correlation | .217 | .079 | .417\*\* | .424\*\* | .383\* | 1 | .578\*\* |
| Sig. (1-tailed) | .105 | .326 | .006 | .006 | .012 |  | .000 |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| X3 | Pearson Correlation | .603\*\* | .603\*\* | .863\*\* | .878\*\* | .769\*\* | .578\*\* | 1 |
| Sig. (1-tailed) | .000 | .000 | .000 | .000 | .000 | .000 |  |
| N | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| \*. Correlation is significant at the 0.05 level (1-tailed). |
| \*\*. Correlation is significant at the 0.01 level (1-tailed). |

1. **Uji Reliabilitas**
2. **Crobach Alpha Y (Kepuasan Pengguna)**

|  |
| --- |
| **Reliability Statistics** |
| Cronbach's Alpha | Cronbach's Alpha Based on Standardized Items | N of Items |
| .783 | .881 | 7 |

1. **Crobach Alpha X1 (Kualitas Sistem)**

|  |
| --- |
| **Reliability Statistics** |
| Cronbach's Alpha | Cronbach's Alpha Based on Standardized Items | N of Items |
| .728 | .779 | 8 |

1. **Crobach Alpha X2 (Kualitas Informasi)**

|  |
| --- |
| **Reliability Statistics** |
| Cronbach's Alpha | Cronbach's Alpha Based on Standardized Items | N of Items |
| .738 | .817 | 8 |

1. **Crobach Alpha X4 (Persepsi Kegunaan)**

|  |
| --- |
| **Reliability Statistics** |
| Cronbach's Alpha | Cronbach's Alpha Based on Standardized Items | N of Items |
| .780 | .875 | 7 |

1. **Uji Statistik Deskriptif**

|  |
| --- |
| **Descriptive Statistics** |
|  | N | Minimum | Maximum | Mean | Std. Deviation |
| Kualitas Sistem | 35 | 4 | 6 | 4.89 | .404 |
| Kualitas Informasi | 35 | 4 | 5 | 4.80 | .406 |
| Persepsi Kegunaan | 35 | 4 | 6 | 4.83 | .453 |
| Kepuasan Pengguna | 35 | 3 | 5 | 4.83 | .453 |
| Valid N (listwise) | 35 |  |  |  |  |

1. **Uji Normalitas**

|  |
| --- |
| **One-Sample Kolmogorov-Smirnov Test** |
|  | Unstandardized Residual |
| N | 35 |
| Normal Parametersa,b | Mean | 0E-7 |
| Std. Deviation | 1.35965382 |
| Most Extreme Differences | Absolute | .112 |
| Positive | .087 |
| Negative | -.112 |
| Kolmogorov-Smirnov Z | .663 |
| Asymp. Sig. (2-tailed) | .772 |
| a. Test distribution is Normal. |
| b. Calculated from data. |

1. **Uji Multikolerasi**

|  |
| --- |
| **Coefficientsa** |
| Model | Unstandardized Coefficients | Standardized Coefficients | t | Sig. | Collinearity Statistics |
| B | Std. Error | Beta | Tolerance | VIF |
| 1 | (Constan) | 4.744 | 3.393 |  | 1.398 | .172 |  |  |
| Kualitas system | .202 | .105 | .269 | 1.922 | .064 | .629 | 1.589 |
| Kualitas informasi | .134 | .122 | .174 | 1.098 | .281 | .492 | 2.033 |
| Persepsi kegunaan | .433 | .161 | .457 | 2.683 | .012 | .424 | 2.359 |
| 1. Dependent Variable: Kepuasan Pengguna
 |

1. **Uji Heteroskedastisitas**

|  |
| --- |
| **Coefficientsa** |
| Model | Unstandardized Coefficients | Standardized Coefficients | T | Sig. |
| B | Std. Error | Beta |
| 1 | (Constant) | 7.878 | 1.868 |  | 4.216 | .000 |
| Kualitas Sistem | -.055 | .058 | -.180 | -.956 | .347 |
| Kualitas Informasi | -.041 | .067 | -.129 | -.607 | .548 |
| Persepsi Kegunaan | -.128 | .089 | -.329 | -1.436 | .161 |
| a. Dependent Variable: abs |

1. **Uji Regresi Berganda**

|  |
| --- |
| **Coefficientsa** |
| Model | Unstandardized Coefficients | Standardized Coefficients | t | Sig. |
| B | Std. Error | Beta |
| 1 | (Constant) | 4.744 | 3.393 |  | 1.398 | .172 |
| Kualitas Sistem | .202 | .105 | .269 | 1.922 | .064 |
| Kualitas Informasi | .134 | .122 | .174 | 1.098 | .281 |
| Persepsi Kegunaan | .433 | .161 | .457 | 2.683 | .012 |
| a. Dependent Variable: Kepuasan Pengguna |

1. **Uji Determinan (R2)**

|  |
| --- |
| **Model Summary** |
| Model | R | R Square | Adjusted R Square | Std. Error of the Estimate |
| 1 | .786a | .618 | .581 | 1.424 |
| a. Predictors: (Constant), Persepsi Kegunaan, Kualitas Sistem, Kualitas Layanan, Kualitas Informasi |

1. **Uji F**

|  |
| --- |
| **ANOVAa** |
| Model | Sum of Squares | Df | Mean Square | F | Sig. |
| 1 | Regression | 101.717 | 4 | 33.906 | 16.722 | .000b |
| Residual | 62.854 | 31 | 2.028 |  |  |
| Total | 164.571 | 34 |  |  |  |
| a. Dependent Variable: Kepuasan Pengguna |
| b. Predictors: (Constant), Persepsi Kegunaan, Kualitas Sistem, Kualitas Layanan, Kualitas Informasi |

1. **Uji T**

|  |
| --- |
| **Coefficientsa** |
| Model | Unstandardized Coefficients | Standardized Coefficients | t | Sig. |
| B | Std. Error | Beta |
| 1 | (Constant) | 4.744 | 3.393 |  | 1.398 | .172 |
| Kualitas Sistem | .202 | .105 | .269 | 1.922 | .064 |
| Kualitas Informasi | .134 | .122 | .174 | 1.098 | .281 |
| Persepsi Kegunaan | .433 | .161 | .457 | 2.683 | .012 |
| a. Dependent Variable: Kepuasan Pengguna |